



Submitting Claims and Progress Reports

GM 301



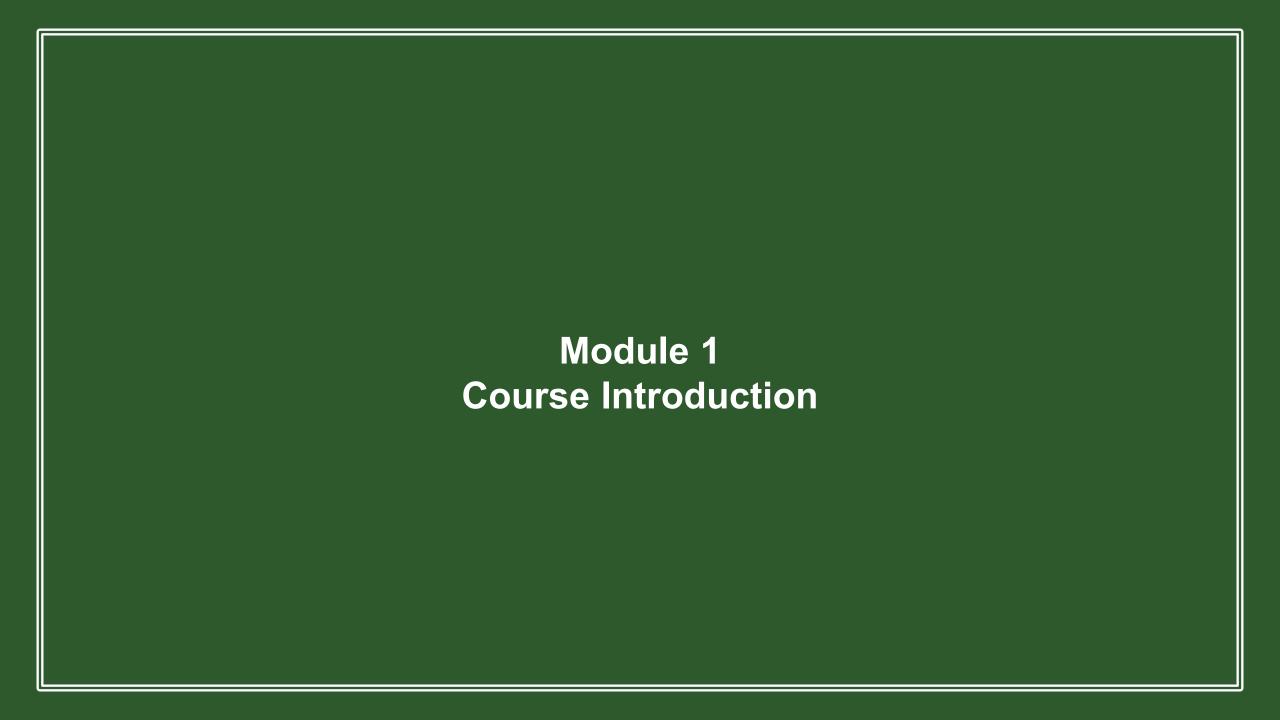


Agenda



- Module 1 Course Introduction
- Module 2 Create and Submit Claims
- Module 3 Submit Progress Reports
- Module 4 Course Summary







Course Overview



- The purpose of this course is to describe the processes and transactions that support claims and progress reports within ezFedGrants.
- This course is also designed to help users understand where to find help and training materials.



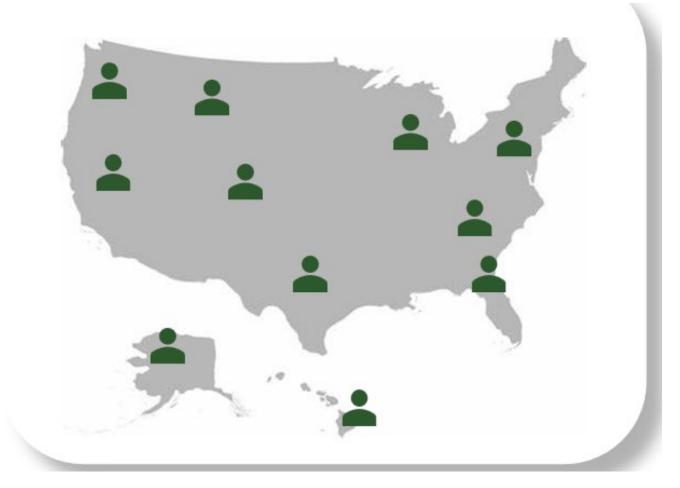


Introduction Instructor and Students



In the chat, please share your:

- Location
- Organization
- Role
- Expectations

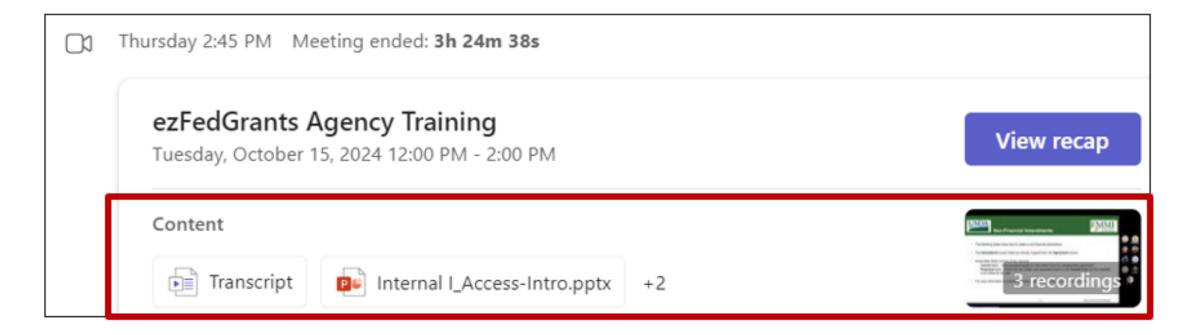




Session Recorded



- Session is being recorded and will be available for attendees after the session within the Teams chat.
- Transcripts are also provided.

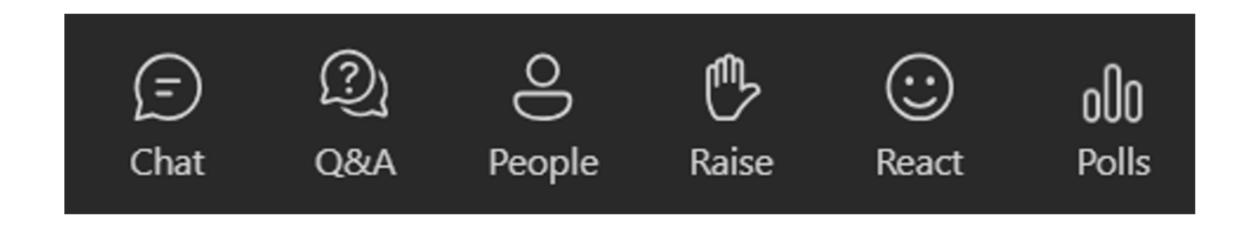




Participation



- Participation is encouraged!
- Feel free to ask questions in the Chat or in the Q&A section of Teams.
- Raise your hand or React in Teams.





How to Get Answers to Your Questions



Login.gov

- For Login.gov, call (844) 875-6446. Operating hours are 24 hours a day, seven days a week.
- Login.gov: (844) 875-6446, <u>Login.gov FAQs</u>

ezFedGrants

- Contact the ezFedGrants Help Desk: <u>ezFedGrants-cfo@usda.gov</u>
- Training Schedule <u>eFG Training Schedule</u>
- Recipient job aids: <u>Job Aid Library</u>





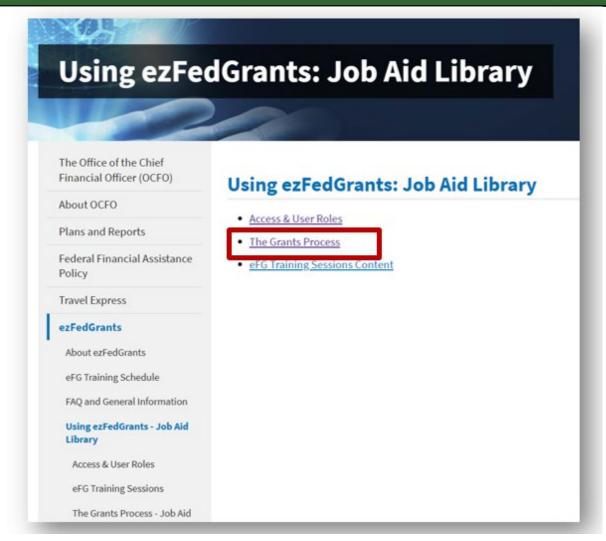
Bookmark or favorite these links!

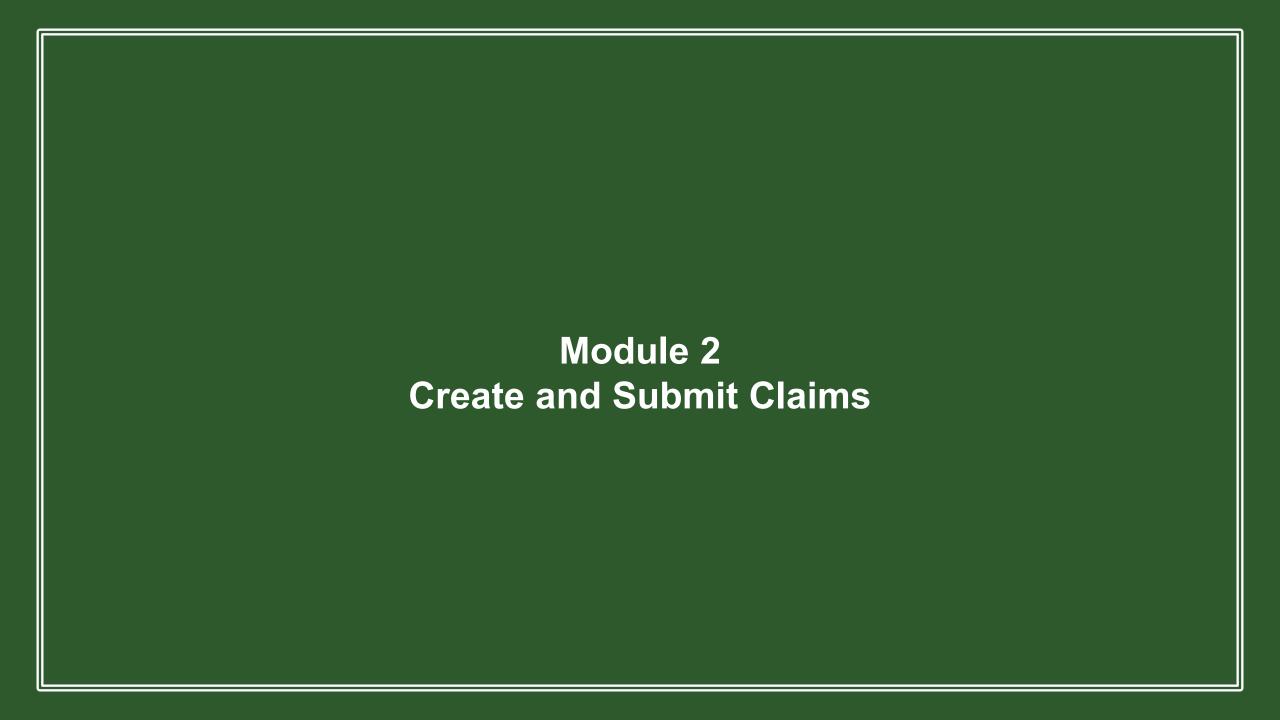


Job Aid Library



- Access this site for support.
- Includes job aids, training session records and other useful information.
- Using ezFedGrants: Job Aid Library







Module 1 – Create and Submit Claims Objectives



After completing this module, you should be able to:

- Create a claim in ezFedGrants
- Submit a claim in ezFedGrants

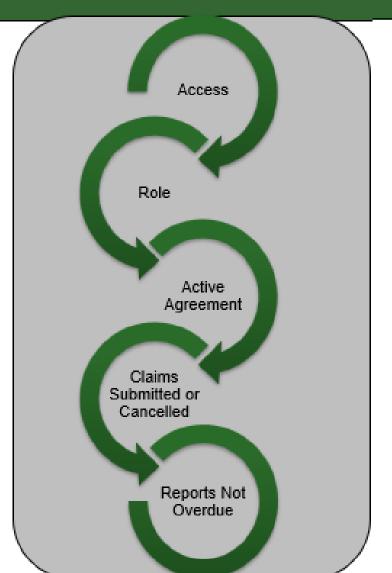




Create and Submit Claims Prerequisites



- Access to ezFedGrants.
- User role with permissions to create and/or certify (digitally sign) claims.
- Agreement must be in active status.
- Previously claims must be one of the following:
 - Certifying Official (CO) digitally signed, submitted claim to USDA agency
 - Claim is cancelled
- Performance and financial progress reports submitted to USDA agency and not overdue.





Claim Types



- There are various types of expenses within claims.
- For example, personnel, equipment or supplies.
- A **Cost Element** is a type of account.

4. Requested Amounts by Cost Element					
Cost Element	Disbursed Amount	Open Balance	Direct Requested Amount	Indirect Requested Amount	Total Requested Amount
Contractual	\$0.00	\$0.00			
Personnel	\$0.00	\$0,00			
Fringe Benefit	\$0.00	\$0.00			
Domestic Travel	\$0.00	\$0.00			
Foreign Travel	\$0.00	\$0,00			
Equipment	\$0.00	\$0.00			
Supplies	\$0.00	\$0.00			
Printing	\$0.00	\$0,00			
Other	\$0.00	\$0.00			
Total Indirect Cost Requested					
Totals	\$0.00	\$0.00	13		



Recipient Claim Review



What is the claim review process?

- 1. Certifying Official (CO) reviews claim for adherence to Agency procedures and accuracy.
- 2. CO submits to the Agency.
- 3. If CO returns, it goes back to claim processor for changes and resubmittal.
- 4. Once submitted, the claim is routed to USDA agency for approval.
- 5. Agency reviews and approves the claim.
- 6. An invoice is generated, and claim data is sent to FMMI Accounts Payable (A/P) to pay.
- 7. Claim status in ezFedGrants is paid.

CO Reviews CO Submits to Agency

If Returned, Back to Claim Processor

Routed to USDA Agency Agency Reviews and Approves Invoice and Payment in FMMI

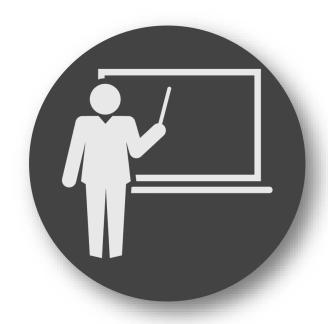
ezFedGrants Paid Status



Training Data



- Data used in this course is a representative sample for training.
- ezFedGrants data varies based on agency and scenario.
- However, the navigation and how system works is the same.





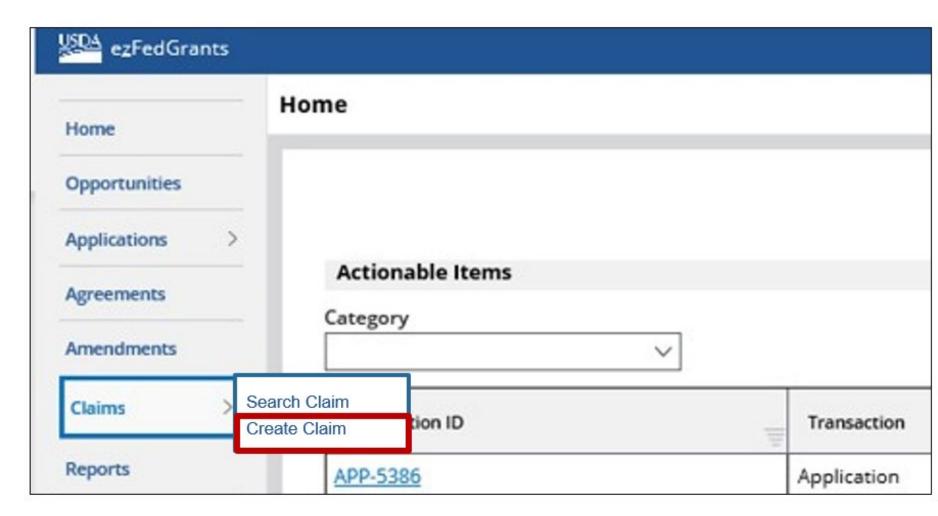
Create Claims Getting Started



Carefully review and complete the forms!

Some screenshots may display only a portion of the screen. Scroll, as needed.

- 1. Access **ezFedGrants Home** screen.
- 2. Select Claim > Create Claim.



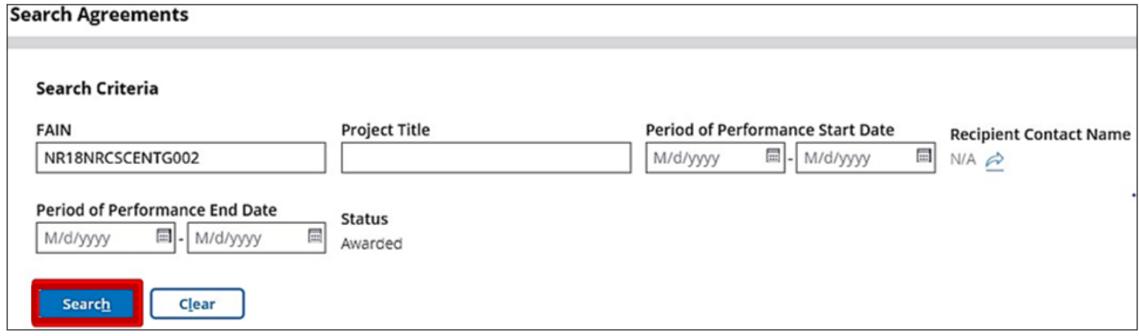


Create Claims Search Agreements



The Search Agreements screen opens with Search Criteria fields.

- 1. Enter agreement information for the claim.
- 2. Click the **Search** button.

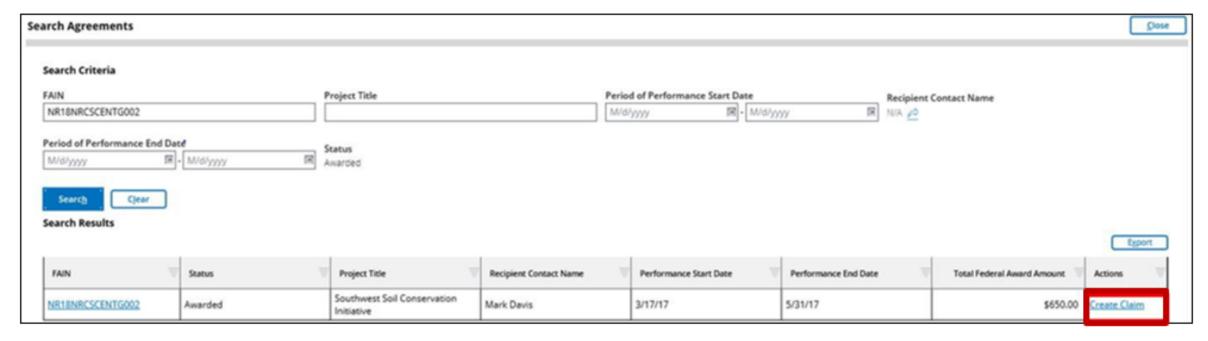




Create Claim Link



- 1. Locate agreement in **Search Results**.
- 2. Click Create Claim link to initiate claim creation.



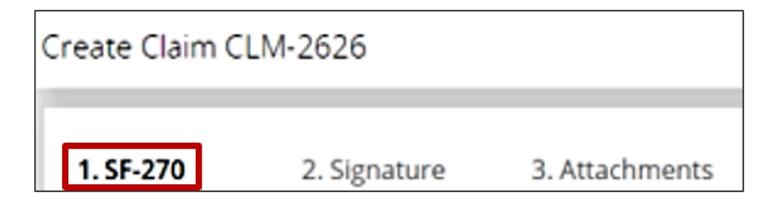


Request for Reimbursement (SF-270)



What is a SF-270?

- A SF-270 standard form is a request for advance or reimbursement.
- The first tab of the Create Claim screen is the SF-270 claim form.

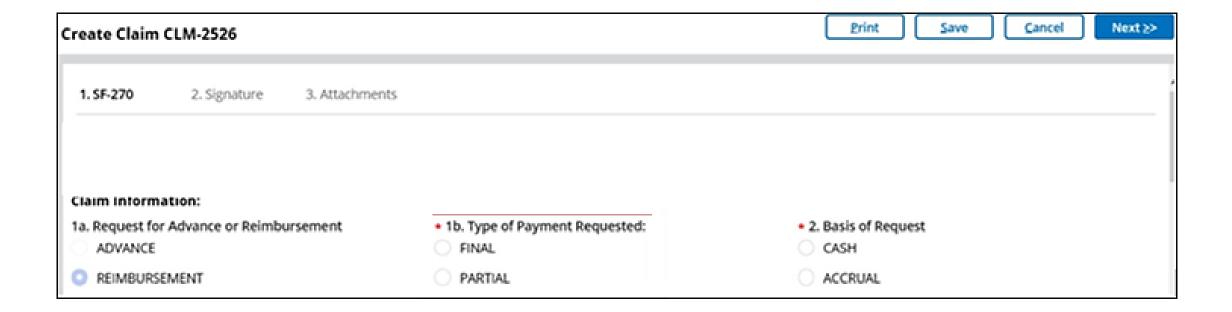




Standard Form 270 (SF-270)



- Once the Create Claim screen opens, the SF-270 appears.
- The SF-270 form is prepopulated with information from the agreement.





SF-270 Fields



- Gray fields are pre-populated from the agreement and cannot be edited.
- Grey fields could also be automatically populated later in the procedure.
- An entry can be made within white fields.



White Fields Entries Can be Made

System Required Fields Red Asterisk by Field



Advance or Reimbursement



- Notice that, for recipients, the Reimbursement is highlighted and cannot be changed.
- If you need an **Advance**, contact your agency and they can help you request it.





Type of Payment Requested



- For the required field 1b. Type of Payment Requested, select either Final or Partial
- **Final** is the last payment for the program, when it has ended.
- Partial is when funds are requested during the program, while in progress.





Accounting Basis



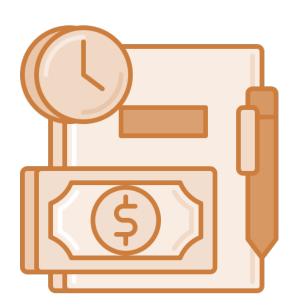
There are two options for the accounting basis.

Accruals (Transaction Occurs)

- Records revenue or expenses when a transaction occurs.
- Not when payment is received or made.

Cash (When Cash Received)

 Revenues and expenses recorded when cash received or paid and not incurred.

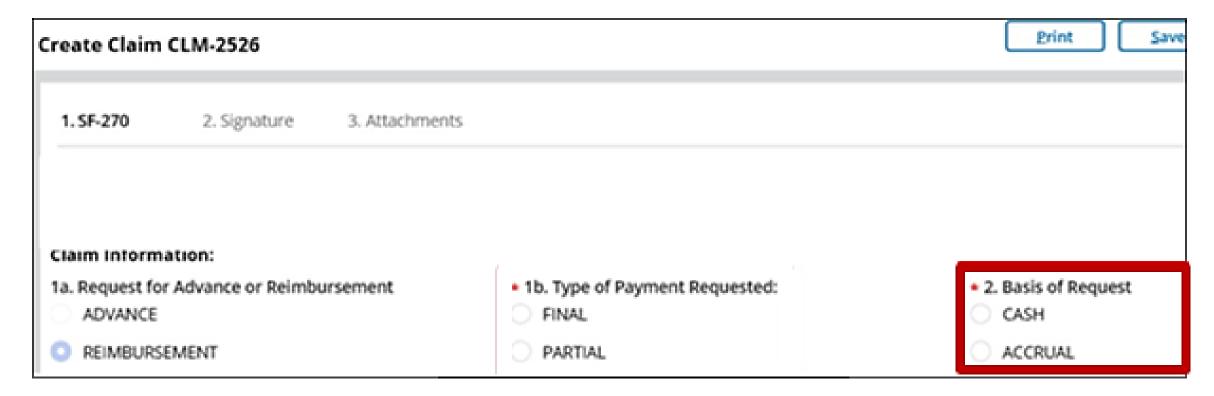




Cash or Accrual



In Box 2 Basis of Request, select either Cash or Accrual.

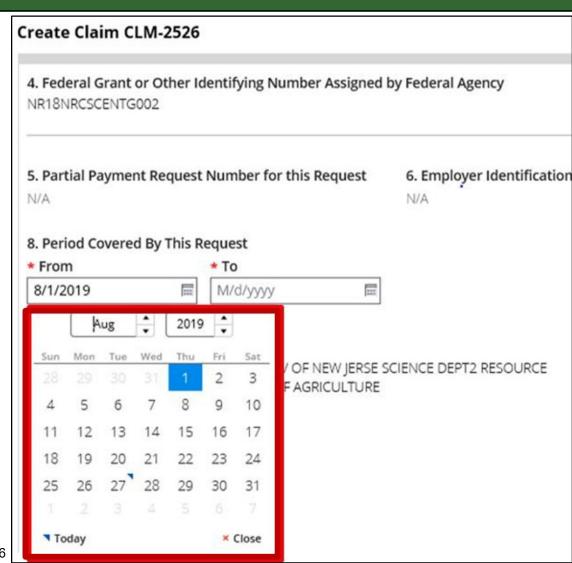




Period Covered by This Request



- In Box 8 Period Covered by This Request, enter From and To fields.
- These dates must fall within the Period of Performance (POP) dates for agreement.
- Click Calendar icon in each date field.
- Or type the date in the following format: MM/DD/YYYY.





Cost Elements



- Cost elements describe the type of expense.
- They are tied to G/L accounts within the system.
- The list of cost elements vary depending on the agreement.
- Some agencies put all balances in Other.
- However, you should list expenses in their appropriate category.

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Personnel

Supplies

Construction

Fringe Benefits

Equipment

Contractual

Other

Indirect Cost

Total



Direct and Indirect Requested Amounts



- 1. Enter requested amounts in **Direct Requested Amount and Indirect Requested Amount** columns.
- 2. Enter values for each **Cost Element** row for the claim.

14. Requested Amounts by Cost Element					
Cost Element	Disbursed Amount	Open Balance	Direct Requested Amount	Indirect Requested Amount	Total Requested Amount
Personnel	\$0.00	\$0.00	s	s	\$0.00
Supplies	\$0.00	\$0.00	s	s	\$0.00
Construction	\$0.00	\$0.00	s	S	\$0.00
Fringe Benefits	\$0.00	\$0.00	S	\$	\$0.00
Equipment	\$0.00	\$0.00	S	S	\$0.00
Contractual	\$3.00	\$1,059.00	s 500.00	5	\$500.00
Other	\$0.00	\$0.00	S	s	\$0.00
Indirect Cost	\$0.00	\$240.00		5	\$0.00
Total	\$3.00	\$1,299.00	\$500.00	\$0.00	\$500.00

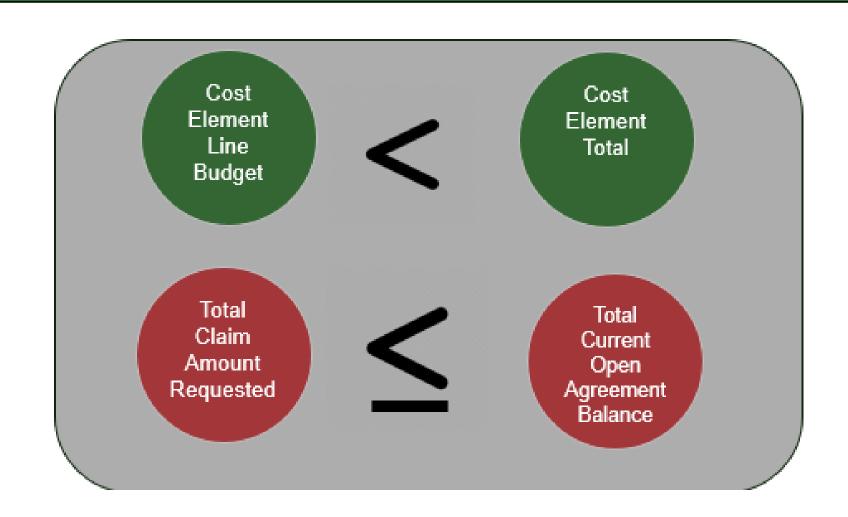


Budget Amounts



The amount requested for an individual cost element **can** exceed the budgeted amount allocated to that line.

However, total amount requested for the entire claim **cannot** exceed the total current open balance on the agreement.





Review and Confirm



- 1. Confirm all dollar amounts are entered.
- 2. Click **Next** at the top of screen.

Create Claim CLM-14	168		<u>P</u> rii	nt <u>S</u> ave Withdra	w <u>C</u> lose Next ≥>	>
14. Requested Amounts	s by Cost Element					_
Cost Element	Disbursed Amount	Open Balance	Direct Requested Amount	Indirect Requested Amount	Total Requested Amount	
Personnel	\$0.00	\$0.00	\$	\$	\$0.00	
Supplies	\$0.00	\$0.00	\$ 500.00	\$	\$500.00	



Second Claim Stage: Signature



Second Stage · The second step of claim creation is signature stage.

Primary Certifying Official A primary certifying official must be selected for Claim in the Primary Certifying Official field.



A secondary certifying official can also be added.



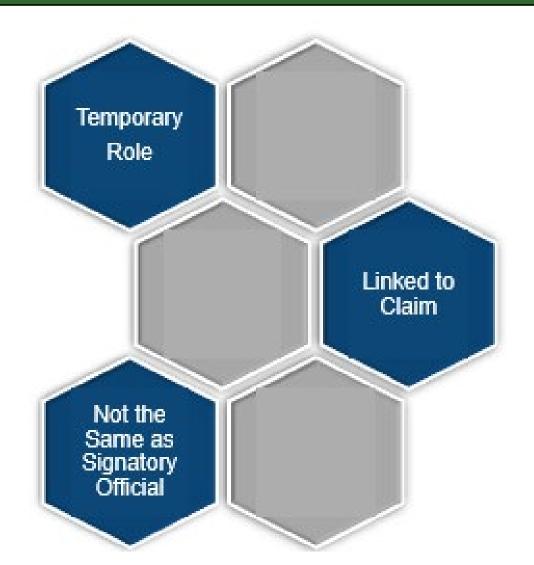
Any user can be a Certifying Official, regardless of her/his permanent role.



Certifying Official Overview (1 of 2)



- Certifying Official (CO) is a temporarily assigned role.
- In contrast, the Signatory Official (SO) role is a permanent user role.
- CO role is linked to one specific business object (such as a claim).
- CO assignment is not the same as the SO user role for an organization.

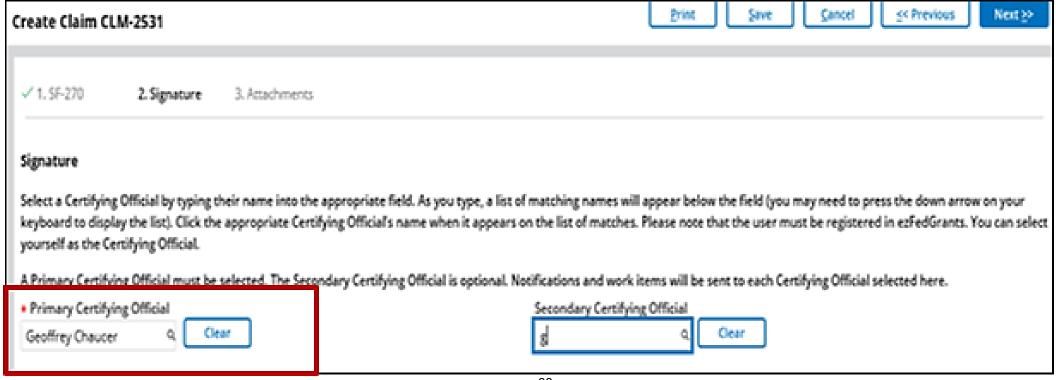




Certifying Official Overview (2 of 2)



- Assigning at least one Primary Certifying Official is required.
- This can be yourself or any other user with ezFedGrants access in the organization.
- All assigned COs need to sign off prior to a claim being submitted to the agency





Select a Primary Certifying Official



- Begin typing username of the individual to assign.
- 2. System generates a list of suggested usernames as the field is entered.
- 3. Click username in the list when the relevant username displays.

Create Claim CLM-	2531	Brint Save Sancel ≤< Previous Next ≥>
√1.5F-270	2 Signature 3. Attachmen	
	he list). Click the appropriate Ce	he appropriate field. As you type, a list of matching names will appear below the field (you may need to press the down arrow on your rtifying Official's name when it appears on the list of matches. Please note that the user must be registered in exfedGrants. You can select
A Primary Certifying (Official must be selected. The Se	condary Certifying Official is optional. Notifications and work items will be sent to each Certifying Official selected here.
Primary Certifying C Geoffrey Chaucer	Official Q Clear	Secondary Certifying Official g

Note: For a full list of all users available to sign, click the magnifying glass or **Search** icon.

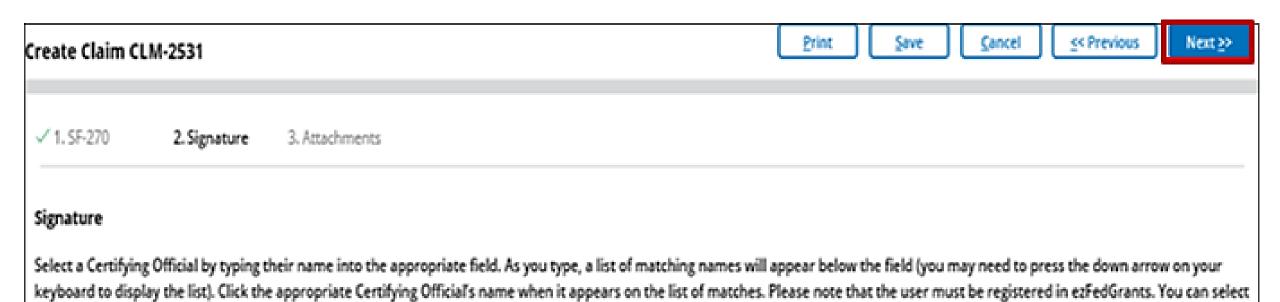


yourself as the Certifying Official.

Creating Claims Signature Stage Complete



- Click the Next >> button to advance.
- Located at top right-hand side of screen.

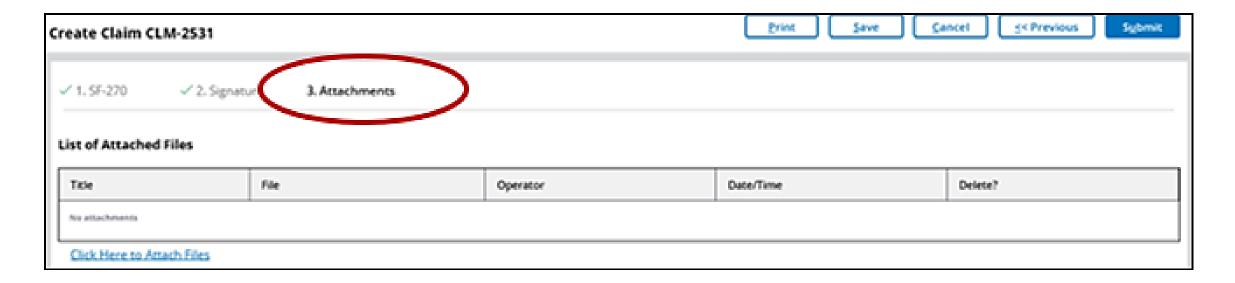




Third Claim Stage - Attachments



- Stage three, the final stage of claim creation, is the attachments stage.
- Attachments are not system required when submitting a claim.
- However, an organization or awarding agency may require attachments with a claim.





Attachments



To add an attachment:

- Select Click Here to Attach
 Files link within List of
 Attached Files section.
- 2. The **Add Attachment** window opens.



Create Claim CLM-2531					
✓ 1. SF-270	✓ 2. Signature	3. Attachments			
List of Attached Files					
Title	F	ile		Operator	
No attachments					
-	ttach Files				

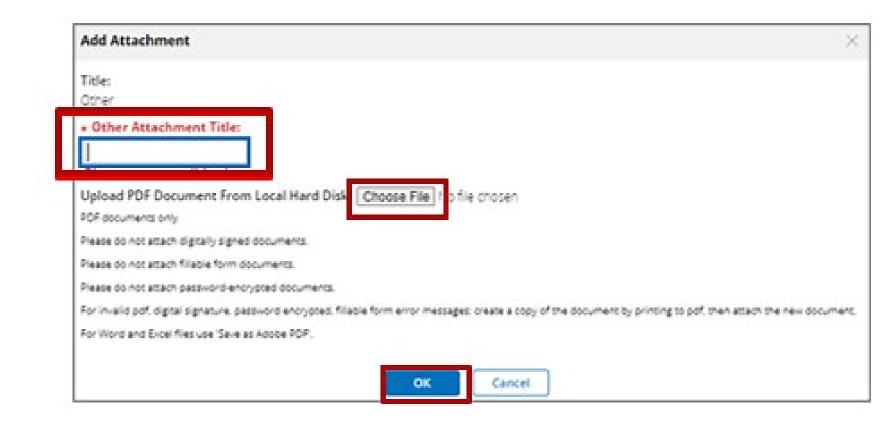


Adding Attachments



On **Add Attachment** window:

- Enter attachment name in the Other Attachment Title field.
- 2. Click **Choose File** to locate the file on the computer.
- 3. Select the file.
- 4. Click Open.
- 5. Click **OK** to upload.





Attachment Requirements



- Attachments must be in PDF format.
- Attachments must be less than 10 MB per file.
- All files may not exceed 20 MB.
- Encrypted, digitally signed, and fillable form documents cannot be uploaded.

Upload PDF Document From Local Hard Disk: Choose File No file chosen

PDF documents only

Please do not attach digitally signed documents.

Please do not attach fillable form documents.

Please do not attach password-encrypted documents.

For invalid pdf, digital signature, password encrypted, fillable form error messages; create a copy of the document by printing to pdf, then attach the new document.

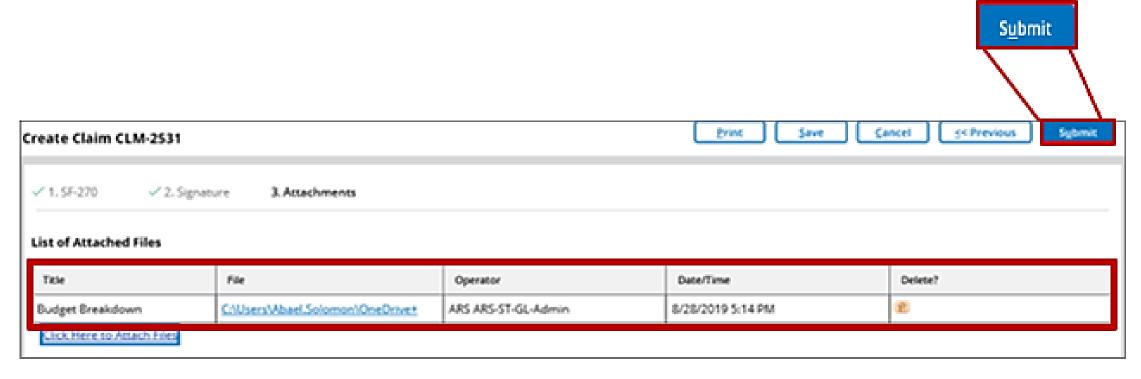
For Word and Excel files use 'Save as Adobe PDF'.



Attachments Stage Complete



- 1. Ensure all necessary files are attached.
- 2. Click **Submit** to send the claim for review by Certifying Official.





Confirmation Message



- If claim is submitted successfully, system displays a confirmation message.
- Individuals assigned as certifying officials receive work items and notifications.
- These alert them to the new claim.

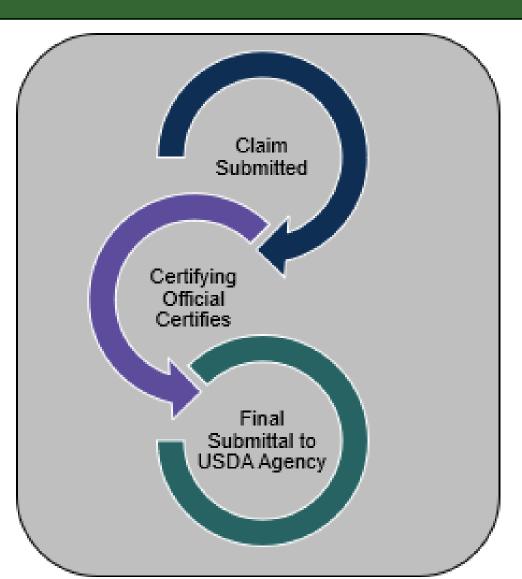




Certifying Claims



- Once claim is submitted, it must be certified by designated Certifying Official/CO.
- The CO introduces an additional level of review prior to final submittal to USDA agency.
- The following steps detail the process that COs use to review and submit claims.

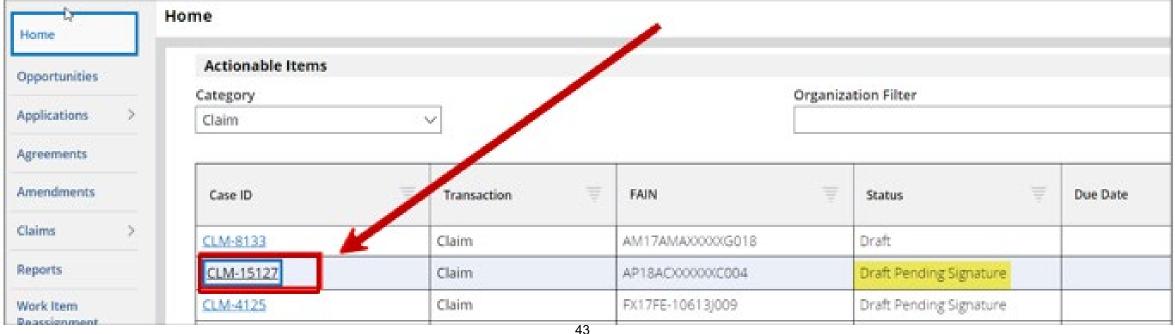




Locate Claim for Review



- 1. Access ezFedGrants External Portal **Home** screen.
- Locate claim within **Actionable Items** section.
- Note the status should be **Draft Pending Signature**.
- 4. Click **Case ID** link to open claim.

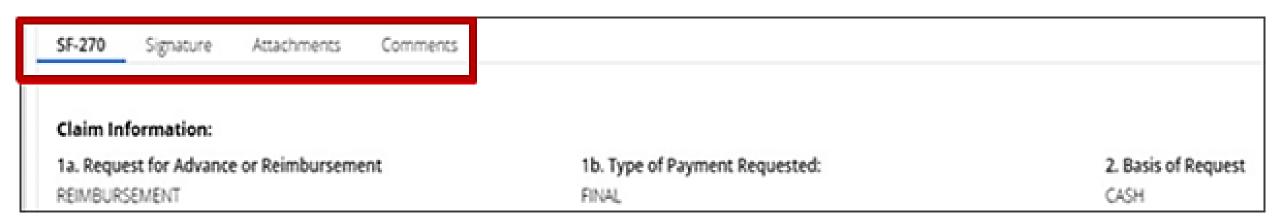




JSDA Certify Claims Review SF-270 Request for Advance or Reimbursement



- The **Claim** screen displays.
- Click tabs to review **SF-270** form and attachments.

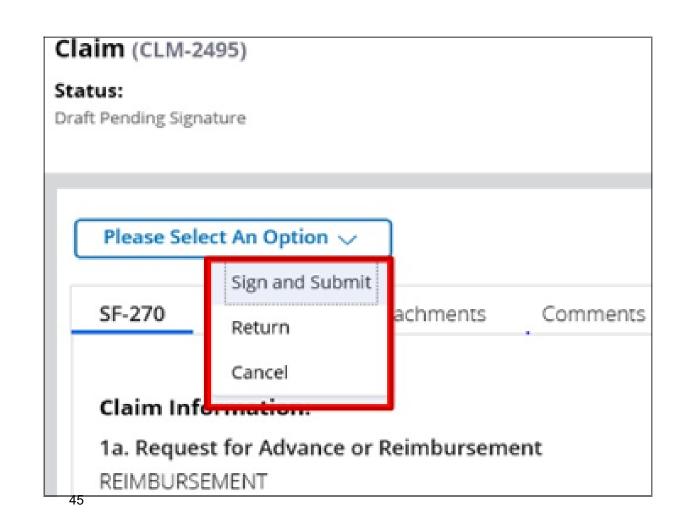




Claim Decision



- 1. CO ensures the claim is reviewed in detail.
- 2. Click **Please select an option** to display a dropdown menu.
- 3. Choose **Sign and Submit, Return,** or **Cancel**.





Decision Options



Sign and Submit

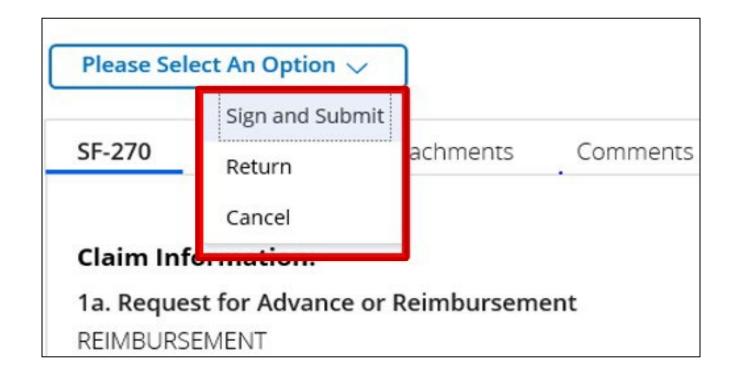
- Claim appears complete and correct.
- It is ready to be digitally signed and submitted to awarding agency.

Return

- Claim needs to be corrected before submission to the agency.
- Returns claim to creator for editing.

Cancel

- Claim should be discarded.
- Cancels and voids claim.



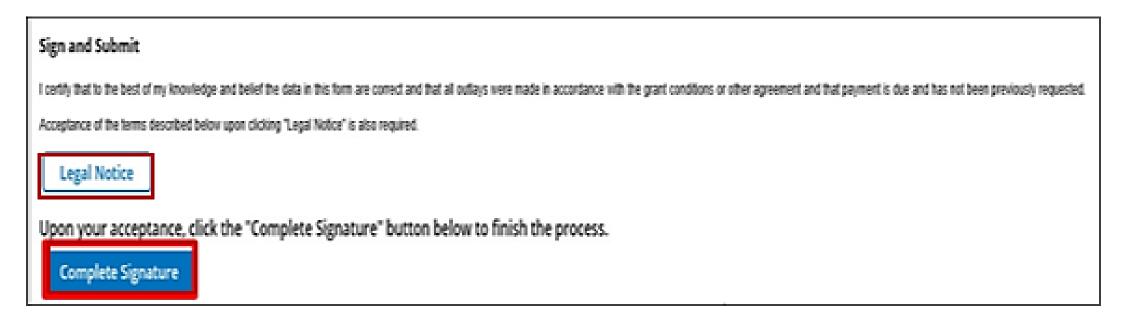


Legal Notice



- 1. Click Sign and Submit option.
- 2. Click Legal Notice to review and accept terms and conditions within Legal Notice window.

Note: Complete Signature is not available to click until Legal Notice is agreed to.

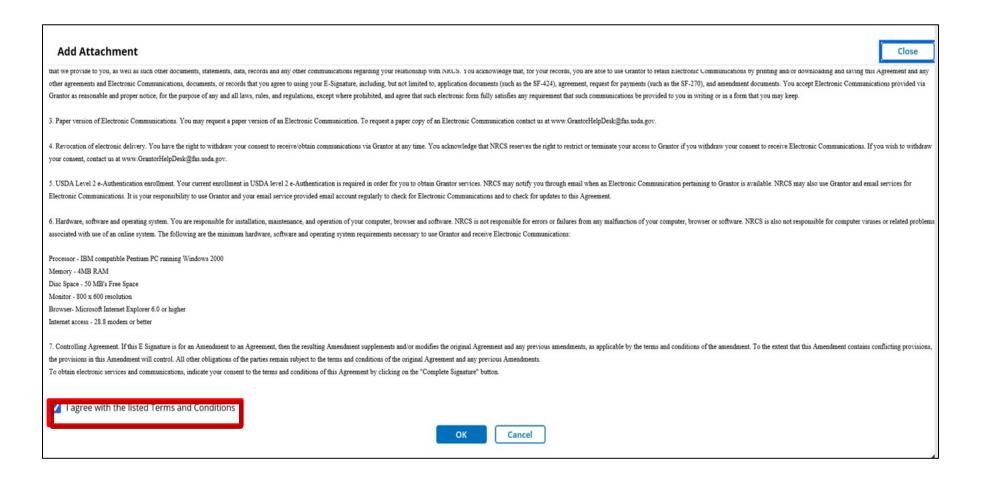




Terms and Conditions



- Review and agree to the legal notice/terms and conditions.
- Acceptance of the legal notice is required to submit claim to the agency.
- If disagreeing with the legal notice, contact an agency representative.





Terms and Conditions Agreement



- Scroll to bottom of Legal Notice window.
- 2. Click I agree with the listed Terms and Conditions checkbox.
- 3. Click **OK** to submit acceptance of the legal notice.
- 4. Note this closes legal notice window.

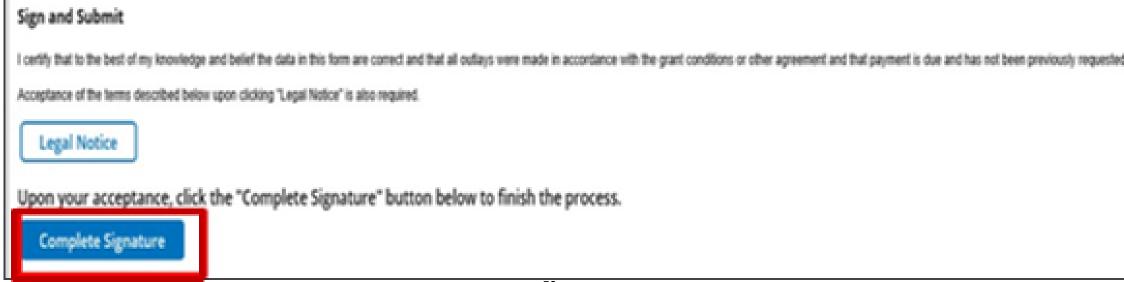




Certifying Claims Sign and Submit Screen



- The Sign and Submit screen displays again.
- Click Complete Signature to finalize digital signature and submit claim to the agency.
- If submission is successful, the system displays a confirmation message.
- Another way to confirm the successful submission is by confirming the claim no longer displays within the
 Actionable Items list.





Electronic Payments



Electronic payments are made to organizations' banks based on the recipient's banking information in SAM.

Recipient organizations must keep their banking up-to-date in SAM.gov.





Module Summary Module 2 – Create and Submit Claims



You should now be able to:

- Create a claim in ezFedGrants.
- Submit a claim in ezFedGrants.





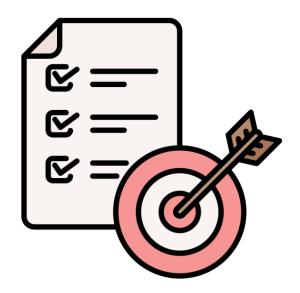


Module 3 – Submit Progress Reports Objectives



After completing this module, you should be able to:

Submit progress reports.





ezFedGrants Progress Reports Overview



- ezFedGrants (eFG) progress Reports include
 Financial and Performance reports.
- Property reports are not able to be completed in eFG, but offline.
- Financial and performance reports are automatically created.
- These reports display in Actionable Items list on the Home screen until they are completed.
- All users within an organization can complete and submit reports regardless of their primary role.





ezFedGrants Progress Reports Process



- 1. Reports are created either quarterly, semi-annual or annually. Frequency varies by agreement.
- 2. Reports have a due date for completion.
- 3. If a report is completed offline, the Agency approves the report within the internal ezFedGrants system.
- 4. Reminders to complete reports are sent to contacts and all Grants Administrative Officers (GAOs) within the organization via email.
- 5. Failure to complete reports on time prevents the submitting of claims.

Report Creation

Due Date

Online or Offline

Reminders

Reminders

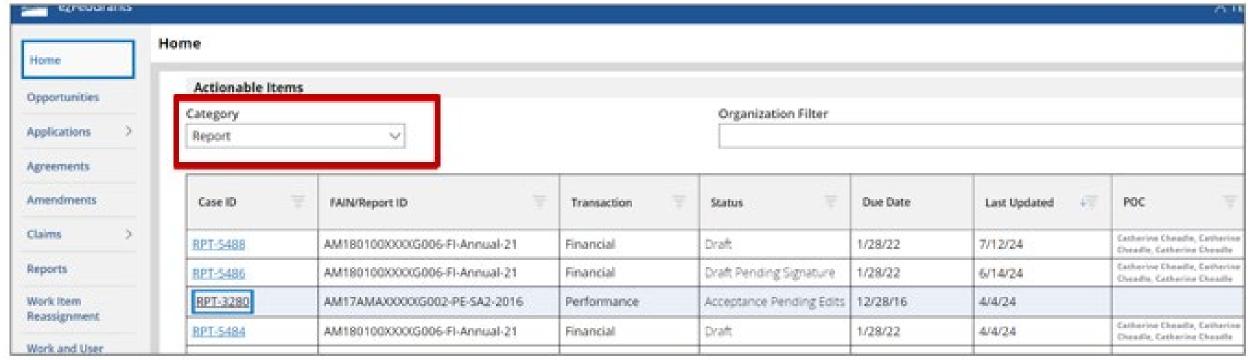
Reports are
Past Due,
Claims Cannot
be Submitted



Actionable Items



- Access the ezFedGrants Home screen.
- 2. Go to **Actionable Items**.
- 3. Click **Category** dropdown to limit the list of reports.





Sort and Filter



- Click **Due Date** column heading to sort by oldest to newest or vice versa.
- All other columns can be filtered or sorted by clicking on column arrow.

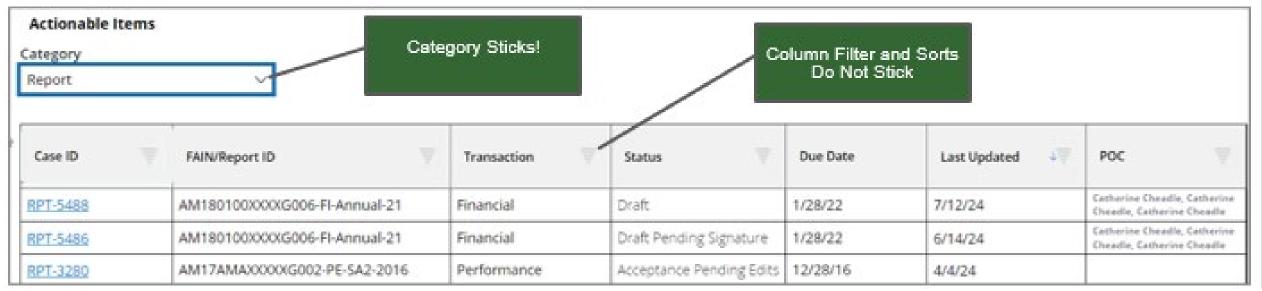
Due Date	Last Updated ↓=	POC	
1/28/22	7/12/24	Catherine Cheadle, Catherine Cheadle, Catherine Cheadle	
1/28/22	6/14/24	Catherine Cheadle, Catherine Cheadle, Catherine Cheadle	



Filter and Sort



- Filters and sorts for columns are temporary.
- When a user returns to the report, the column filter or sort is cleared.
- However, the filter by Category sticks, remains.
- When the user returns, the **Category** choice is still there!

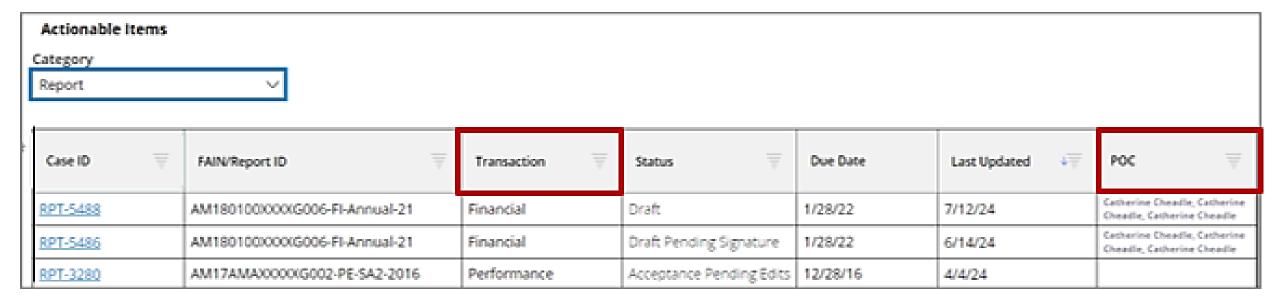




Transaction Column



- The report type for each report is specified under **Transaction** column.
- The Point of Contact (POC) column lists individuals identified when agreement created.

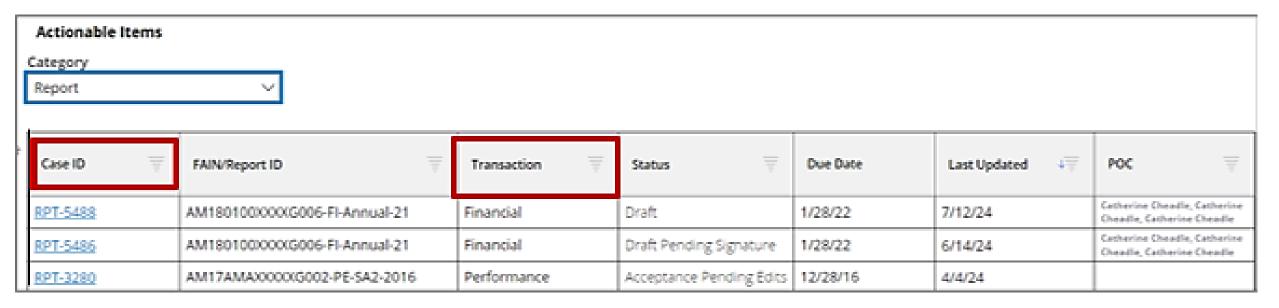




Case ID



- 1. Identify the report to submit.
- 2. Note the type of report within the **Transaction** column.
- 3. Click on Case ID link.





Save or Return to Workbasket



Save

- Click Save to save draft.
- For example, if not ready to submit the report.

Return to Workbasket

- Click the Return to Workbasket button to complete a report later.
- This allows all users in an organization access to report.

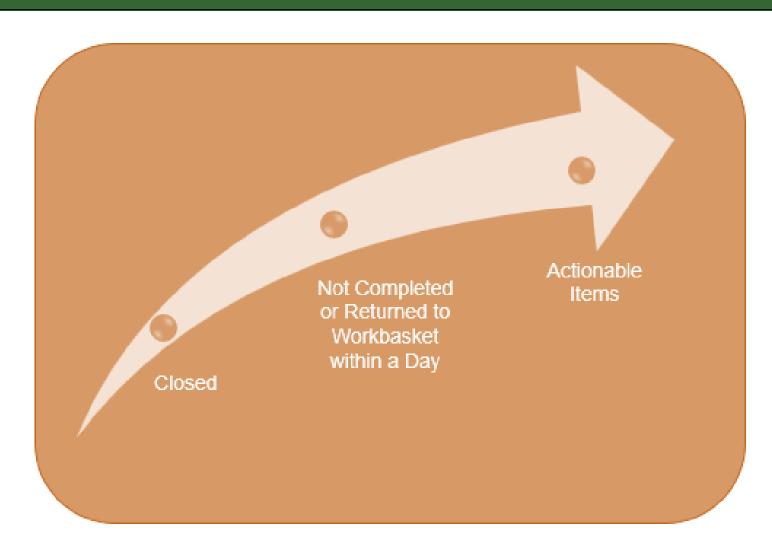




Closing Report



- 1. If a report is closed without returning it to the workbasket or completing it, it is only available to the user until the next day.
- 2. It is automatically sent back to the workbasket, **Actionable items** section.
- Then, the report is again available to all organizational users within Actionable Items.

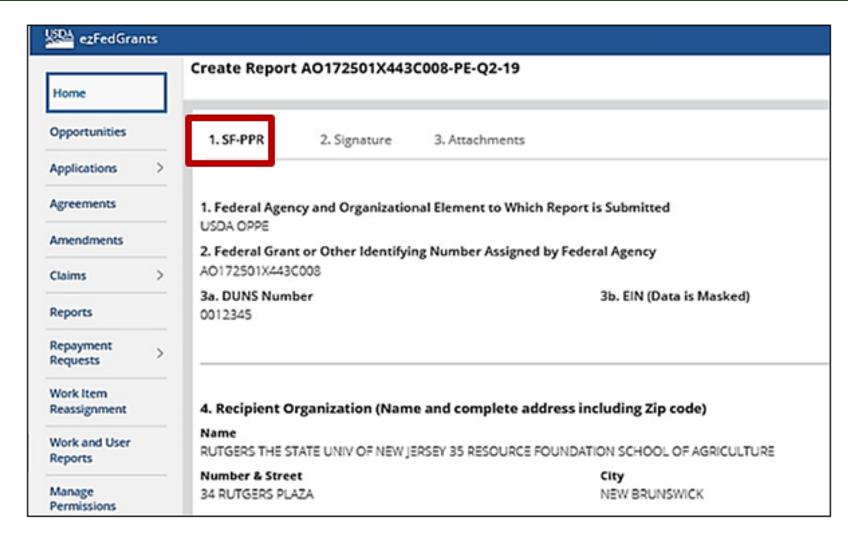




Performance Progress Report SF-PPR



- When completing a performance report, (SF-PPR), the Create Report screen displays.
- The performance report completion and submittal process is almost identical to financial reports.





Box 10 Performance Narrative Steps



- 1. If not already provided by agency, contact agency representative for performance narrative instructions. There is not a standard template for the performance narrative.
- 2. Enter performance reporting information in **Box 10. Performance Narrative**.
- 3. Attach a performance narrative within the attachment step if instructed by awarding agency.

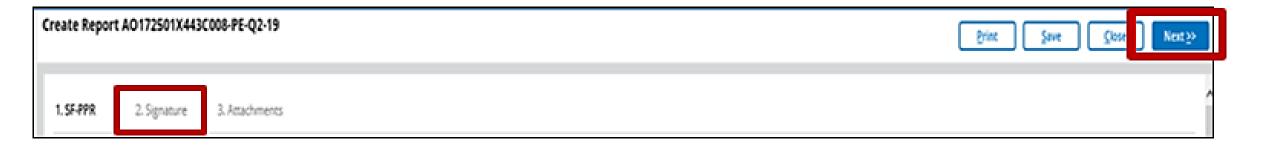
* 10. Performance Narrative: (Attach performance narrative as instructed by the awarding Federal Agency on the Attachments tab)



Signature Stage



Click **Next** or **2. Signature** tab to proceed to **Signature** stage.

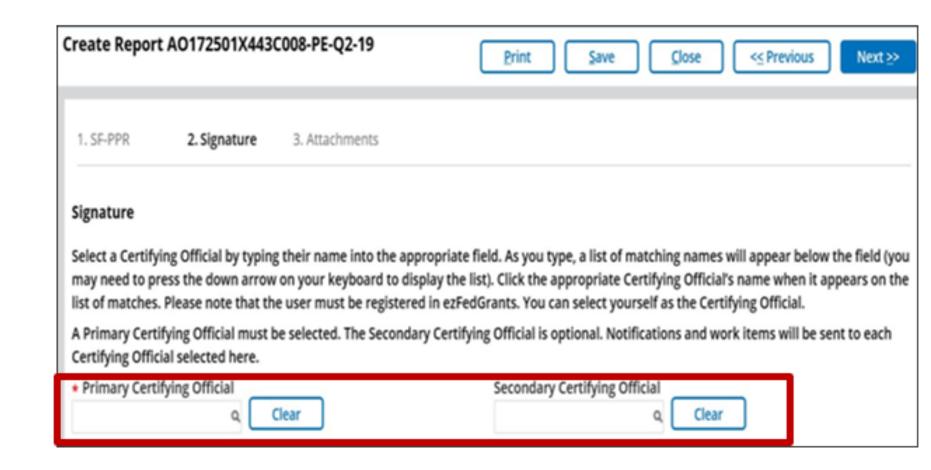




Signature



- Certifying Official is responsible for digitally signing report.
- Designate one or more Certifying Officials for report.
- As the name is typed, organization user options display.
- The Secondary Certifying Official is optional, no red asterisk.



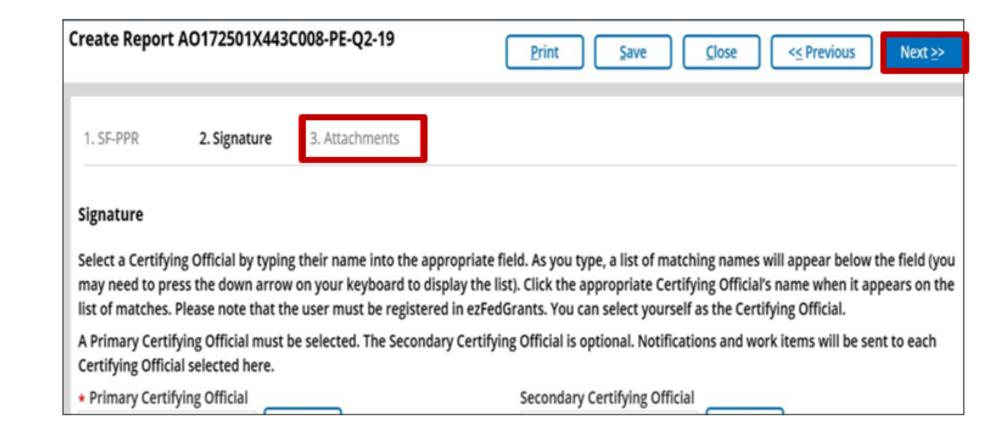


3. Attachments



To move to final step, **3. Attachments,** use either of two navigational options:

- Click 3. Attachments.
- Click Next button.





Attach Files



Select Click Here to Attach Files link.

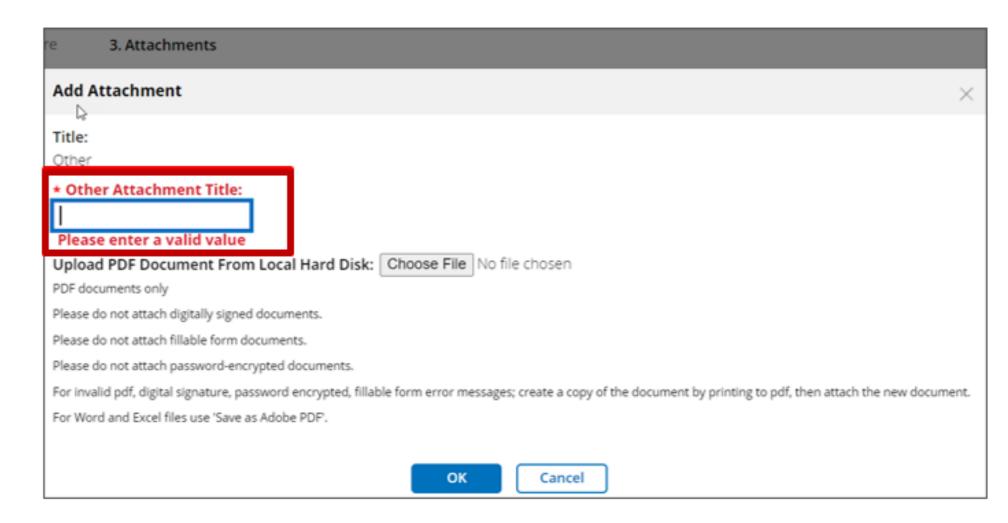




Other Attachment Title



- Note the Other
 Attachment Title field.
- 2. Enter a title.

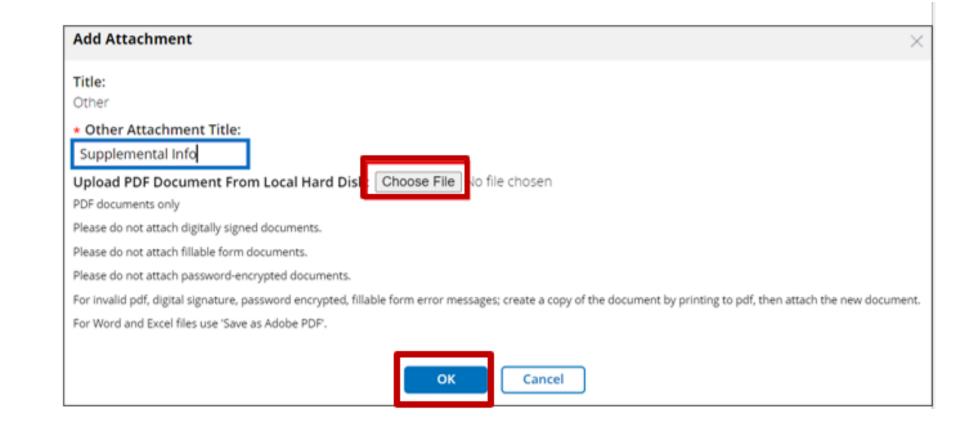




Choose File



- 1. Click Choose File.
- 2. Select file to attach from computer.
- Click **OK** button.
- 4. Repeat steps for additional attachments.





File Requirements



- Only PDFs can be attached to the report.
- Attachment size is limited to 10 MB per attachment.
- 20MB total limit for all attachments.
- No encryption or digitally signed or fillable form documents.



PDF documents only

Please do not attach digitally signed documents.

Please do not attach fillable form documents.

Please do not attach password-encrypted documents.

For invalid pdf, digital signature, password encrypted, fillable form error messages; create a copy of the document by printing to pdf, then attach the new document.

For Word and Excel files use 'Save as Adobe PDF'.



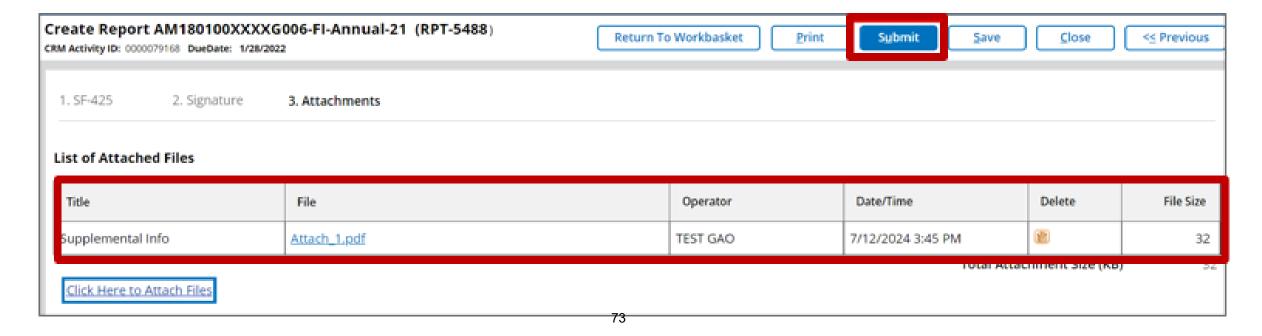
Submit



Note the **Title**, as well as who and when a file was uploaded.

Deletion is also an option.

- 1. Ensure all necessary information is complete for the report.
- Click Submit button.





Confirmation Message



- After report submittal, the work item is sent to Certifying Official(s).
- Report status changes to Draft Pending Signature.



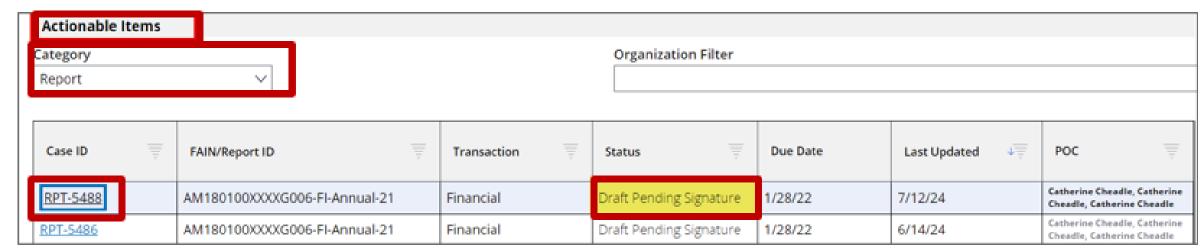


Certify Progress Reports Certifying Official Process



Certifying Official uses the following steps to review.

- 1. Access ezFedGrants External Portal Home screen.
- 2. Locate report to review in **Actionable Items**.
- 3. Use **Category** field to filter work items.
- 4. Status should be **Draft Pending Signature**.
- 5. Click Case ID link to open report work item.





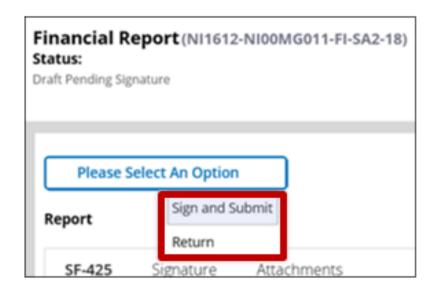
Review Sections and Decisions



- 1. Review each section of the report.
- 2. Select a decision from Please select an option dropdown.
- 3. Click **Sign and Submit** to approve report and submit to agency.
- 4. Click **Return** option and enter relevant comments to return the report to its creator for edits.

Note: Cancel is not an option since reports are federally required.

Sta	nancial R atus: aft Pending Sig		-NI00MG011-FI-S	A
(Please S	Select An Option		
R	teport			
Ц	SF-425	Signature	Attachments	





Certify Progress Reports Legal Notice



Close Print Financial Report (NI1612-NI00MG011-FI-SA2-18) Status: Draft Pending Signature Please Select An Option Sign and Submit Certification: By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes. and intent set forth in the award documents. I am aware that any false, fictitious, or fraudulent information may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001). Papenwork Burden Statement According to the Paperwork Reduction Act, as amended, no persons are required to respond to a collection of information unless it displays a valid OMB Control Number. The valid OMB control number for this information collection is 0348-0061. Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0060), Washington, DC 20503. Acceptance of the terms described below upon clicking "Legal Notice" is also required. Legal Notice

Click Legal Notice.

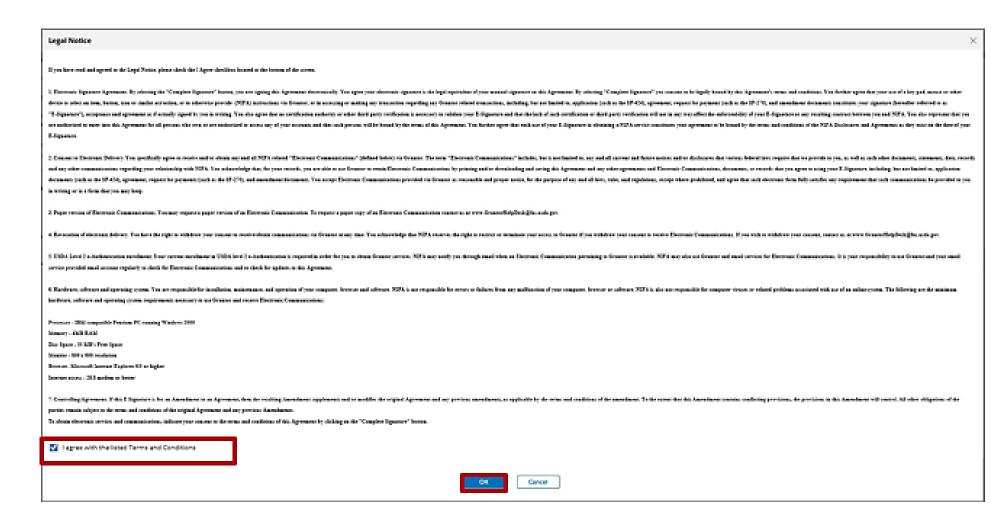
Upon your acceptance, click the "Complete Signature" button below to finish the process.



Certify Progress Reports Terms and Conditions



- 1. Review legal notice.
- 2. Click I agree with the listed Terms and Conditions checkbox.
- 3. Click **OK** button.





Certify Progress Reports Complete Signature



Click Complete Signature button.

Please	Select	An O	otion.

Sign and Submit

Certification: By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and intent set forth in the award documents. I am aware that any false, fictitious, or fraudulent information may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001).

Papersiork Burden Statement

According to the Paperwork Reduction Act, as amended, no persons are required to respond to a collection of information unless it displays a valid OMB Control Number. The valid OMB control number for this information collection is 0348-0061. Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0060), Washington, DC 20503.

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Legal Notice

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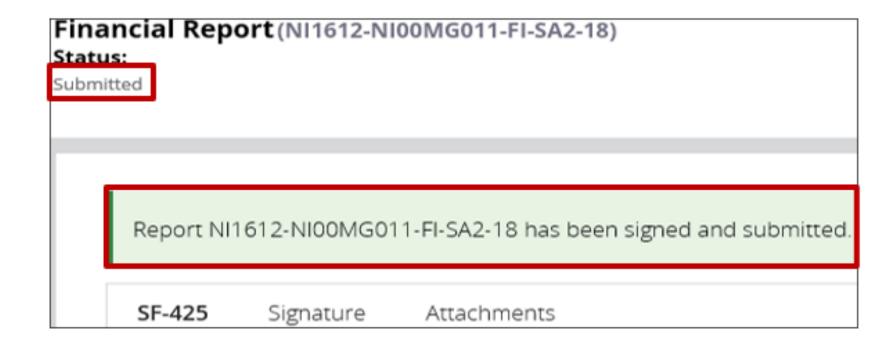
Complete Signature



Certify Progress Reports Submitted



- A confirmation page displays.
- Report is successfully signed, and the status is Submitted to agency.





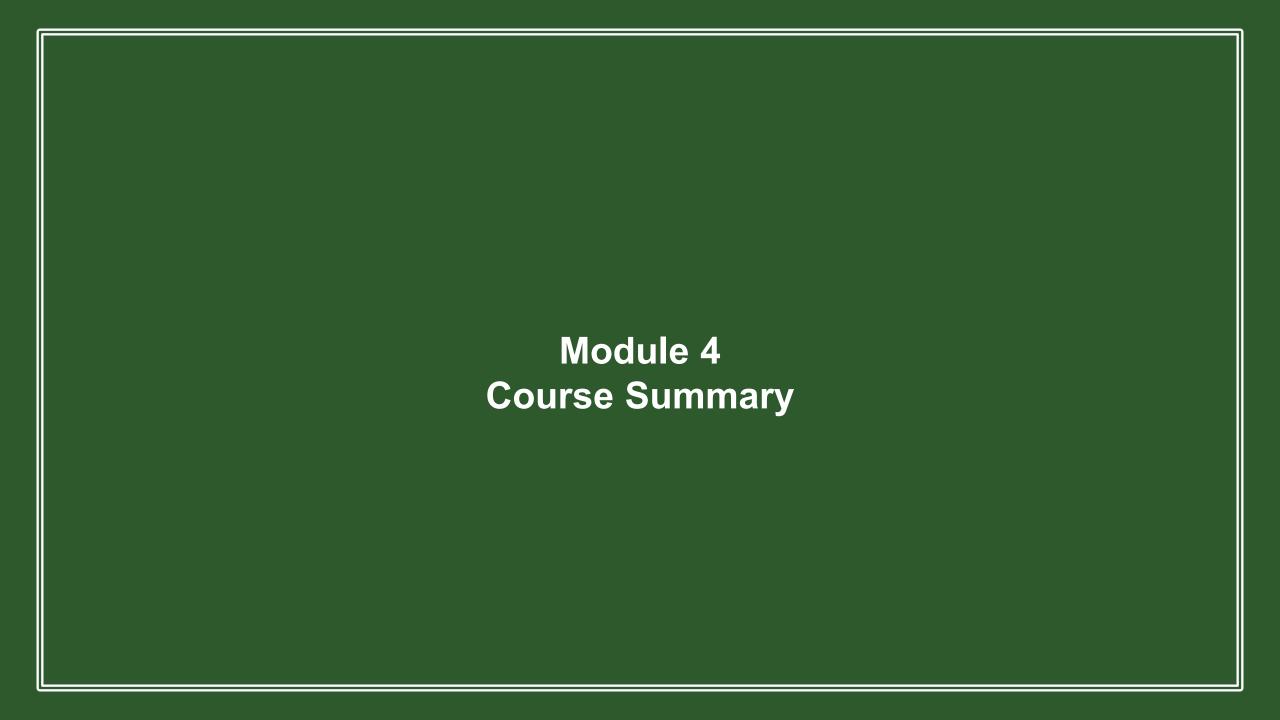
Module 3 – Submit Progress Reports Summary



You should now be able to:

Submit progress reports.







Course Summary



You should now be able to:

- Create and submit claims.
- Submit progress reports.





Getting Help



Login.gov

- For Login.gov, call (844) 875-6446. Operating hours are 24 hours a day, seven days a week.
- Login.gov: (844) 875-6446, <u>Login.gov FAQs</u>

ezFedGrants

- Contact the ezFedGrants Help Desk: ezFedGrants-cfo@usda.gov
- Training Schedule <u>eFG Training Schedule | USDA</u>
- Recipient job aids: <u>Job Aid Library</u>





Bookmark or favorite these links!



Course Questions and Poll





