

UNITED STATES DEPARTMENT OF AGRICULTURE 2008 FARM BILL,  
SECTION 14010

Report of Civil Rights Complaints, Resolutions, and Actions  
Exhibit 1: Fiscal Year 2021 USDA Program Complaints Closed

<b>Agency</b>	<b>Complaint</b>	<b>Closure Date</b>	<b>Processing Time to Closure</b>
AMS	1	02/25/2021	489
FNS	2	04/29/2021	996
FNS	3	11/16/2020	748
FNS	4	12/22/2020	494
FNS	5	12/22/2020	476
FNS	6	12/22/2020	525
FNS	7	11/18/2020	419
FNS	8	06/29/2021	637
FNS	9	12/14/2020	406
FNS	10	02/09/2021	442
FNS	11	04/29/2021	531
FNS	12	12/28/2020	381
FNS	13	06/29/2021	565
FNS	14	01/19/2021	342
FNS	15	04/23/2021	389
FNS	16	03/31/2021	400
FNS	17	10/08/2020	183
FNS	18	04/23/2021	380
FNS	19	12/22/2020	216
FNS	20	10/23/2020	161
FNS	21	10/07/2020	145
FNS	22	02/04/2021	307
FNS	23	02/04/2021	212
FNS	24	12/22/2020	236
FNS	25	03/02/2021	201
FNS	26	03/04/2021	211
FNS	27	10/01/2020	55
FNS	28	10/27/2020	60
FNS	29	03/17/2021	229
FNS	30	12/22/2020	117
FNS	31	03/18/2021	210
FNS	32	03/29/2021	242
FNS	33	03/04/2021	241
FNS	34	02/04/2021	276
FNS	35	01/19/2021	256

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FNS	36	02/02/2021	154
FNS	37	06/03/2021	279
FNS	38	06/21/2021	391
FNS	39	11/20/2020	36
FNS	40	12/01/2020	47
FNS	41	12/07/2020	32
FNS	42	06/03/2021	245
FNS	43	01/11/2021	52
FNS	44	03/25/2021	112
FNS	45	01/11/2021	39
FNS	46	06/29/2021	208
FNS	47	03/24/2021	105
FNS	48	02/09/2021	49
FNS	49	05/01/2021	116
FNS	50	03/23/2021	68
FNS	51	03/31/2021	78
FNS	52	05/19/2021	124
FNS	53	06/03/2021	126
FNS	54	02/25/2021	28
FNS	55	03/01/2021	27
FNS	56	03/12/2021	36
FNS	57	04/09/2021	52
FNS	58	08/31/2021	215
FNS	59	03/23/2021	61
FNS	60	03/30/2021	61
FNS	61	05/18/2021	76
FNS	62	06/17/2021	106
FNS	63	06/03/2021	106
FNS	64	06/09/2021	77
FNS	65	08/31/2021	180
FNS	66	06/09/2021	72
FNS	67	06/28/2021	77
FNS	68	08/11/2021	126
FNS	69	06/30/2021	84
FNS	70	08/31/2021	218

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FNS	71	08/11/2021	133
FNS	72	06/30/2021	65
FNS	73	06/15/2021	61
FNS	74	06/09/2021	28
FNS	75	09/08/2021	107
FNS	76	08/10/2021	82
FNS	77	08/11/2021	62
FNS	78	07/01/2021	22
FNS	79	08/31/2021	96
FNS	80	08/25/2021	58
FNS	81	09/28/2021	76
FNS	82	09/15/2021	41
FNS	83	05/28/2021	43
FS	84	04/05/2021	725
FS	85	01/11/2021	635
FS	86	03/10/2021	484
FS	87	01/11/2021	364
FS	88	03/18/2021	455
FS	89	11/05/2020	275
FS	90	09/14/2021	433
FS	91	07/14/2021	171
FS	92	09/30/2021	183
FSA	93	12/15/2020	1114
FSA	94	01/27/2021	1136
FSA	95	12/08/2020	1077
FSA	96	11/02/2020	823
FSA	97	03/31/2021	842
FSA	98	10/19/2020	605
FSA	99	04/05/2021	837
FSA	100	09/28/2021	1043
FSA	101	06/28/2021	833
FSA	102	03/10/2021	734
FSA	103	01/13/2021	630
FSA	104	09/03/2021	848
FSA	105	04/22/2021	695

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Agency			
FSA	106	03/10/2021	597
FSA	107	09/15/2021	765
FSA	108	08/11/2021	702
FSA	109	04/15/2021	585
FSA	110	06/08/2021	599
FSA	111	05/18/2021	567
FSA	112	02/25/2021	506
FSA	113	07/22/2021	569
FSA	114	12/16/2020	415
FSA	115	07/01/2021	484
FSA	116	11/03/2020	312
FSA	117	03/31/2021	411
FSA	118	06/28/2021	460
FSA	119	03/31/2021	184
FSA	120	08/25/2021	540
FSA	121	09/21/2021	312
FSA	122	07/20/2021	170
FSA	123	07/02/2021	133
FSA	124	05/25/2021	62
FSA	125	08/30/2021	168
FSA	126	09/25/2021	61
NIFA	127	07/21/2021	523
NIFA	128	09/03/2021	660
NRCS	129	03/18/2021	785
NRCS	130	09/01/2021	705
NRCS	131	09/23/2021	519
RD	132	09/22/2021	1800
RD	133	09/23/2021	1249
RD	134	08/16/2021	1179
RD	135	10/21/2020	792
RD	136	07/20/2021	1058
RD	137	10/15/2020	688
RD	138	11/02/2020	685
RD	139	11/02/2020	706
RD	140	11/03/2020	691

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Agency			
RD	141	11/09/2020	642
RD	142	01/06/2021	645
RD	143	03/25/2021	741
RD	144	01/14/2021	640
RD	145	08/18/2021	856
RD	146	01/26/2021	652
RD	147	07/22/2021	800
RD	148	11/03/2020	559
RD	149	07/20/2021	795
RD	150	06/28/2021	759
RD	151	10/21/2020	499
RD	152	01/28/2021	605
RD	153	06/11/2021	709
RD	154	11/02/2020	462
RD	155	12/10/2020	497
RD	156	11/02/2020	467
RD	157	10/15/2020	471
RD	158	09/16/2021	792
RD	159	03/18/2021	552
RD	160	11/19/2020	435
RD	161	05/18/2021	610
RD	162	05/13/2021	610
RD	163	11/03/2020	393
RD	164	01/27/2021	482
RD	165	11/24/2020	393
RD	166	02/11/2021	476
RD	167	04/22/2021	500
RD	168	07/20/2021	595
RD	169	10/15/2020	311
RD	170	04/15/2021	498
RD	171	03/25/2021	447
RD	172	11/19/2020	322
RD	173	11/19/2020	314
RD	174	12/16/2020	322
RD	175	09/01/2021	579

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Agency			
RD	176	11/03/2020	278
RD	177	07/02/2021	493
RD	178	05/18/2021	473
RD	179	08/18/2021	558
RD	180	02/11/2021	378
RD	181	09/01/2021	580
RD	182	03/25/2021	400
RD	183	11/02/2020	257
RD	184	04/15/2021	499
RD	185	09/16/2021	555
RD	186	11/02/2020	265
RD	187	03/25/2021	357
RD	188	04/14/2021	546
RD	189	02/11/2021	406
RD	190	01/28/2021	267
RD	191	04/19/2021	340
RD	192	04/14/2021	546
RD	193	11/05/2020	374
RD	194	09/01/2021	539
RD	195	05/18/2021	452
RD	196	08/05/2021	484
RD	197	08/12/2021	456
RD	198	07/20/2021	390
RD	199	08/23/2021	439
RD	200	11/04/2020	114
RD	201	12/16/2020	252
RD	202	04/22/2021	426
RD	203	03/08/2021	285
RD	204	03/23/2021	476
RD	205	06/15/2021	306
RD	206	01/08/2021	112
RD	207	09/28/2021	382
RD	208	03/26/2021	198
RD	209	06/11/2021	524
RD	210	07/20/2021	306

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<b>Agency</b>	<b>Complaint</b>	<b>Closure Date</b>	<b>Processing Time to Resolve</b>
RD	211	07/20/2021	298
RD	212	03/26/2021	343
RD	213	03/25/2021	258
RD	214	03/25/2021	211
RD	215	08/12/2021	374
RD	216	03/25/2021	156
RD	217	01/27/2021	105
RD	218	08/23/2021	279
RD	219	05/18/2021	153
RD	220	09/29/2021	237
RD	221	07/20/2021	140
RD	222	07/01/2021	108
RD	223	09/01/2021	139
RD	224	08/23/2021	83
RD	225	08/23/2021	67
RD	226	08/04/2021	41
RD	227	08/23/2021	175
<b>Total Closed = 227</b>		<b>Average Processing Time to Closure = 391 Days</b>	