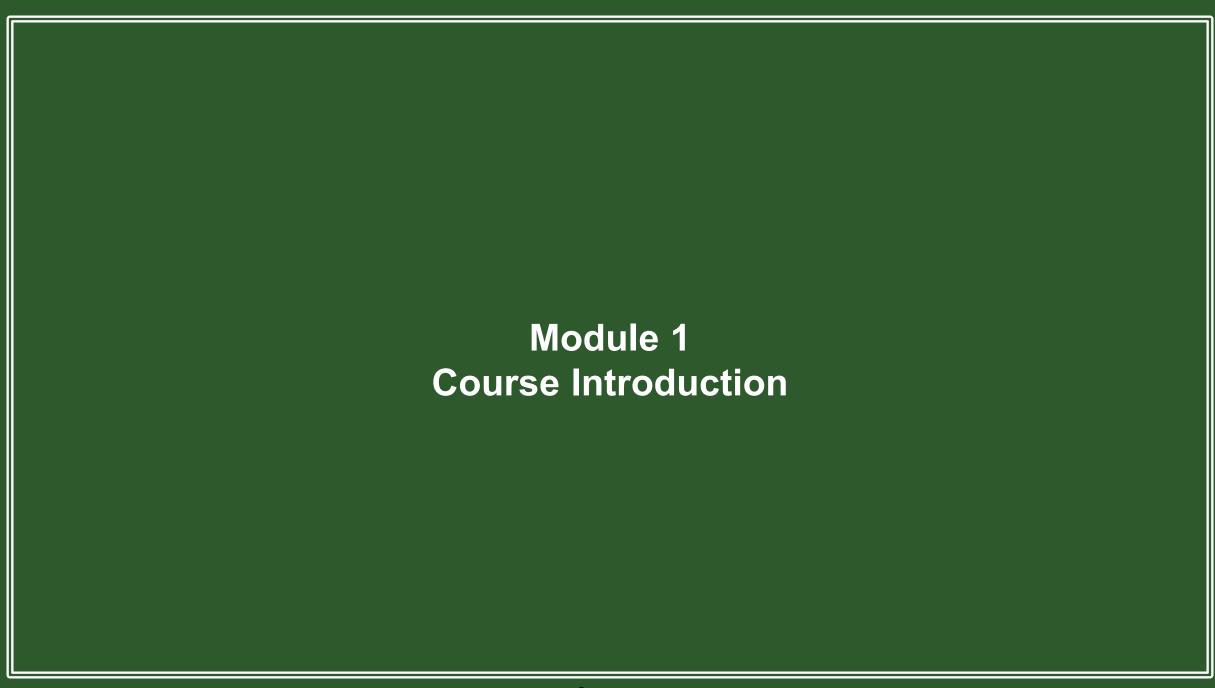




ezFedGrants User Roles and Assignments



GM 305





Agenda



- Module 1 Course Introduction
- Module 2 Login.gov
- Module 3 Login.gov Identity Verification
- Module 4 User Roles
- Module 5 External Portal Role Assignment
- Module 6 Course Summary





Course Overview



- The purpose of this course is to provide an overview of the ezFedGrants recipient roles, and Login.gov,
 identify verification, and external portal role assignment.
- This course is also designed to help users understand where to find help and training materials.





Introduction Instructor and Students



In the chat, please share your:

- Location
- Organization
- Role
- Expectations

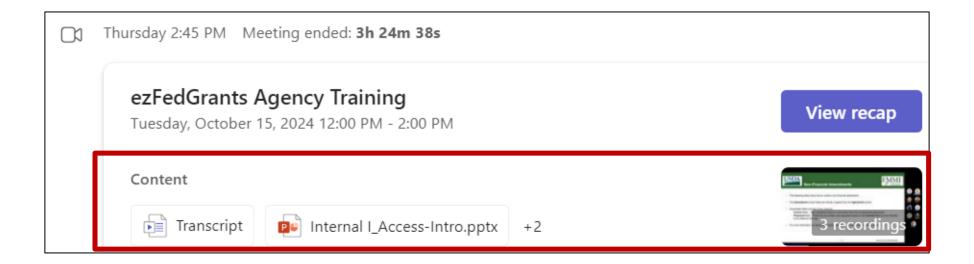




Session Recorded



- Session is being recorded and will be available for attendees after the session within the Teams chat.
- Transcripts are also provided.

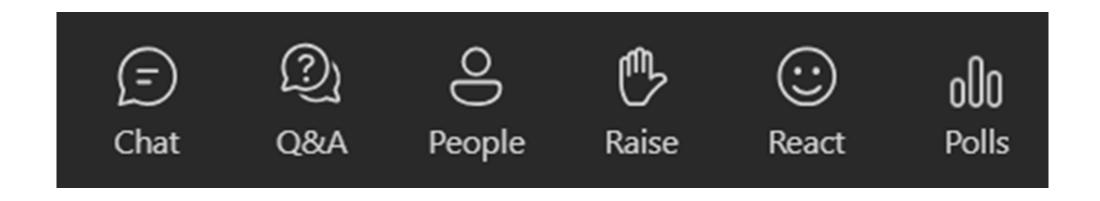




Participation



- Participation is encouraged!
- Feel free to ask questions in the Chat or in the Q&A section of Teams.
- Raise your hand or React in Teams.





How to Get Answers to Your Questions



Login.Gov

- Login.gov password/account issues, contact the eAuth helpdesk at www.eauth.usda.gov/helpdesk.
- For Login.gov, call (844) 875-6446. Operating hours are 24 hours a day, seven days a week.
- Login.gov FAQs

ezFedGrants

- Contact the ezFedGrants Help Desk: <u>ezFedGrants-cfo@usda.gov</u>.
- Training Schedule <u>eFG Training Schedule | USDA</u>
- Recipient job aids: <u>Job Aid Library</u>



Bookmark or favorite these links!



Course Links



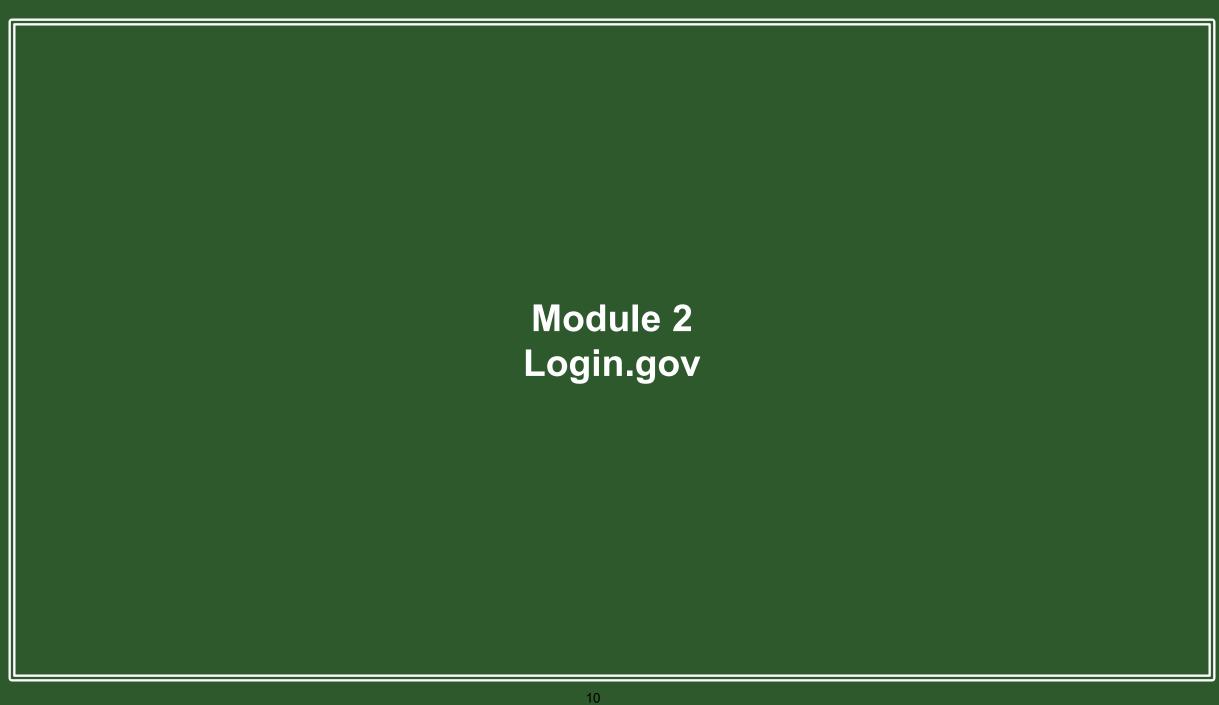
Sites

- Login.gov https://secure.login.gov
- ezFedGrants https://grants.fms.usda.gov or www.usda.gov/ocfo/ezfedgrants

Job Aids

- Verify Your Identify
- Role Assignment Request
- Role & Access Management
- Verify address by mail
- ezFedGrants External Portal User Roles
- Working with Multiple Organizations job aid







Module 2 – eAuthentication and Login.Gov Objectives



After completing this module, you should be able to:

• Describe the Login.gov application process.





Login.gov



- As of September 2023, eAuthentication transitioned to Login.gov.
- Login.gov is a secure login service used by the public.
- Used to sign into participating government agencies, such as USDA.
- If an account exists, the user can login to Login.gov using https://secure.login.gov.
- Use same username and password to access any agency that partners with Login.gov.
- Streamlines the process.
- Eliminates need to remember multiple usernames and passwords.





Login.gov Prerequisites



- A valid email address.
- A government-issued photo ID, such as a driver's license or state ID card.
 - Learn more about <u>Accepted</u> identification documents.
- Access to a second device, such as SMS phone/text.

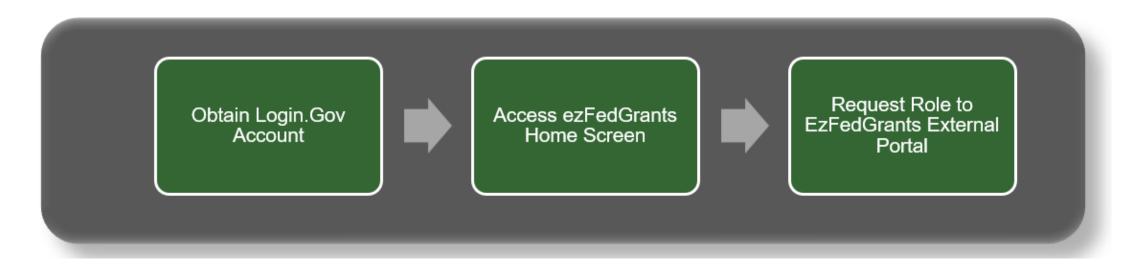




Login.gov



- 1. Obtain a login.gov account with a verified identity.
- 2. Access the **ezFedGrants Home** screen.
- 3. Request role to the **ezFedGrants** external portal.





Transfer to New Organization



Users transferring organizations may need to update their Login.gov contact information prior to submitting a new Role Assignment request.

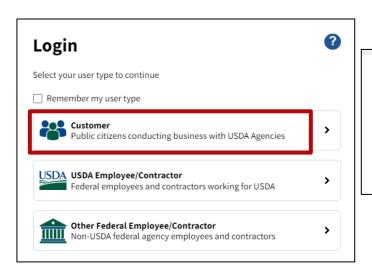




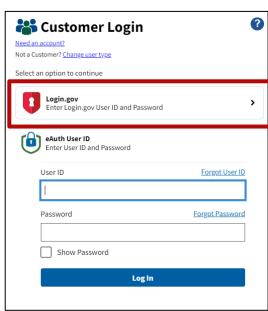
Customer Login



- 1. Select user type **Customer**.
- 2. Select Continue to Login.gov.
- 3. Sign-in using your credentials if you have an existing Login.gov account.
- 4. Click Login.
- 5. Follow the prompts.





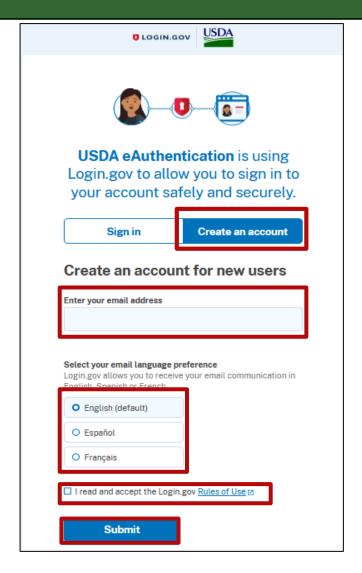




External Account Creation/Registration



- 1. Click Create an account.
- 2. Enter a unique email address.
- 3. Select the **language preference**.
- 4. Check I agree and accept the Login.gov Rules of Use checkbox.
- Click Submit.

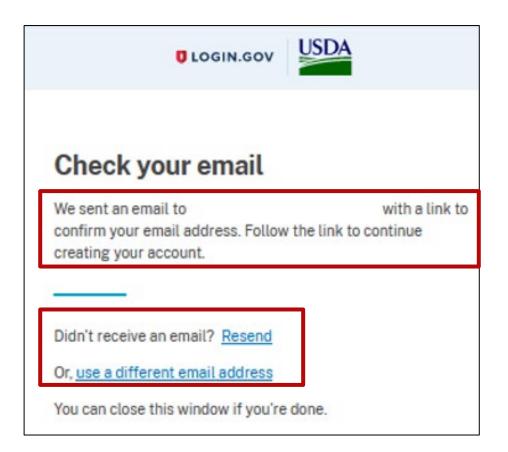




Registration Email



- Confirmation page displays with a message confirming an email is sent to requestor.
- Follow the link in the email to continue creating account.
- There are also other options if an email is not received:
 - Resend
 - Use a different email address





Email Confirmation



- Link expires in 24 hours from time it is generated
- Go to personal email and Confirm email address.
- If link expires, start account registration process over.

I LOGIN.GOV

Confirm your email

Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

https://secure.login.gov/sign_up/email /confirm?_request_id=a4f0c33a-7a0b-4e92a461-0eaab0b598e1& confirmation_token=Rw1W4aamyPgeQry7k_NS

Please do not reply to this message. If you need help, visit login.gov/help/

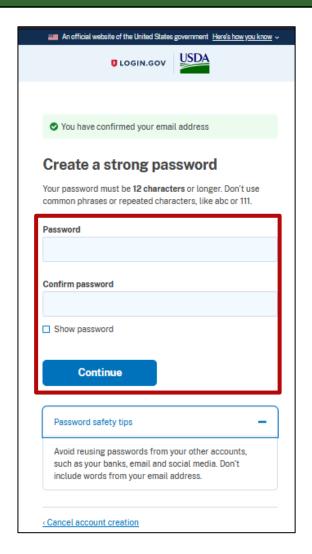
About Login.gov | Privacy policy



Create Password and Continue



- Create a password:
 - Based on system requirements.
 - System performs password checks.
 - Box around the password remains blue until requirements are met and password confirmed.
- Enter Password and Confirm Password.
- Click Show password, if needed.
- Select Continue to submit form.

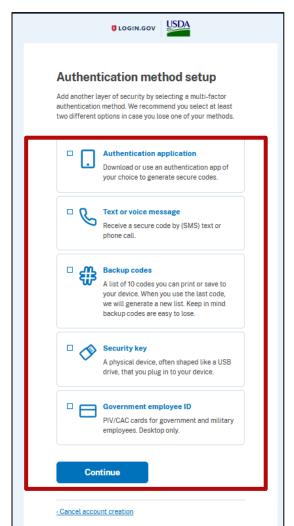


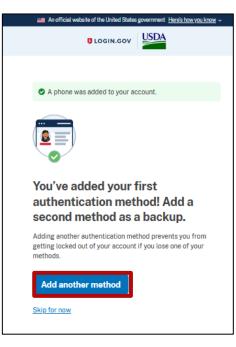


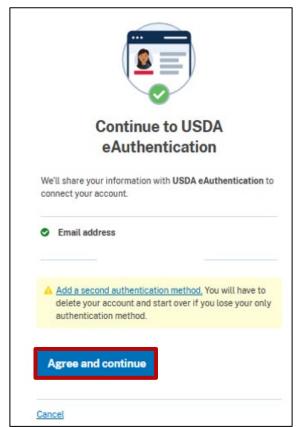
Authenticate Account



- 1. Click authentication method (phone, text, voice message, backup codes, security key, government employee ID).
- 2. Click Continue.
- 3. Click **Add another method** or **Skip for now**.
- 4. Click Agree and continue.









Link Existing Account



If applicable, select whether you would like to link your account to an existing eAuth account.

Link with Login.gov 🔞

Login.gov must be linked to an eAuth account to use it with USDA applications.

- Use an existing eAuth account to link to my Login.gov account.
- Continue without linking to an existing eAuth account.

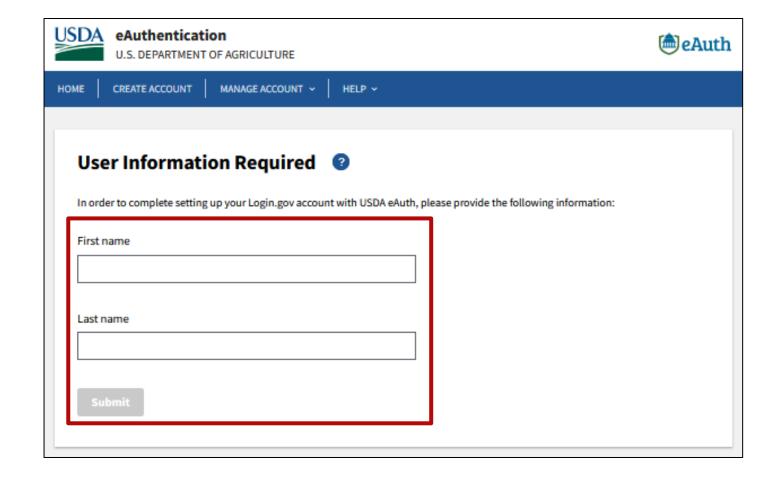
Continue



First and Last Name



- 1. Enter **First name** and **Last name** as provided on government issued photo ID (no nicknames).
- 2. Click **Submit** to establish account.





Module 2 – Login.Gov Summary



You should now be able to:

Describe the Login.gov application process.





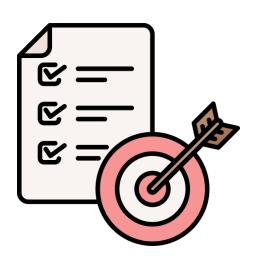


Module 3 – Identify Verification Objective



By the end of this module, you should be able to:

• Describe the identify verification process with Login.gov.





Identity Verification



- The final requirement is identity verification.
- Identify verification can be completed:
 - Online
 - By visiting a USDA Service Center

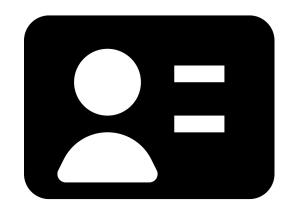




ID and Social Security Number



- System uses information on the government issued photo ID to verify identity online.
- The social security number is also used to verify identity.
- Social security is not shared and only used for verification.
- It does not affect credit, even if a note displays.





Identity Verification Result



- If successful, user granted login.gov identity verified account.
- If Identity cannot be authenticated online, verify identity in person at a USDA Service Center or by mail.
- Refer to the Login.gov help center for additional information.
- The <u>Verify Your Identify</u> section is especially helpful regarding identify verification.

Search Verify your identity Identity verification is the process where you prove you are you — and Get started with Login.gov not someone pretending to be you. You will need to create your Login.gov account and verify your identity to access services at some Trouble signing in? government agencies. Manage your account What you'll need to verify your identity Verify your identity You'll take a photo of your accepted driver's license or state ID card and enter your personal information to verify your identity online. Overview You may need to take a photo of yourself with a phone to verify your How to verify your identity identity online. This is to check that you are the person on your ID. If you don't have a phone with a camera, you can verify your identity in person Accepted identification documents How to take photos to verify your identity What you'll need to verify What you'll need to create Verify your phone number a Login.gov account your identity Fmail · Driver's license or state Verify your address by mail ID card Password Verify your identity in person · Social Security Number · Authentication method · Phone number or Find a Participating Post address Office Some services need you to Issues with verifying your take a photo of yourself with identity in person a phone to verify your identity online.



Identify Verification Process



Log in to application requiring identity verification

Select identity verification methods Online option Visit Service Center

Selecting Continue to Login.gov

Verify ID

Successful or Unsuccessful

Verify Information

Unsuccessful
Visit a USDA
Service Center
or Mail

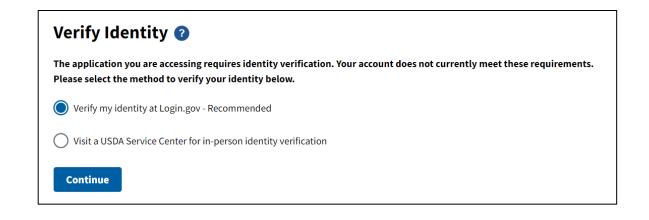
Successful Complete

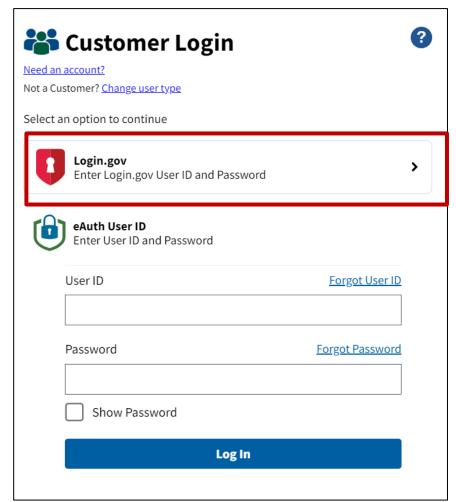


Online Identity Verification Process



- 1. Log in to application that requires identity verification.
- Screen used to select identity verification methods displays.
 - Online option
 - Visit Service Center







Online Identity Verification Process Review and Continue to Login.Gov



- 1. Select **Online** identity verification option.
- 2. Review statements.
- 3. Select Continue to Login.gov.

Verify Identity at Login.gov ②

The application you are accessing requires identity verification. Your account does not meet these requirements.

USDA eAuthentication is now using Login.gov for identity verification and authentication. Please click the "Continue to Login.gov" button.

- If you already have a Login.gov account, use it to link with eAuth and follow the prompts on the Login.gov page.
- If you do not have a Login.gov account, you can create one and follow the prompts to link.
- You will be returned to USDA eAuth to link the two accounts together.
- Once your accounts are linked, you must use Login.gov for identity verification and for all future logins to USDA resources.

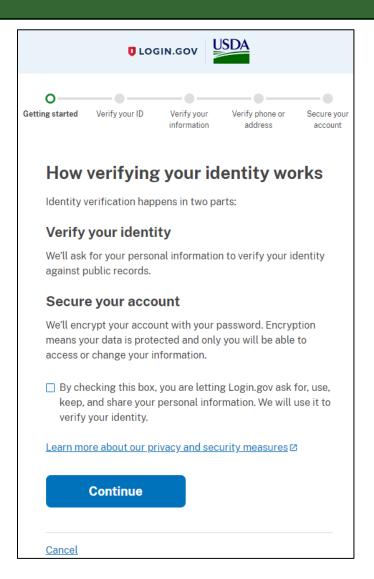
Continue to Login.gov



Getting Started Screen



- 1. Review explanation on **How verifying your identity works**.
- 2. Click agree to the privacy and security statement checkbox.
- 3. Click Continue.

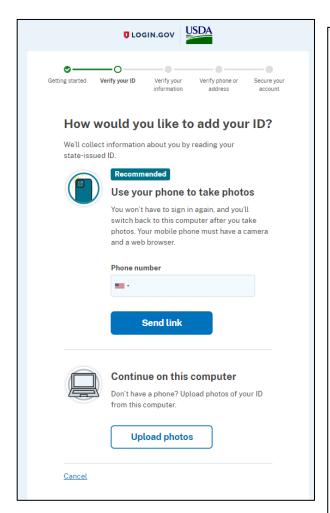


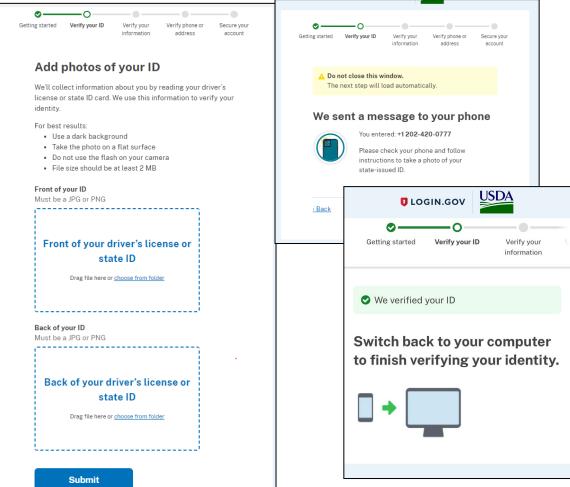


Verify Your ID Screen



- 1. Upload photo ID from phone or computer.
- 2. Confirm first and last name match government issued photo ID.
- 3. Follow instructions provided.



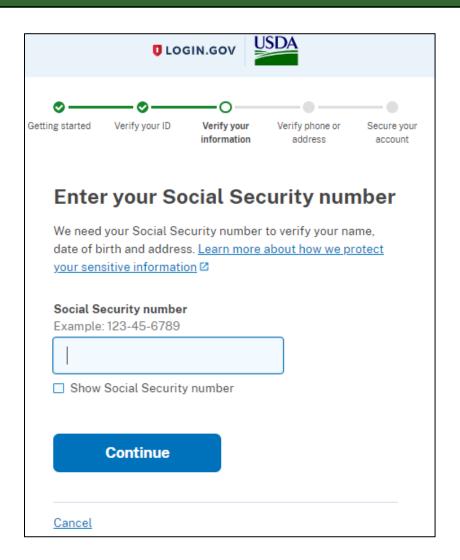




Verify Your Information Screen



- 1. Enter social security number.
- 2. Review and confirm personal details (name, date of birth, current address).
- Select Continue.
- Complete steps by verifying using phone or address to secure account.
- Notification on-screen displays that identity is verified successfully.





Reasons for Unsuccessful Online Identity Verification



- 1. Not enough data
- 2. ID information recently changed
- 3. ID information incorrectly entered
- 4. Department of Motor Vehicles (DMV) information does not match Login.gov
- 5. User attempts exceeded



Next Step: Must visit a USDA Service Center in person.

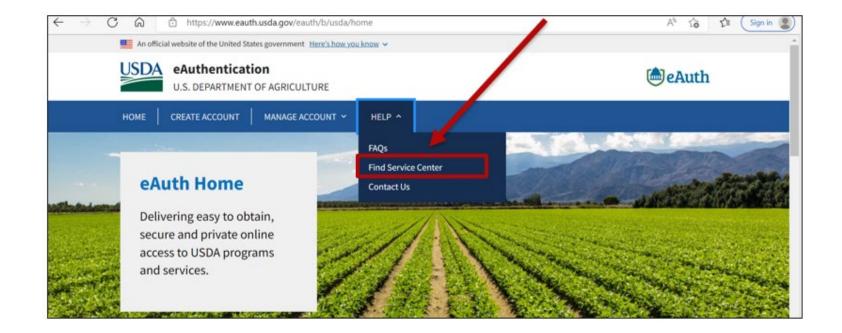


Locate USDA Service Center



To find an USDA Service Center:

- 1. Access the <u>USDA</u> <u>eAuthentication website</u>.
- 2. Click Help.
- 3. Select Find Service Center.





Locate USDA Service Center Locator Site



On the USDA Service Center Locator site:

- 1. Scroll down.
- 2. Enter valid **State** and **County**.
- 3. Click GO.

USDA Service Centers are locations where you can connect with Farm Service Agency, Natural Resources Conservation Service, or Rural Development employees for your business needs. Enter your state and county below to find your local service center and agency offices. If this locator does not work in your browser, please visit offices.usda.gov

Visit the Risk Management Agency website to find a regional or compliance office or to find an insurance agent near you.

State

County

Big Stone

GO



State List and Appointments



- 1. Click State.
- 2. Call service center nearest the user to make appointment.
- 3. On the day of appointment:
 - Bring at least one form of government-issued photo ID.
 - Bring the email address used to register account.

Ortonville Service Center	Physical Address	Mailing Address
Farm Service Agency Office	990 Us Hwy 12	990 Us Hwy 12
<u>(320) 839-6121</u>	Ortonville, MN 56278	Ortonville, MN 56278
	Get Directions ☑	
Ortonville Service Center	Physical Address	Mailing Address
Natural Resources	990 Us Hwy 12	Mailing Address not
Conservation Service Office	Ortonville, MN 56278	available

Get Directions ♂

(320) 839-6149

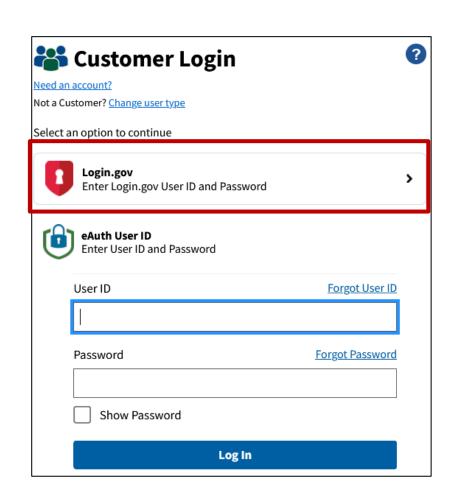


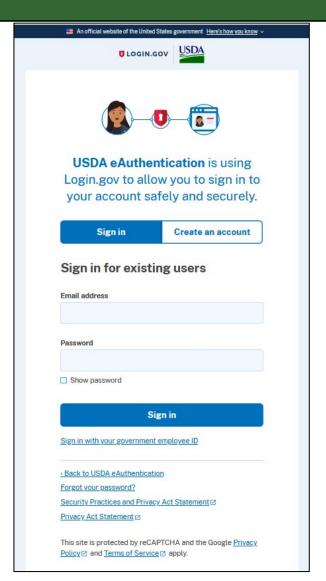
Registration or Identify Verified Login



Login after the identity is verified.

- 1. Click Login.gov.
- 2. Enter **User ID** and **Password**.
- 3. Click Sign in.
- 4. A message displays confirming that the user has a secured USDA login.gov account.







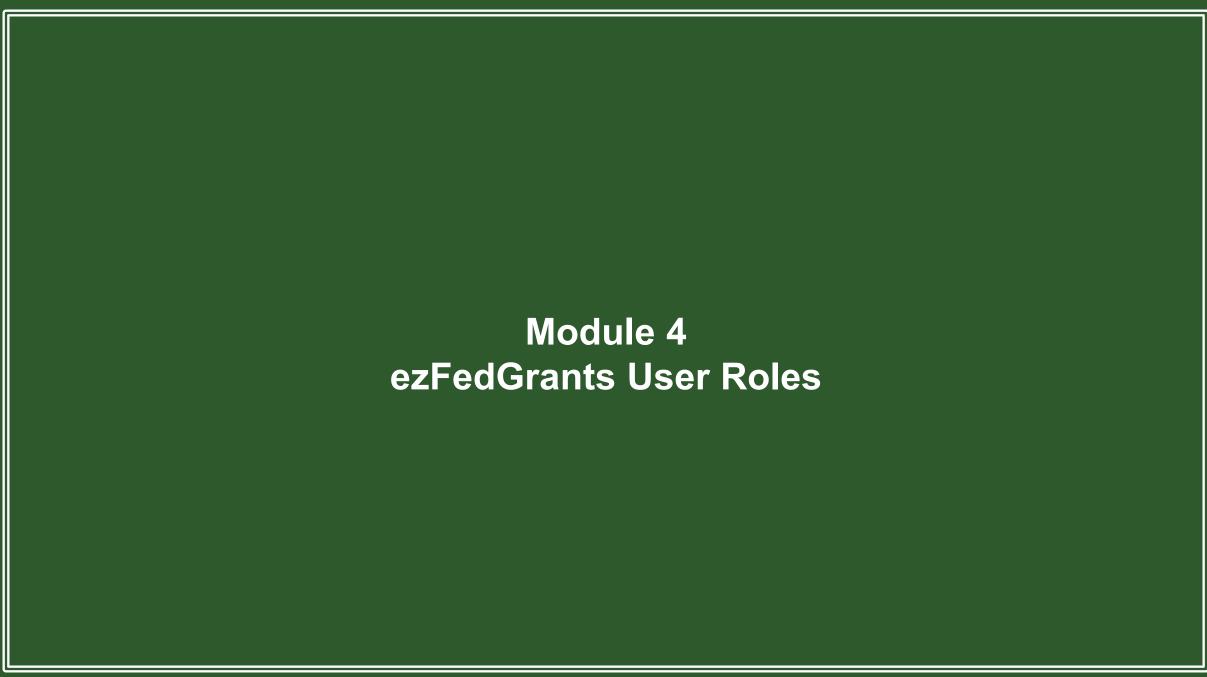
Module 3 – Identify Verification Summary



You should now be able to:

Describe the identify verification process.







Module 4 – ezFedGrants User Roles Objectives



After completing this module, you should be able to:

- Describe recipient roles available in ezFedGrants.
- List the ezFedGrants functions available for each role.

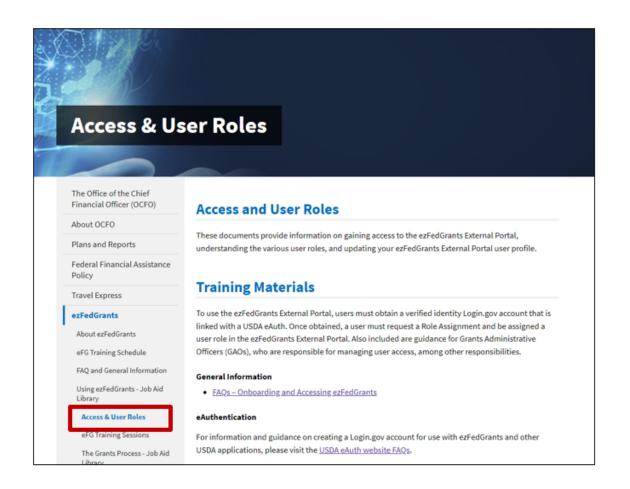




ezFedGrants Role Job Aids



- ezFedGrants External Portal User Roles and Definitions
- Working with Multiple Organizations
- Access and User Roles





Recipient Primary User Roles



There are three primary roles available to ezFedGrants external portal users (grant award applicants and recipients).

- Grants Administrative Officer (GAO)
- Grants Processor (GP)
- Signatory Official (SO)



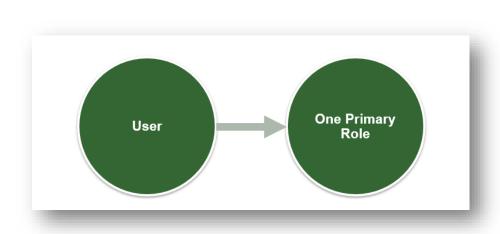
Signatory Official (SO)

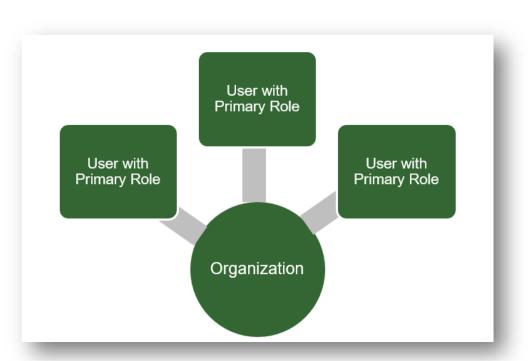


Primary Roles Overview



- Each user may only have one primary role assigned within ezFedGrants.
- Each organization may have multiple users with the same primary role.
- For example, three GAOs, two SOs, six GPs.







GAO and **SO**



At least one GAO and one SO is required to submit applications and sign agreements.

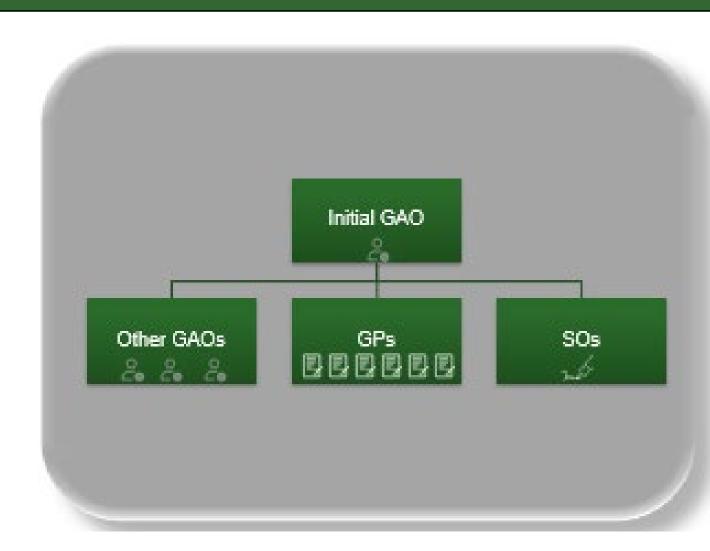




Grants Administrative Officer (GAO) Overview



- Organization's account administrator.
- The initial GAO access request is approved by their USDA Agency Grants Management Officer (AGMO).
- All subsequent user access requests, including additional GAOs, GPs, SOs, are approved by the GAO.





GAO Responsibilities



Roles and Access

- Approves access requests.
- Changes user roles.
- Deactivates user access.

Opportunities and Award Documents

Views opportunities and award documents.

Applications

- Creates and displays applications.
- Reassigns draft, draft pending signature or returned applications.

Claims

- Creates and displays claims.
- Reassigns draft, draft pending signature or returned claims.

Reports

- · Views reports.
- Prepares and submits financial and performance progress reports for agreements.
- Reassigns draft, draft pending signature or returned applications.

Certifying Official Optional

 Can be designated as Certifying Official (secondary role).



Grants Processor (GP) Responsibilities



Opportunities and Award Documents

Views opportunities and award documents.

Applications

Creates and views applications.

Claims

Creates and views claims.

ss, roles or

(secondary

Reports

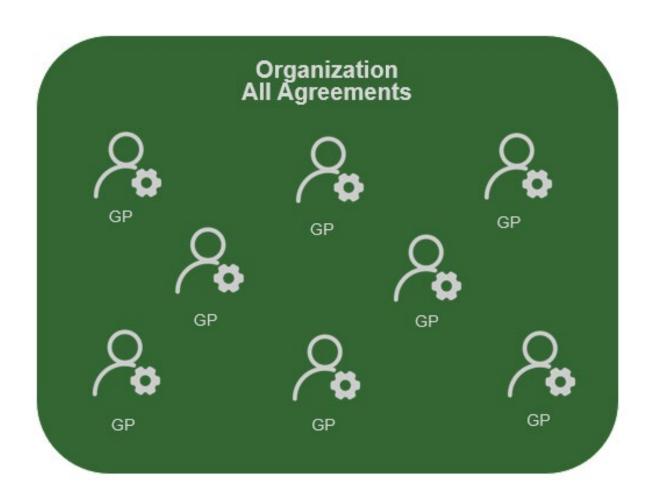
- Views reports.
- Prepares and submits financial and performance progress reports for agreements.



GP Overview



- There is no limit to the number of GPs an organization can have.
- GPs cannot be assigned to specific agreements but can be listed as a partner.
- GPs can access all reports agreements for an organization.





Signatory Official (SO) Overview and Responsibilities



- Each organization must have at least one SO.
- Limited scope compared to others.

Opportunities and Award Documents

Views opportunities and award documents.

Applications

Reviews and digitally signs and submits applications

Agreements

Reviews and digitally signs and submits agreements.

Amendments

Reviews and digitally signs and submits amendments.

Claims

Reviews and digitally signs and submits claims.

Reports

- Displays reports.
- Prepares and submits financial and performance progress reports for agreements.

Certifying Official Optional

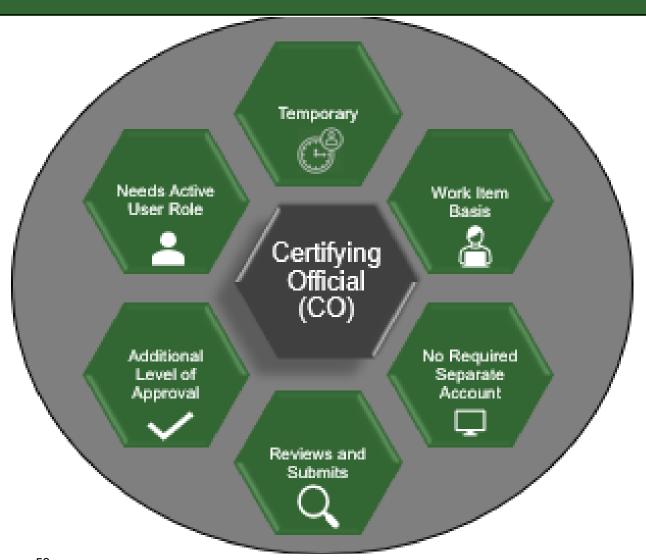
Can be designated as Certifying Official (secondary role) on applications, claims and progress reports.



Certifying Official (CO) Secondary Role



- A temporary role assigned to a specific work item to review and submit, such as claims and reports.
- Does not require a separate account.
- Additional review level prior to final submission to USDA agency.
- Anyone can be a certifying official if they have an active system user role with the organization.





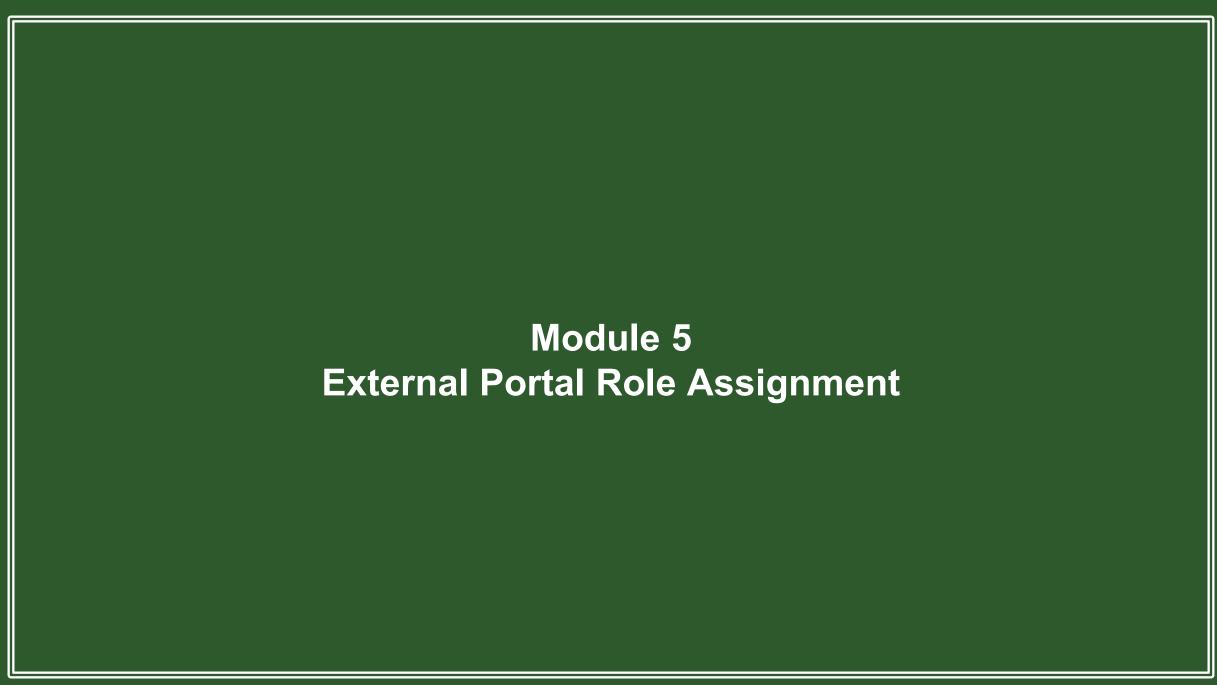
Module 4 – ezFedGrants User Roles Summary



You should now be able to:

- Describe recipient roles available in ezFedGrants.
- List the ezFedGrants functions available for each role.







Module 5: ezFedGrants Role Assignment Objectives



After completing this module, you should be able to:

 Describe the process for role assignment in the external ezFedGrants portal.





ezFedGrants Role Assignment Job Aids



- Role Assignment Request
- Role & Access Management (for GAOs)

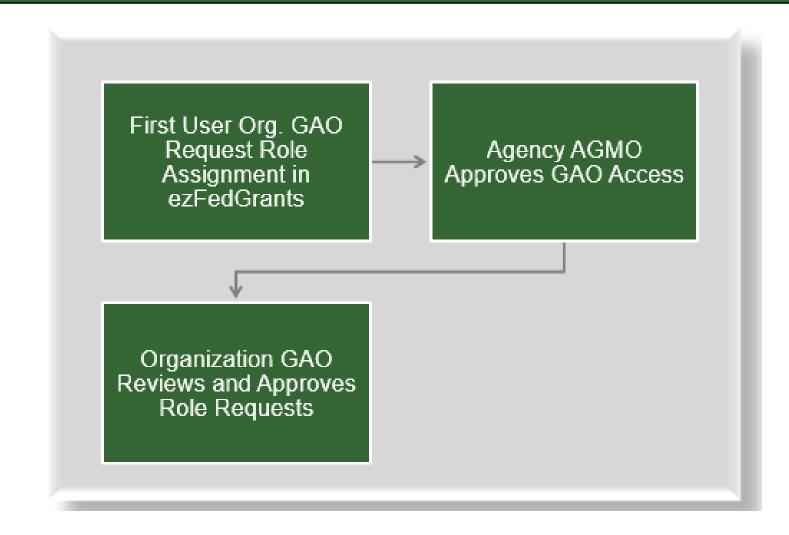




GAO and Role Assignment Requests



- USDA Agency Grants Management Officer (AGMO) approves organization/recipient GAO role assignment requests.
- GAO reviews and approves all other organizational role assignments, including additional GAO requests.

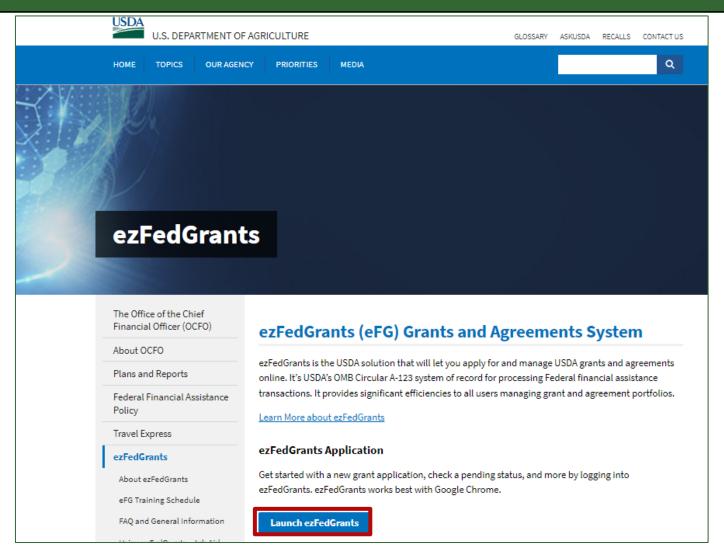




ezFedGrants Role Assignment Links



- All users follow the same procedure for submitting the Role Assignment request.
- Identity verified Login.gov access is required prior to starting.
- The direct link to ezFedGrants is <u>https://grants.fms.usda.gov</u>.
- Alternatively, go to the ezFedGrants information website at <u>www.usda.gov/ocfo/ezFedGrants</u>.
- Click Launch ezFedGrants button.





Credentials



Enter Login.gov **User ID** and **Password** to enter site.

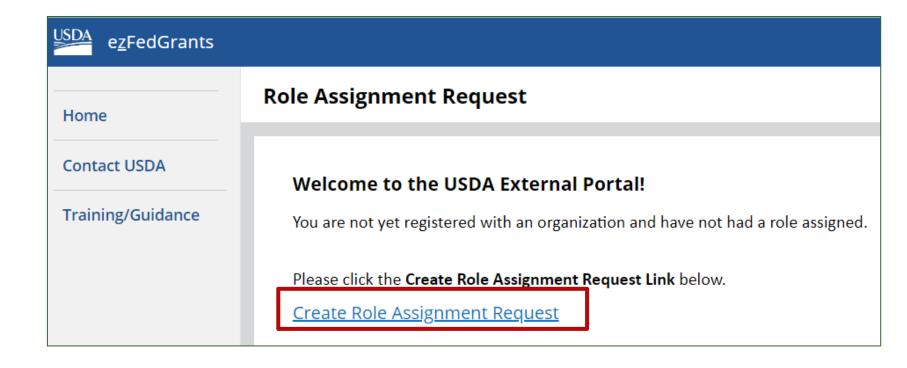
& Customer Login		?
Need an account?		
Not a Customer? Change user type		
Select an option to continue		
Login.gov Enter Login.gov User ID and Password		>
eAuth User ID Enter User ID and Password		
User ID	Forgot User ID	
Password	Forgot Password	
Show Password		
Log In		



Role Assignment Request



- 1. Go to **ezFedGrants Home** to request a user role.
- 2. Click Create Role
 Assignment Request.

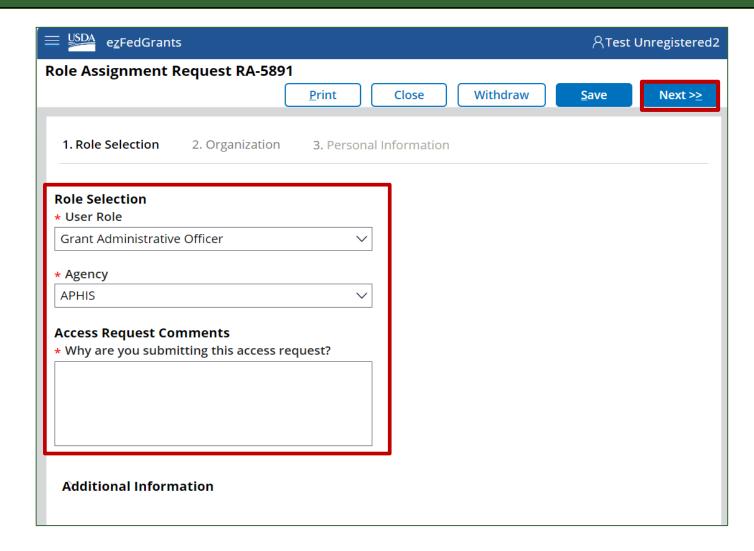




Agency and Request Justification



- Click User Role dropdown.
 - If first user for organization, select
 Grants Administrative Officer.
- 2. Click **Agency** dropdown and select **Agency**.
- 3. In the Access Request Comments text box, enter justification for role assignment request.
- Click Next.

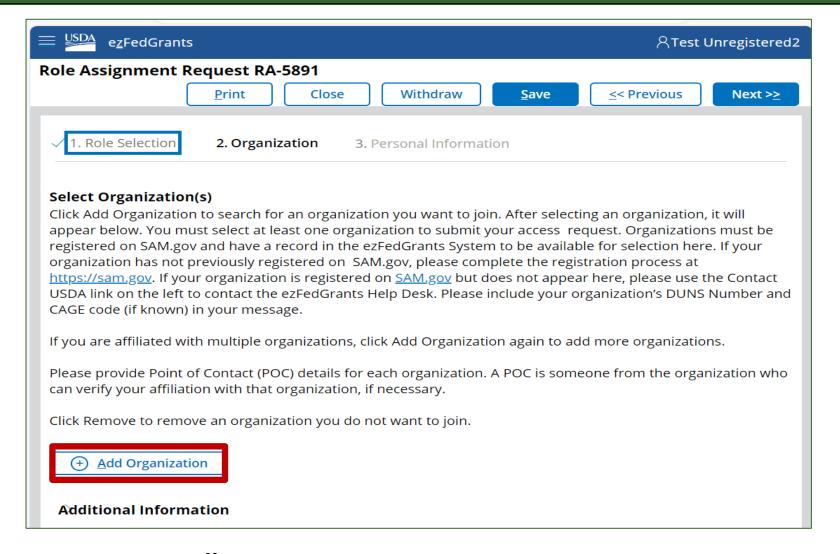




ezFedGrants Access Section Two: Organization



Click **Add Organization** to open the **Search Organization** window.

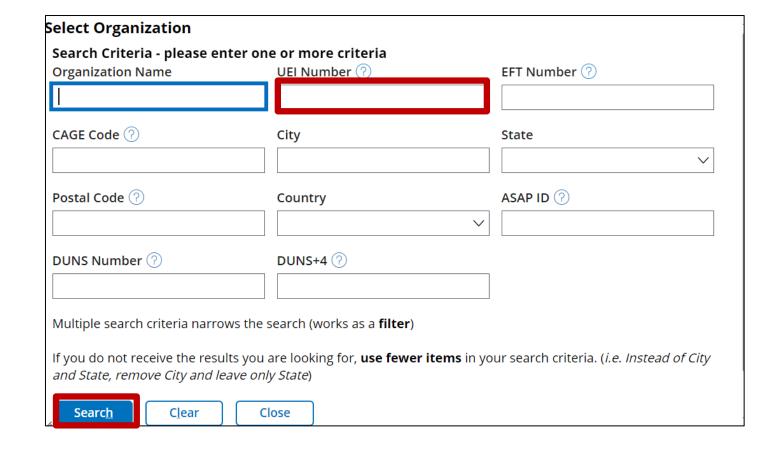




Search Organization



- Enter search criteria for organization.
- A Unique Entity Identifier (UEI) is recommended, if available, as it is the primary way for organizations to be identified by the Federal Government.
- If the UEI is not working, email ezFedGrants help desk.
- Click Search.





Organization Search Results



- 1. Locate organization in the **Search Results**.
- 2. Click **Join Organization** on left.
- 3. Note this closes the **Search Organization** window.

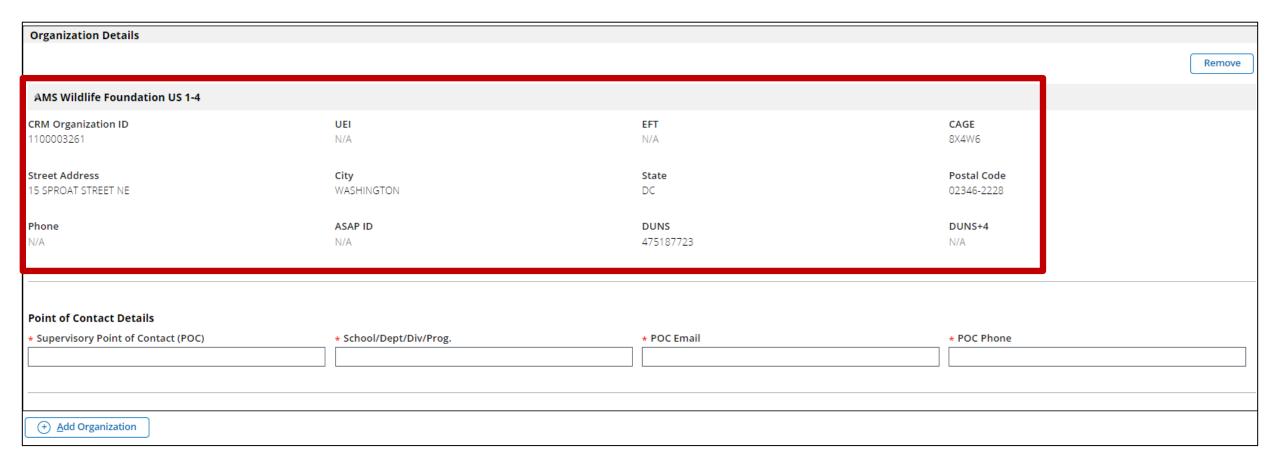




Organization Details



Some fields in the **Organization Details** section automatically populate.

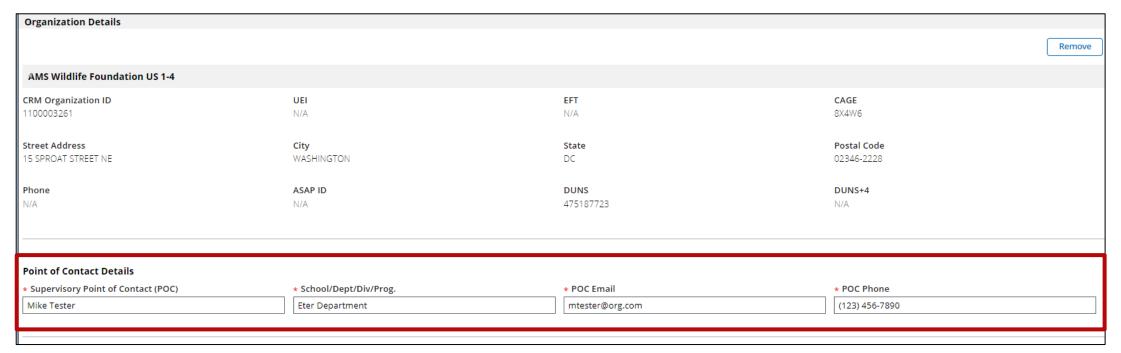




Organization Point of Contact (POC)



- Complete Point of Contact Details fields.
- 2. These POCs can confirm user's organization affiliation and/or ezFedGrants need.
- 3. Enter POC details for each organization, even if the organizations have the same POC.

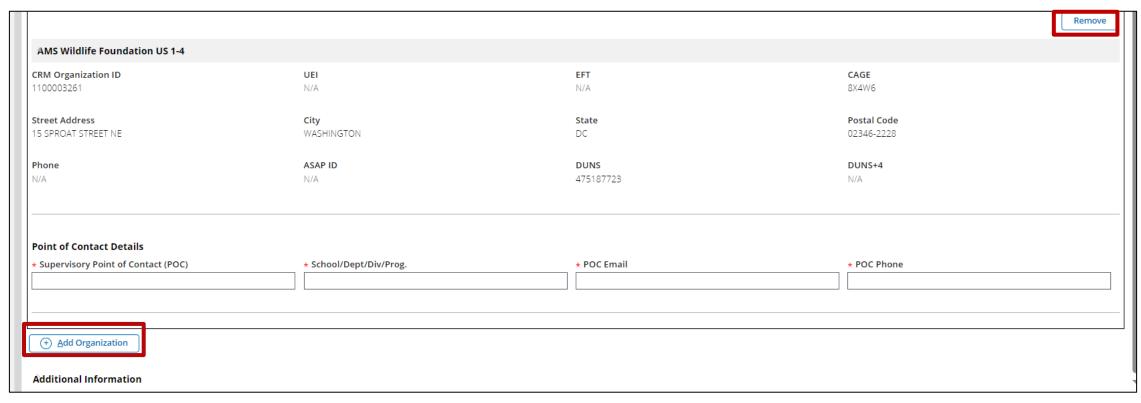




Add and Remove Organizations



- Click Add Organization to add additional organizations (use previous steps) to include with Role Assignment request.
- Click Remove to remove organizations.

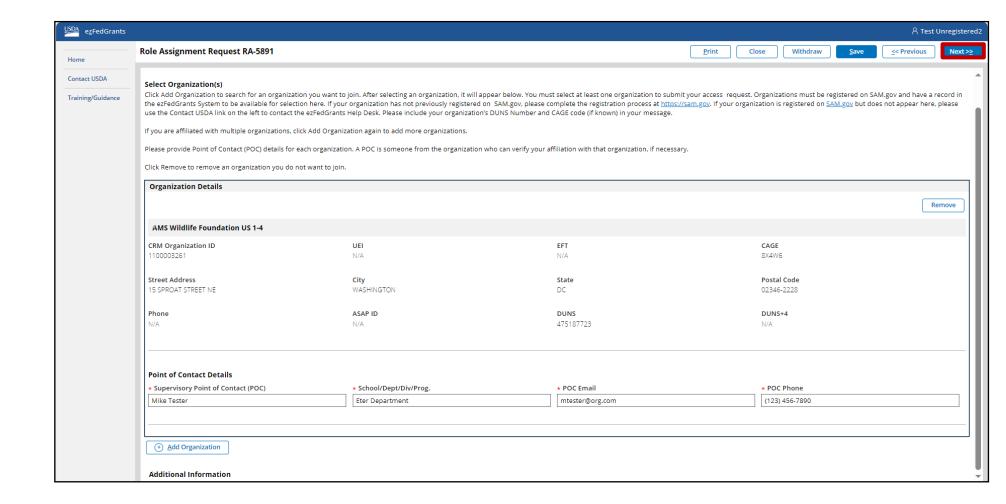




Organization Section Complete



- Click Next.
- Join additional organizations through the User Profile any time after the initial access request is approved.

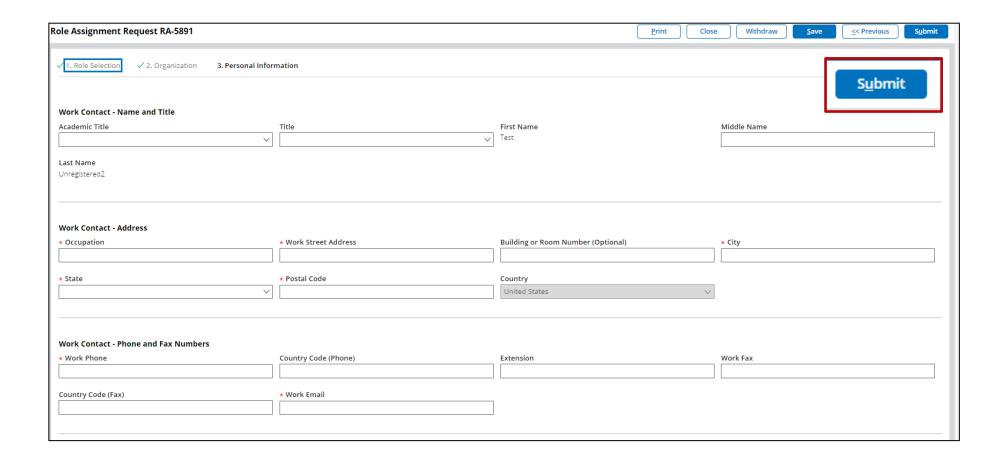




Personal Information and Submit



- **1. Name** automatically entered based on Login.gov profile.
- 2. Enter **Personal** required information.
- 3. Click Submit.

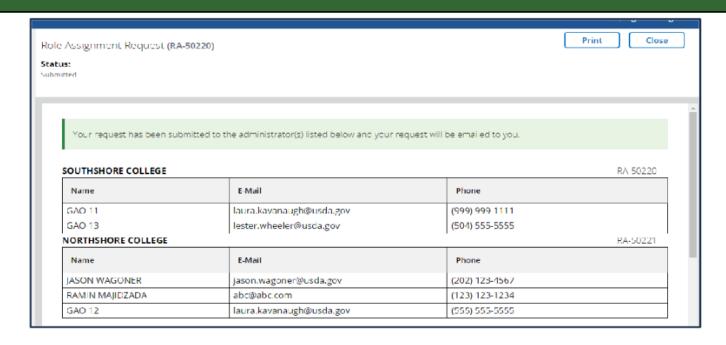


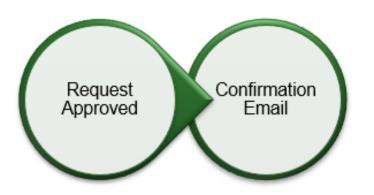


Confirmation and Reviewers



- Success confirmation message displays indicating the request is submitted to administrators.
- List of reviewers who receive the role assignment request display.
- Notification is emailed to requestor.
- If multiple organizations are listed, a separate organization reviewer list displays.
- Once the request is approved, a confirmation email is received.







Editing Role Requests



- A user may need to make changes after initial role assignment request.
- Users can edit role requests in various ways including:
 - Rerouting to Agency for approval if GAO is not active.
 - Rerouting to Agency for approval.
 - Withdrawing role requests after submittal.
- Refer to the <u>Role Assignment Request</u> job aid for more information.





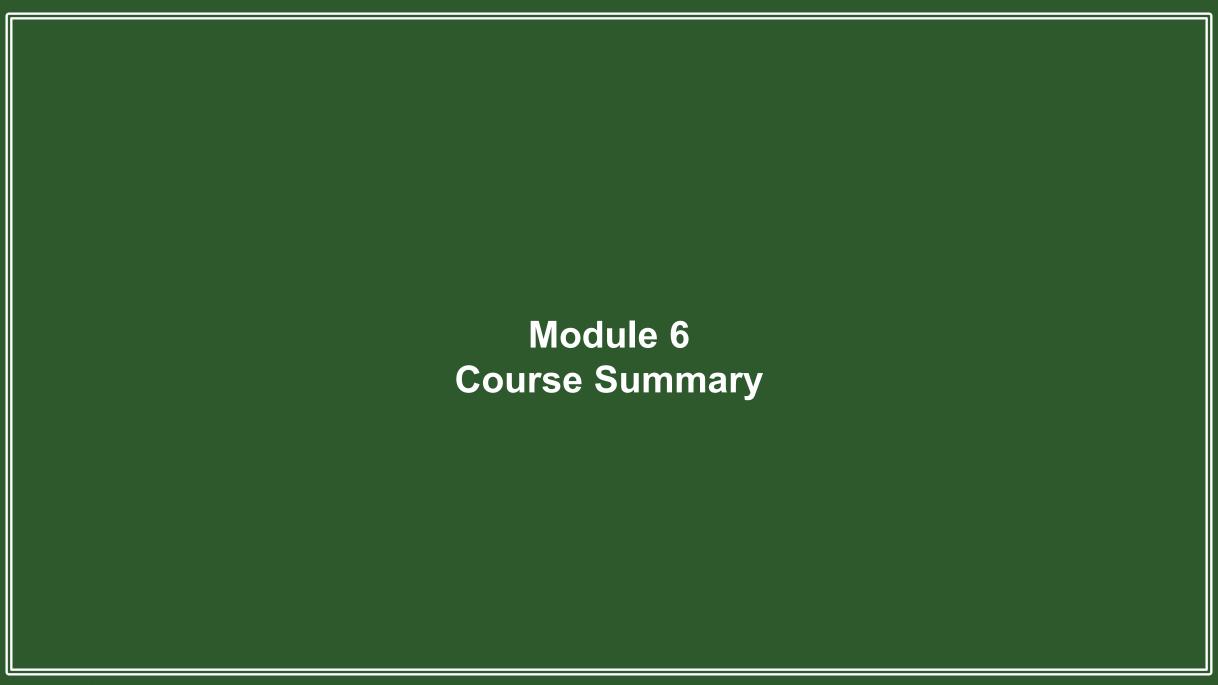
Module 5 – ezFedGrants Role Assignment Summary



You should now be able to:

 Describe the process for role assignment in the external ezFedGrants portal.







Course Summary



You should now be able to:

- List ezFedGrants recipient roles.
- Describe Login.gov process.
- Explain identify verification steps.
- List external portal role assignment process steps.





Getting Help



eAuth and Login.Gov

- eAuthentication or login.gov password/account issues, contact the eAuth helpdesk at <u>www.eauth.usda.gov/helpdesk</u>.
- For Login.gov, call (844) 875-6446. Operating hours are 24 hours a day, seven days a week.
 Login.gov FAQs

ezFedGrants

- Contact the ezFedGrants Help Desk: <u>ezFedGrants-cfo@usda.gov</u>.
- Training Schedule <u>eFG Training Schedule | USDA</u>
- Recipient job aids: <u>Job Aid Library</u>
- Agency Representative listed on the opportunity or agreement.
- Monthly FAQ sessions



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Questions and Poll(s)



