



OFFICE OF THE ASSISTANT SECRETARY FOR CIVIL RIGHTS
U.S. DEPARTMENT OF AGRICULTURE

How Civil Rights Service Improves

From fourteen paths to one front door.

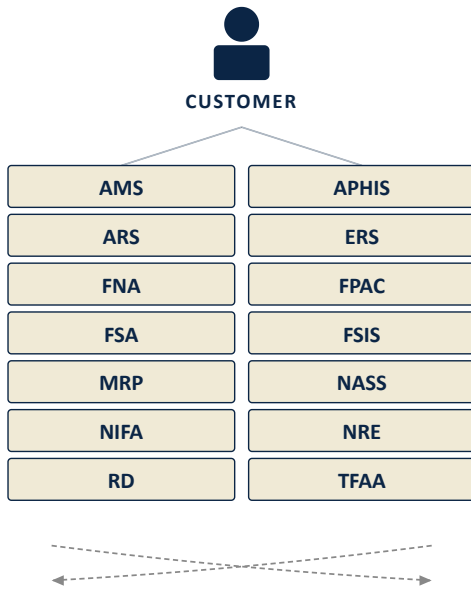
THE SITUATION

A customer needs help addressing a civil rights concern connected to a USDA program or service.

BEFORE

Fourteen Paths

Different office, different experience.



Same law, unequal application.

AFTER

One Path

One office, one experience.



Equal protection, equally enforced.

WHAT STAYS THE SAME

Every authority continues. Same standard of excellence.