

# Fannie Mae Eldercare Program



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# Consulting Overview

- Accessibility
- Initial Intake
- Assessment of Employee's Needs
- Research and Information Gathering
- Education and Referral
- Short and Long Term Goal Setting
- Follow Up



# Top Five Eldercare Concerns

- Emotional Aspect of Caregiving
- Paying for Care
- Dealing with Resistant Parents
- Housing
- Finding In-Home Care



# Program Statistics

- Survey taken after On-site Eldercare Consultant (OEC) came on board showed:
  - 92% said OEC saved them time
  - 68% said she saved them time away from work
  - 56% to plan for future/ 48% for critical need
  - 100% would use OEC services again and recommend to a co-worker
  - **BUT MOST IMPORTANTLY 28% said OEC helped them with an issue that if unresolved might have caused them to leave the company.**



# Program Usage

- July 1999-Present **810** Total individual clients served
- **325** follow up consultations
- OEC completed research for over 600 requests
- 250 Elderkits given out to employees
- Average caseload at any given time ~ **40** clients
- Clients are approximately 70% female and 30% male



# Special Projects

- Elderkit

- Caregiver Tools
- Important Documents
- Photocopies/ Pictures

- Available on [www.fanniemae.com](http://www.fanniemae.com)

- Medical Wallet Card



# Successes

- Eldercare Success Story
- Awards



# External Awards & Achievements

- America's 50 Best Companies for Minorities"  
Rank: #1 – Fortune
- “Workplace Model of Excellence” – National  
Healthy Mothers, Healthy Babies Coalition
- Best Places to Work in Information Technology  
(IT) – Computer World
- “100 Best Corporate Citizens” – Business Ethics
- “Super 500 America's Top Companies” –Forbes
- “2002 Corporate 100” –Hispanic



# External Awards & Achievements

- “Top 25 Companies for Executive Women” –The National Association for Female Executives
- “Most Minority-Friendly Company” and the “Company You’d Most Want to Work For” – Washington Business Forward
- “Salute to Greatness Award” – presented to Fannie Mae, The King Center
- “100 Best Companies to Work For in America” – Fortune
- “Catalyst Award: Embracing Diversity to Foster Long-Term Success” – Catalyst