



ALTERNATIVE DISPUTE RESOLUTION: An Overview

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What Is Alternative Dispute Resolution (ADR)?

- Alternative Dispute Resolution is a series of processes that help people resolve their differences informally, with the assistance of a skilled and neutral third party.

Why ADR?

- Administrative Dispute Resolution Act
- Congressional Findings
- USDA Policy

USDA Agency ADR Programs

- Workplace Disputes
- Program Disputes

Workplace Disputes

- Early Resolution
- Grievance Process
- EEO Complaint Process

How Does ADR Benefit You?

- Makes Good Business Sense
 - Decision making
 - Relationships
 - Productivity
 - Cost effective
- Timely
- Reduces Paperwork

ADR Processes

- Facilitation
- Conciliation
- Negotiation
- Mediation

Mediation

The intervention into a dispute or negotiation by an impartial and neutral third party who has no decision-making authority.