

Digital Infrastructure Services Center

# Annual Report

FY25



Office of the Chief Information Officer

U.S. DEPARTMENT OF AGRICULTURE

## Welcome from David Peters

Associate Chief Information Officer (ACIO),  
Digital Infrastructure Services Center (DISC),  
USDA Office of the Chief Information Officer (OCIO)



Fiscal year 2025 (FY25) has been transformative for the Digital Infrastructure Services Center (DISC). With a renewed emphasis on IT consolidation and efficiency initiatives, our organization has driven over \$42M in cost savings for the American taxpayer, while continuing to provide best-in-class IT services and solutions for partners both within the Department of Agriculture and beyond.

I am proud to lead a team of experienced IT professionals who embrace the vision of an effective, modernize, and economical IT service portfolio and work every day to make that vision a reality. Whether is it evolving to a cloud-first hosting model, or the consolidation of IT project management capabilities, DISC is working across its Divisions and in collaboration with our OCIO and Mission Area counterparts to make meaningful, measurable organizational change.

In FY25, DISC focused on strategic consolidation and improved cost management. We led several OCIO operational transformations that support USDA's evolution toward greater value and increased IT operational reliability as a digital enterprise. DISC's leadership is shaping the strategic direction of USDA's IT infrastructure through efforts such as the merging of 17 networks into one, multiple SaaS ELA developments, significant progress on the KCDC cloud-first migration, the realization of immediate savings and economies of scale through STRATUS, and leadership of the Deputy Secretary's IT Project Management/ITSM Jira consolidation directive.

It is my pleasure to offer this Annual Report to share and celebrate the incredible accomplishments achieved by the men and women of DISC in FY25 and to use it as a catalyst propelling DISC's continued success in FY26.

A handwritten signature in black ink that reads "David Peters".

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# DISC

## The USDA OCIO's Digital Infrastructure Services Center

**Associate Chief Information Officer – David Peters**

**Acting Deputy Associate CIO – Kelli Petrie**

**Human Capital Management – Bryant Smith, Senior Advisor**

### **Digital Service Center Division (DSCD)**

Brian Fields, Acting Director

### **Enterprise Application Services Division (EASD)**

Kevin Drummond, Acting Director

### **Enterprise Hosting Solutions Division (EHSD)**

Jeff Claunch, Director

### **Enterprise Network Services Division (ENSD)**

Marco Munoz, Director

### **Financial Operations Division (FOD)**

David Gatliff, Director

### **Security Governance Division (SGD)**

Brandon Sifford, Director

### **Strategy Management & Complex Solutions Division (SMCSD)**

Casey Cook, Acting Director

# DISC Overview

DISC has provided highly-reliable IT services since 1973 with a special focus on understanding the evolving needs of our diverse customers. With rapidly changing technologies, this understanding informs the offerings in the DISC portfolio and combines with the need to increase efficiencies at every level, driving an organizational transformation across the DISC portfolio.

With the goal of being the IT infrastructure provider of choice in the federal marketplace, DISC has committed to modernizing not just our service offerings to be more scalable and multifaceted, but also the administrative mechanisms that enable the procurement of those services.

## DISC Mission

Deliver managed Digital Infrastructure Services that ensure reliable, secure, scalable, and cost-effective solutions, enhancing digital capabilities for USDA and various client programs.

## DISC Vision

Be the preferred Digital Infrastructure platform provider, driving the transition to digital and customer-centric systems for USDA and various clients.

## DISC Values

### Customer-Centric Focus

We are committed to providing a customer experience which promotes delighted customers through active listening, seamless handoffs, and solutions developed based on customer need.

### Grit & Integrity

DISC has dramatically shifted its business paradigm with the tenacity and determination to persevere and the courage and resilience to face challenges.

### Results & Accountability

Everyone in DISC is focused on clearly defined performance targets and is accountable for highest quality service delivery to our customers.

### Trust & Transparency

Leading through example, DISC operates with openness and honesty to build trust and welcomes feedback.

### Teamwork & Collaboration

We work together to leverage each team member's strengths and hold each other accountable with kindness, empathy, and tolerance.

### Creativity that Drives Growth

Within a constantly evolving Federal Enterprise IT market, we reduce barriers and develop the optimal cultural environment that enables the creativity needed to propel growth.

# DISC Portfolio

## Application Development

Application Development  
 Application Integration  
 ATO & Continuous Assessment  
 Contract Writing Systems  
 Geospatial  
 Mobile Computing  
 Operations & Maintenance  
 Section 508  
 Security & Compliance  
 SharePoint  
 Web Services

## Data Communication Services

Broadband Internet Protocol Services (IPS)  
 Cellular Wireless Internet Protocol Service (IPS)  
 Cloud Service Gateway (CSG)  
 Domain Name Service (DNS)  
 Ethernet Transport Service (ETS)  
 IP Address Management (IPAM) Service  
 Low Earth Orbiting (LEO) Satellite (i.e. Starlink)  
 Managed Trusted Internet Provider Service (MTIPS)  
 Optical Wavelength Service (OWS)  
 Private Line Service (PLS)  
 Remote Access Service (RAS)  
 Virtual Private Network Service (VPNS)  
 Wide Area Network (USDANet)

## Software as a Service

AgLearn  
 AtLassian Services  
 Connect.gov Services  
 Jira Services  
 Salesforce  
 ServiceNow  
 SonarQube

## Cloud Solutions

AgCloud Managed Platform Service (AMPS)  
 AgCloud Networking Services  
 AgCloud Role Based Access Control  
 Akamai Services  
 Cloud Brokering Services  
 Cloud Native Applications  
 Core Ops  
 DevSecOps  
 FinOps  
 SecOps

## Infrastructure as a Service

Backup & Recovery  
 Local Area Network (LAN)  
 Mainframe Storage  
 Network Attached Storage (NAS)  
 Object Storage  
 Storage Area Network (SAN)  
 Cloud Vault

## Professional Services

Application Integration Services  
 Business Management Services  
 Contract Representative Services  
 Database Management Services  
 Disaster Recovery Services  
 Network Services  
 Planning & Integration Services  
 Procurement Services  
 Project Management Services  
 SOC 1 Audit Support Services

## Voice Communication Services

Internet Protocol Voice Services (VoIP)  
 Toll Free Service (TFS)  
 Web Conferencing Services (WCS)

## Data Center Solutions

Colocation Services  
 Equipment Disposal Services  
 Managed Hosting Services  
 Service Desk  
 Shipping & Receiving Services  
 Warehousing Services

## Platform as a Service

Container Platform  
 Enterprise Application Integration (EAI)  
 Enterprise Application Monitoring  
 Enterprise Content Management  
 Mainframe  
 Robotic Process Automation (RPA)  
 Server  
 Virtual Application  
 Web Application Server

## Security Solutions

Digital Certification  
 eAuth  
 Federation Services  
 FedRAMP ATO Services  
 FISMA ATO Services  
 Information System Security  
 Network Security  
 Platform Security Services  
 Remote Access - Virtual Private Network (VPN)  
 Security Token  
 Security Governance Advisory Services  
 User Access Management

## Wireless Communication Services

Wireless Services

## **USDA MISSION AREAS**

### **Farm Production & Conservation (FPAC)**

Farm Production & Conservation Business Center

Farm Service Agency

Natural Resources Conservation Service

Risk Management Agency

### **Food Safety (FS)**

Food Safety Inspection Service

### **Food, Nutrition, & Consumer Services (FNCS)**

Food & Nutrition Service

### **Marketing Regulatory Programs (MRP)**

Agricultural Marketing Services

Animal & Plant Health Inspection Service

### **Natural Resources & Environment (NRE)**

Forest Service

### **Research, Education, & Economics (REE)**

Agriculture Research Service

Economic Research Service

National Agricultural Statistics Service

National Institute of Food & Agriculture

### **Rural Development (RD)**

Rural Development

### **Trade and Foreign Agricultural Affairs (TFAA)**

Foreign Agriculture Service - Information Technology Division

## **USDA STAFF OFFICES**

**Departmental Administration**  
**Office of the Assistant Secretary for Civil Rights**  
**Office of Budget & Program Analysis**  
**Office of the Chief Economist**  
**Office of the Chief Financial Officer**  
**Office of the Chief Information Officer**  
**Office of Communications**  
**Office of Contracting & Procurement**  
**Office of Customer Experience**  
**Office of Ethics**  
**Office of the Executive Secretariat**  
**Office of the General Counsel**  
**Office of Hearings & Appeals**  
**Office of Homeland Security**  
**Office of Human Resource Management**  
**Office of Inspector General**  
**Office of Operations**  
**Office of Partnerships & Public Engagements**  
**Office of Property & Environmental Management**  
**Office of Safety, Security & Protection**  
**Office of the Secretary**  
**Office of Tribal Relations**  
**Working Capital Fund**

# External Partners



Peace Corps



General Services Administration



Small Business Administration



Food and Drug Administration



U.S. AGENCY FOR GLOBAL MEDIA

UNITED STATES OFFICE OF GOVERNMENT ETHICS



Government Accountability Office

# FY25 Year in Review

DISC continues to demonstrate commitment to customer service while maintaining security, availability, and reliability of enterprise hosting solution services. With an exceptionally high standard for reliability and availability within the organization, attention to detail ensures critical infrastructure of the USDA business remains accessible for both USDA and non-USDA clients.

**Cost Savings Initiatives:** The Strategy Management & Complex Solutions Division (SMCS) secured \$740K in monthly savings through STRATUS BOA contracts (14.8% or \$6.8M for Pool 1 in FY25) and achieved an additional \$3M in savings via DRP implementation. ENS reports more than \$20M in voice savings realized in FY25 and \$14M in savings based on the billing migration to the KITS-Granite contract.

**Vendor Management & Cost Control:** ENS negotiated a competitive vendor strategy with AT&T resulting in more than \$8M in cost avoidance and the consolidation of contracts for further savings.

**Revenue Generation:** The FEMA Pivot revenue reached \$27.1M in FY25 with a forecast of \$51.8M for FY26, contributing to a net gain of \$2.1M and projected \$6.3M.

**Operational Improvements:** DISC realized advancements in monitoring services, software agreements, and strategic initiatives aimed at enhancing communication and customer satisfaction across various Divisions.

DISC stood up the first official **Network Operations Center (NOC)** for all of USDA as of September 1st, consolidating support for all Mission Areas and Agencies for 24/7, 365-day support. Network support was transitioned from CEC and its Infrastructure Operations Center (IOC) to ENS and expanded network support to an additional 4,000 sites, ensuring continuous service across the entire Department.

## FY25 NOC Numbers

Managed ~**30K** cases  
Resolved **86%** of incident tickets  
Implemented **2K** changes  
Achieved **99.1%** success rate for planned changes  
Distributed **hundreds** of notifications  
Hosted **430** bridges

## EDAPT Migration Completed

DISC successfully transitioned the Enterprise Data Analytics Platform & Toolset (EDAPT) from the vendor-managed private cloud environment to the USDA OCIO-DISC AMPS commercial cloud. This complex migration, led by EHS, involved infrastructure provisioning, security compliance, and operational readiness. The move enhances service integration, reduces vendor dependency, and positions EDAPT for long-term scalability and cost efficiency using USDA standards.

# FY25 Year in Review

DISC embraced agile, data-driven, transformative initiatives that advance the organization's strategic alignment.

DISC successfully transitioned the Digital Operating Model (DOM) from pilot to DISC-wide adoption, formalizing stewardship through the DOM Governance Board, and applying the model to high-impact projects like FEMA Pivot and Web-Based Supply Chain Management. Teams enhanced cross-phase handoffs, integrated with Enterprise Architecture and Vendor Management, and aligned with SDM 1.0 to strengthen service delivery and customer engagement.

FOD has launched a two-phased modernization strategy; the short-term phase introduced kanban-based process improvements, while the long-term phase focuses on business re-engineering. This re-engineering effort addresses improvements to each FOD function with an emphasis on consolidation and automation.



## BUILDING COALITIONS

DISC led collaborative efforts and initiatives within USDA and beyond, with an emphasis this year on modernization, vulnerability management, and cloud services implementation. Key activities include internal strategic partnership between EHS, ENS, the Cloud Broker Office, and Enterprise Architecture to facilitate the implementation of Oracle Cloud Infrastructure managed cloud services, the EHS, SGD, CPOC collaboration on vulnerability processing, and the SGD collaboration with CTO on Cloud Authorizations to Operate (ATOs) through the Innovation Lab and CPOC to maintain Known Exploited Vulnerability (KEV) reports.

External partnerships enabled SMCS to lead the USDA Cloud Working Group and support modernization efforts with ACHP, DAITO, the Office of the Chief Economist, and FOD to represent stakeholders in the WCF's activity center review and STRATUS transactions. SGD partnered with multiple organizations within the USDA, including RD, FPAC, and CEC to streamline the continuous monitoring process, and conducted outreach to Mission Area PVG teams to ensure better focus on High and Critical vulnerabilities aged >90 days, resulting in improved visibility both within DISC and for the Mission Areas.

# Summary of Our Successes

 **Financial:** Funding and financial execution are strong

 **Portfolio:** Continuing market-driven approach

 **Operations:** Reliability is consistent; DISC brand-worthy and meeting objectives

 **Demand:** Consistent with market; meeting/exceeding expectations

## Key Accomplishments

As an organization, DISC continued to make significant progress on the enterprise modernization/transformation initiatives that will define our future:

### KC Cloud Migration

EHS is implementing a plan to migrate hosting services out of KCDC to a purely cloud-based service by the September 2026 deadline. The team is on track for the successful execution of the KCDC evacuation, coordinating across five technical workstreams to ensure continuity, disaster recovery readiness, and alignment with modernization goals. This work represents the early stages of a consistent USDA Enterprise Architecture for Platform Hosting and the movement of co-location and managed hosting to a common design.

### USDANet

DISC led the successful migration of the USDA Enterprise DNS system from AT&T to Lumen Managed DNS. ENSD downsized legacy UTN Trusted Internet Connection (TIC) gateways, decommissioned NetBond legacy AT&T/UTN Cloud gateways and legacy UTN TIC DMZ networks, migrated legacy cloud connections to Lumen USDANet Cloud Service Gateways and UTN TIC Extranet Tunnels to USDANet MTIPS, partnered with AT&T to decommission eVPN on UTN, and moved USDA IPv6 to Lumen/USDANet only.

### Service Delivery Modernization

DISC, in collaboration with CEC and CPOC, relaunched the SDM 1.0 Project with a new vendor, leadership team, and the OCIO activity centers. Highlights include an upgraded SDM Platform, training, CMDB development, and governance mechanisms. Business process normalization has been implemented ensuring sound, efficient, and modernized workflows leading to transformational outcomes. The SDM Team successfully completed the Minimal Viable Product (MVP) for CMDB/IT Operations Management in September.

### Jira Enterprise IT Project Management Consolidation

DISC supported the Deputy Secretary's requirement directing all USDA IT projects adopt Jira as the project management tool. In the first 30 days, the project team was formed, active license management to support onboarding established, and FY26 cost modeling was launched. Enterprise-wide reporting capabilities were prioritized to align Jira data with executive oversight and compliance goals.

These capabilities remain in demand and are expected to continue to grow.

# Summary of Our Successes

## Awards

### Nextgov/FCW Federal 100 Awards

As the Associate Chief Information Officer for the Digital Infrastructure Services Center (DISC), **Dave Peters** is responsible for all enterprise hosting, network, cloud, application development, and digital services for the USDA. As a direct result of Dave's leadership, DISC is achieving its goal of becoming the IT provider of choice through the support of 700+ agreements that span 27 federal agencies and departments as well as the 30 USDA Mission Areas and Offices.

**Jeff Claunch** is responsible for the delivery of operational performance and oversight of \$150+ million annually of hosting including storage and compute across multiple technologies including commercial cloud and government owned data center platforms. In the last 12 months, Jeff's innovation and leadership took USDA cloud hosting services to the next level by correlating to 6% in additional growth in Hosting Services last year (based on original forecasts/projections) and achieved \$14.4M in combined customer savings and cost avoidance, all while exceeding 99.9% performance availability and reliability SLAs (zero incidents impacting availability).

### 74<sup>th</sup> Annual USDA Secretary's Honors Award

#### OCIO DISC & APHIS Applications & Modernization Team

**Megan Boscarillo, Melissa Eady, and Will Farrell** from DISC were recognized for their contributions to modernization efforts across multiple APHIS customer facing applications and systems to ensure food safety at home and abroad.

### OCIO Impact Award

#### STRATUS Cloud Transition Team

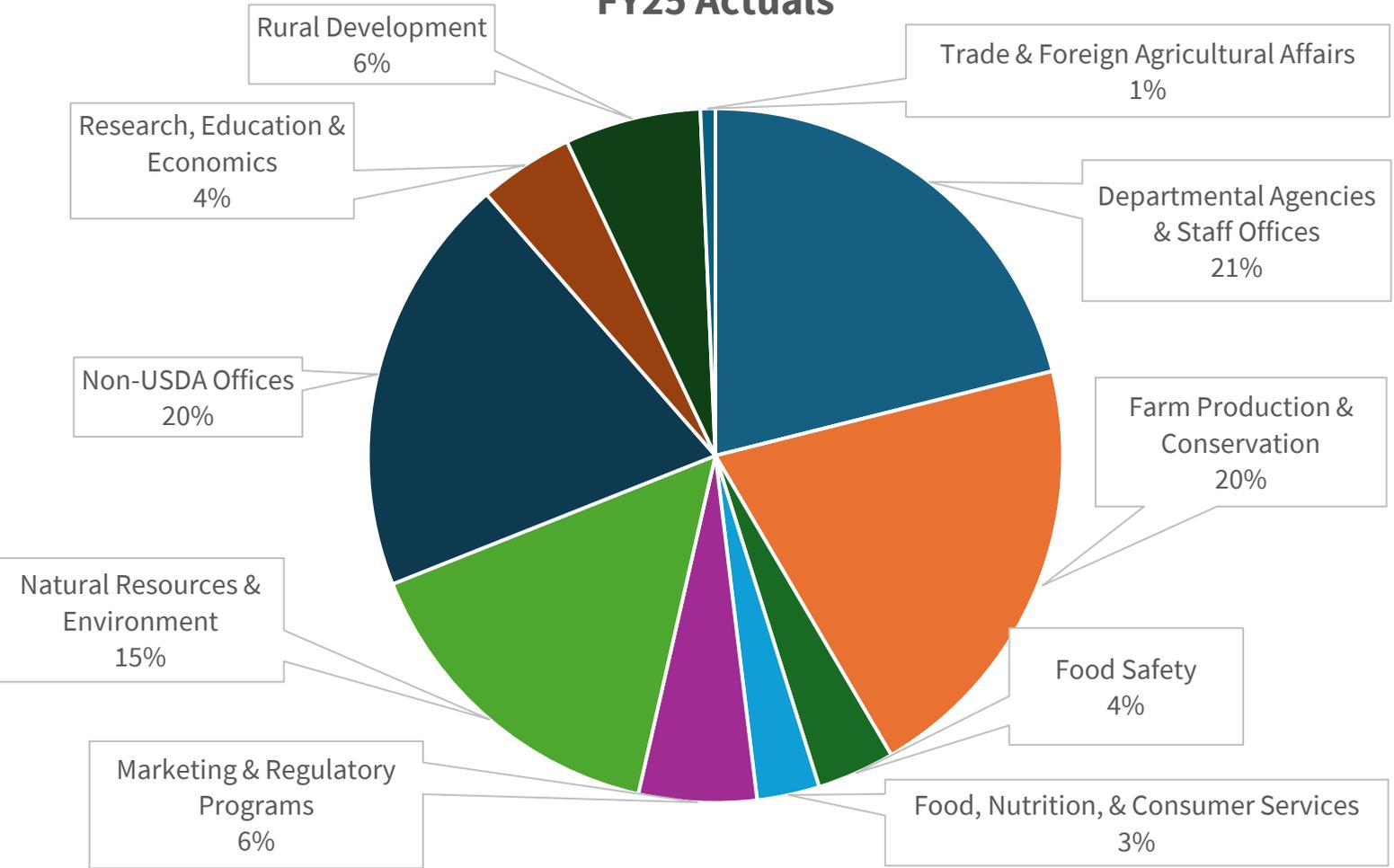
In FY24 the STRATUS Cloud Transition Team (from DISC: **Dave Grundy, Casey Cook, and Fernando Gomez**) successfully completed the initial cloud transition of the 14 Azure task orders previously purchased in a fragmented approach under the legacy DOI-FCHS model to our USDA CIO STRATUS program. The resulting annual savings to our customers is estimated to be \$5.4M or 23.5% from this initial USDA workload transition and will serve as a model to the many more transitions and growth STRATUS will offer our partners for years to come. To achieve this level of savings, the model enabled a reduction in the total fees and an increase in the eligible the discounts.

# Budget & Financials

Mission Areas	FY20	FY21	FY22	FY23	FY24	FY25	FY26 Forecast
Departmental Agencies & Staff Offices	49.9	75.7	80.2	106.1	123.6	136.9	87.0
Farm Production & Conservation	91.2	78.7	69.2	77.9	103.6	132.9	143.9
Food Safety	20.6	14.9	12.8	14.4	26.3	23.5	29.3
Food, Nutrition, & Consumer Services	10.0	5.9	6.4	15.6	16.0	18.9	18.4
Marketing & Regulatory Programs	28.4	40.0	26.5	33.8	40.0	35.6	40.4
Natural Resources & Environment	60.3	53.3	66.2	67.3	115.4	100.0	126.1
Non-USDA Offices	65.2	45.6	65.5	89.8	117.0	127.2	139.9
Research, Education & Economics	50.5	22.9	16.5	35.1	31.3	28.7	25.2
Rural Development	32.6	36.9	38.6	41.2	44.8	41.1	47.0
Trade & Foreign Agricultural Affairs	4.1	4.2	4.0	4.0	5.5	4.5	4.5
<b>Grand Total</b>	<b>412.8</b>	<b>378.2</b>	<b>386.0</b>	<b>485.2</b>	<b>623.6</b>	<b>650.0</b>	<b>662.3</b>

The charts are represented in millions of dollars.

## FY25 Actuals

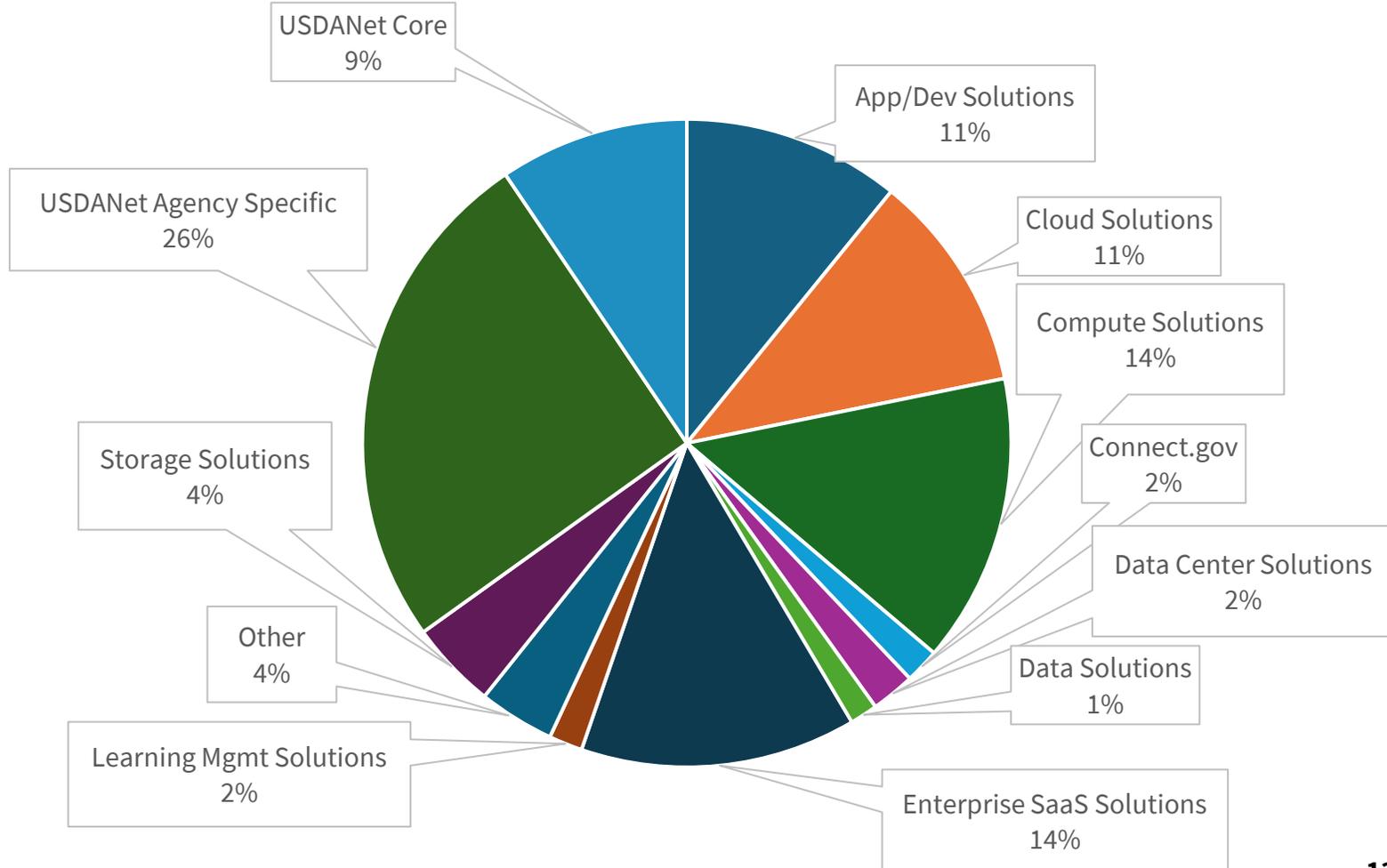


# Budget & Financials

Portfolios	FY20	FY21	FY22	FY23	FY24	FY25	FY26 Forecast
App/Dev Solutions	85.9	39	59.4	71.6	73.6	70.5	75.1
Cloud Solutions	88	15.1	13.6	77.5	73.5	71.2	49.2
Compute Solutions	62.4	75.6	81.5	75.2	78.5	93.7	105.6
Connect.gov	-	-	-	5.2	8.4	11.2	9.5
Data Center Solutions	12	25.3	11.9	8	13.5	14.2	9.1
Data Solutions	6.7	7.5	6.6	4.9	7.1	9.0	11.4
Enterprise SaaS Solutions	27.5	59.2	65.1	81.3	76.9	89.4	86.4
Learning Mgmt Solutions	5.9	7.6	9.4	9.5	15.1	10.9	15.9
Legacy Network	25.9	24.3	23	12	-	-	-
Other	22.3	19.5	24.6	31.8	34	24.6	25.5
Storage Solutions	28.3	27.8	30.4	31.6	28.8	28.4	28.4
USDANet Agency Specific	19.8	25.3	27	46.9	156.6	165.5	216.9
USDANet Core	28.1	51.8	33.8	29.7	57.5	61.4	29.3
<b>Grand Total</b>	<b>412.8</b>	<b>378</b>	<b>386.3</b>	<b>485.2</b>	<b>623.5</b>	<b>650.0</b>	<b>662.3</b>

The charts are represented in millions of dollars.

## FY25 Actuals



# DISC Divisions

## Digital Services Center Division

The Digital Services Center Division (DSCD) provides services related to SaaS (Software as a Service) platforms that support a wide range of business activities such as IT Operations, Knowledge Management, Customer Service and Support, Application Performance Management, cross-organization collaboration, Human Resource Management, Financial Management and Project Management. Services include licenses and services acquisition, business analysis, design, implementation, integration, management, and enterprise instance development using best practices and standardized processes.



## Enterprise Application Services Division

The Enterprise Application Services Division (EASD) provides USDA Agencies and other federal customers with enterprise-wide application products, services, and innovative solutions. It provides full spectrum of professional services for developing, maintaining, and supporting enterprise-class business applications. The EASD provides expertise in the development, implementation, and operation of application products and services. It conducts feasibility studies, analyses of user requirements, and cost-benefit analyses for customers. The EASD assists and/or consults customers on ways to develop, modernize, and integrate their application systems. It performs needs analyses to define opportunities for new or improved business process solutions as they are expressed in IT applications.

# DISC Divisions

## Enterprise Hosting Solutions Division

The Enterprise Hosting Solutions Division (EHSD) operates on a 24x7x365 basis to implement, manage, and operate the secure, reliable, and cost-effective enterprise hybrid data center infrastructure, hybrid cloud hosting services, and application services. Services include on-premises infrastructure operations, AgCloud, applications hosting and development services, help desk and customer services, and other professional services.

The Division provides multiple complex business solutions such as co-location, managed services, Infrastructure as a Service (IaaS), PaaS, and SaaS, resulting in cost-effective solutions to USDA and non-USDA customers.

## Enterprise Network Services Division

Enterprise Network Services Division (ENSD) provides the foundational fabric that enables and enhances delivery of all USDA services across all mission areas through data transport and voice services. The scope of ENSD's services has grown from providing backbone and mobile services to include consolidation of all agency WAN, LAN, Voice, and Firewall management staff and functions into a standards-based enterprise suite of services. This unified approach ensures consistent, secure, and mission-aligned network services across the USDA.

The Division expanded its reach from 22 nodes to 5,350 nodes/sites, now supporting over 19,000 switches, 10,000 wireless access points, 1,000 wireless controllers, and 62,000 VoIP phones. Additionally, it has successfully transitioned 8,000 devices to Microsoft Teams.

# DISC Divisions

## Financial Operations Division

The Financial Operations Division (FOD) oversees common financial support services spanning across the DISC and other OCIO customers for solutions provided to USDA and non-USDA federal customers. The Division provides a single point for DISC-wide policy and procedures on budget, finance, and business relationship management with customers and stakeholders, while also coordinating and integrating budget, finance, business relationship, vendor management, and acquisition administrative operations across DISC internal offices/divisions. The Division also enables DISC's Enterprise Cloud Vendor Management program – an enabling set of tools supporting purchasing cost-reduction, increased visibility of cloud assets across the USDA, data analytics services to OCIO and Mission Area customers, and industry-class vendor management.

## Security Governance Division

The Security Governance Division (SGD) develops and implements DISC security directives and policies including application and infrastructure governance and executes the role of the DISC Information Systems Security Manager (ISSM). SGD specializes in ensuring compliance within DISC and throughout the DISC customer base by implementing FISMA, Federal Risk and Authorization Management Program (FedRAMP), Department of Defense Impact Level 4, NIST SP 800-53, Statements on Standards for Attestation Engagement-18 System and Organizational Controls (SOC) 1, OMB Circular A-123 internal controls, and USDA IT security policies and standards.

SGD supports the DISC customer base by partnering with the CPOC to ensure USDA, NIST, and FedRAMP standards are applied throughout the lifecycle of a system boundary. The Division partners with customers to ensure control inheritance is available whether through Certified Software Asset Manage (CSAM) (for USDA customers) or the FedRAMP secure repository (for non-USDA customers). SGD leverages different contract mechanisms to enable customers and ensure cybersecurity requirements can be implemented for ATO, Disaster Recovery (DR), and PVG activities.



# DISC Divisions

## Strategy Management & Complex Solutions Division

The Strategy Management and Complex Solutions Division (SMCSD) develops, maintains, and orchestrates the key functions of DISC business development, solution identification architecture and design, delivery/execution, and sustainment, collectively through the Digital Operating Model (DOM); Leveraging the DOM to enhance the value to the DISC organization and its customers. With branches supporting Partner Management, Customer Engagement, Service Development and Service Management, Business Intelligence, Enablement and Architecture, Cloud Broker Office and the STRATUS Program Office, SMCSD is committed to ensuring all DISC partners are outfitted with the right solutions for their organizations.

## Human Capital Management

The DISC Human Capital Management (HCM) capability supports the hiring of the right people and managing the DISC workforce effectively to optimize customer value. The HCM team support DISC, and by extension its customers and partners, by:

Maintaining the DISC Human Capital Plan and the DISC Training Plan which include a framework of policies, programs, and practices to achieve a shared vision that remains integrated with the DISC Strategic Business Plan as needs evolve.

Partnering with OCIO and USDA counterparts as well as Office of Personnel Management (OPM) to ensure program consistency and adherence to all standards.



# Looking Ahead – FY26

As we embark on FY26, DISC is implementing significant organizational changes that will have wide-reaching impact on both our structure and services offerings. DISC will continue to explore opportunities for consolidation and automation, with plans to focus on the expansion of **STRATUS**, and enterprise-level platform solutions. With the **USDANet** site transitions complete, focus will be on finishing voice transitions as well as the modernization and optimization of transitioned services. The team will also be implementing **Zero Trust** and **Trusted Internet Connection (TIC) 3**.

As a testament to DISC’s vision and operational execution, capabilities that have been incubated within DISC (including the Digital Operating Model (**DOM**) and the groundwork for **SDM**) will be adopted at the OCIO level for enterprise-wide benefit. In FY26 it is expected that the SDM effort will realize full implementation, with capabilities and modules enabling:

- IT Service Management (Incident, Problem, Change, Release, and Knowledge)
- Customer Service Management (Service Catalog, Case, Service Level, and Group)
- SDM Portal and the Employee Center (Service Requests and Hardware Asset Management)

Additionally, SDM will integrate robust supporting mechanisms including Governance Boards, Platform Support, and a PMO.

An opportunity to improve USDA offerings as we migrate towards a cloud-first model with a lower capital cost operating model and to support the evacuation from the GSA facility, the critical work to enable the **Kansas City Data Center Cloud Migration** will be executed in FY26 through five workstreams:

- VMWare Migration
- Mainframe Migration
- Database Cloud Migration
- Co-Location
- Other Services

The principles and practice of **Lean Portfolio Management** will be brought to bear in the consolidation and automation of administrative activities. A cross-functional initiative focused on defining a prioritized service portfolio, forecasting cost and revenue impacts, and rationalizing contracts to support KCDC cloud migration strategy and beyond. This effort will contribute to a unified financial and operational roadmap for modernization and will produce a validated **FY26 Service Catalog**, accurate **Rate Models** aligned with **Usage Forecasts**, and actionable contract recommendations that enable leadership to make informed, cost-effective decisions.