



### **Before You Begin**

This document describes how to create, edit, certify, and submit a reimbursement claim in ezFedGrants.

This document only applies to reimbursement claims, because advance payment claims cannot be submitted through the ezFedGrants External Portal. Furthermore, not all agencies or agreements allow submission of reimbursement claims through ezFedGrants. Please contact the appropriate agency representative if you aren't sure of where/how to submit your claim forms.

#### **Key Terms**

- Advance Payment: A type of claim in which funds are disbursed to the recipient ahead of incurring
  expenses. After expending advance payment funds, the recipient must submit a justification narrative
  describing how the funds were used. Advance payment claims and justification narratives cannot be
  submitted in the ezFedGrants External Portal; they must be submitted via email or another method as
  instructed by the awarding agency.
- **Reimbursement:** A type of claim in which the recipient has incurred expenses and is requesting reimbursement for those expenses. Reimbursement claims may be submitted through the ezFedGrants External Portal (if allowed by the awarding agency and terms of the agreement).

#### You Will Need

- An eAuthentication/Login.gov Verified Identity Account
- The Grants Processor or Grants Administrative Officer (GAO) role in the ezFedGrants External Portal
- A qualifying agreement:
  - o The agreement is in **Active/Awarded** status.
  - o The agreement has funds available for disbursement.
  - All prior claims have been paid or cancelled (including justification narratives for advance payments).
  - All overdue performance, financial, property, or other reports have been submitted to and approved by the agency.

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#### **Data Note**

The screenshots provided with these instructions are a representative sample for the purpose of training, which contain sample data and may not depict the entire screen.

In addition, these instructions focus on the **minimum system requirements** for the above-described procedure(s). You may need to complete additional fields or provide additional information not specifically described in this document.

### **Warnings**



Only use this procedure for reimbursement claims!

Advance payment claims cannot be submitted through the ezFedGrants External Portal!

Please contact your awarding agency for guidance on advance payment claims.





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#### **Getting Started**

Launch the ezFedGrants External Portal from the OCFO ezFedGrants website and log in with your Login.gov verified identity account.

For questions regarding ezFedGrants access, including logging-in and eAuthentication, please review the eAuthentication/Login.gov FAQs.

#### Create a Claim

To prepare a reimbursement claim in ezFedGrants, you must complete the claim form, designate a Certifying Official (who will review and sign the claim), and upload any supporting attachments.

#### **Start New Claim**

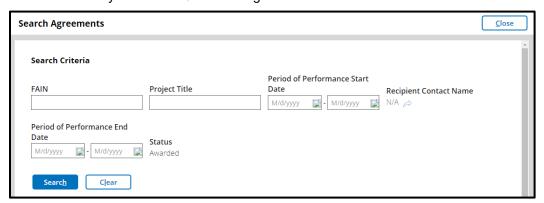
1. From the **ezFedGrants External Portal Home** screen, click the **Claims** tile on the navigation menu, and then click the **Create Claim** link on the dropdown menu.

**Note:** You can also select **Create Claim** from the **I want to** menu in the **My Agreements** section of the **Home** page (skip steps 2 and 3 below if you use this method).



2. The **Search Agreements** screen will open. Locate the agreement relevant to the claim by completing at least one **Search Criteria** field and clicking the **Search** button.

Note: This search will only show active/awarded agreements.



Locate the relevant agreement in the Search Results table and click the Create Claim link to open the Create Claim screen.

**Note:** If the **Create Claim** link is missing, the awarding agency for that agreement does not accept reimbursement claims through the ezFedGrants External Portal. In this case, please contact an agency representative for alternate submission instructions.





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Search Results							E <u>x</u> port
FAIN =	Status 🚃	Project Title	Recipient Contact	Performance Start Date	Performance End Date	Total Federal Award Amount	Actions
FX170200-10.C007	Awarded	Report Testing	Grace Peterson	1/10/17	12/31/99	\$5,000.00	<u>Create</u> <u>Claim</u>
FX170200-10.C008	Awarded	NRCS Enterprise Demo	app pro1001	1/12/17	12/31/20	\$199,999.99	<u>Create</u> <u>Claim</u>
FX170200-10.G029	Awarded	NRCS Demo - agreement workflow	app pro1001	1/19/17	12/31/20	\$2,000.00	<u>Create</u> <u>Claim</u>
AP17PPQCPHSTG004	Awarded	Patrick Rhodey PPS Test Agreement	PAT RHODEY2	1/24/17	6/7/19	\$49,999.99	<u>Create</u> <u>Claim</u>

### Complete SF-270

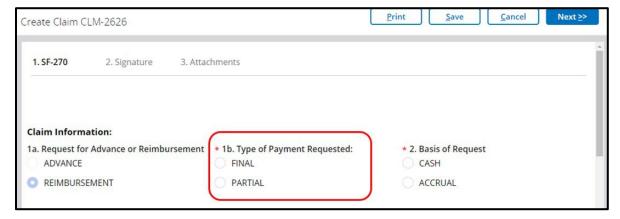
The first stage of the **Create Claim** screen is the SF-270 claim form. You must complete the mandatory fields [indicated by an asterisk (\*)] along with some non-mandatory fields. It is recommended to save your progress often by clicking the **Save** button. You can also print your claim by clicking the **Print** button.

This document only describes the **minimum** requirements for submitting a reimbursement claim in ezFedGrants. Usually, you will need to complete additional non-mandatory fields or upload additional attachments. To avoid delays in processing, please take your time to ensure that all fields, attachments, etc. are complete and correct (to the best of your knowledge).

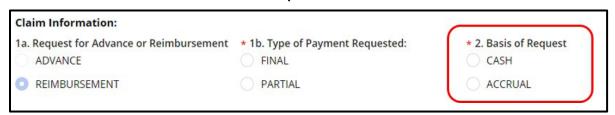
Some fields are pre-populated from the associated agreement and cannot be edited. If the information in a locked field appears incorrect, please contact an agency representative.

1. Select either Final or Partial for 1b. Type of Payment Requested.

**Note:** The **Reimbursement** option is selected by default for **1a** because advance payment claims cannot be submitted through the ezFedGrants External Portal. **Do not force advance payment claims through ezFedGrants.** Please contact your awarding agency for guidance on submitting advance payment claims.



2. Select either Cash or Accrual for 2. Basis of Request.







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3. Fields 3 through 6 are auto populated and not editable. Field 7, **Recipient's Account or Identifying Number** is optional.

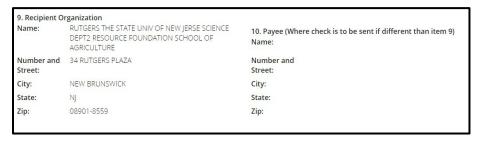
3. Federal Sponsoring Agency and Organizati Foreign Agricultural Service	onal Element to Which This Report is Subn	nitted
<b>4. Federal Grant or Other Identifying Numbe</b> FX170200-10.G029	r Assigned by Federal Agency	
5. Partial Payment Request Number for this Request N/A	<b>6. Employer Identification Number:</b> N/A	7. Recipient's Account or Identifying Number:

4. In **8. Period Covered by This Request**, enter the appropriate dates in the **From** and **To** fields. These dates must fall within the Period of Performance dates for the associated agreement.

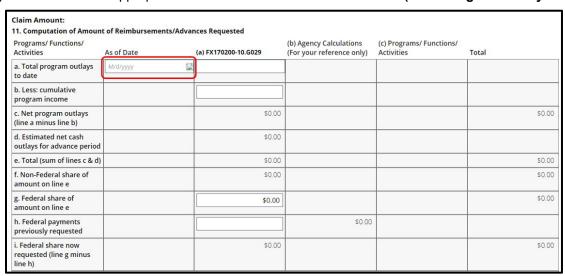
Select a date from the calendar (click the **Calendar** icon in each field) or type the date in MM/DD/YYYY format.



5. Boxes 9 and 10 are auto populated and not editable.



6. Locate Section 11 Computation of Amount of Reimbursements/Advances Requested and enter either today's date or another appropriate date in the As of Date field in Row A (Total Program Outlays to Date).







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- 7. Complete the rest of **Section 11** by entering dollar values as applicable to this claim. Details are provided in 7a-d, below. Some fields will auto-calculate based on your entries in other fields. Some auto-calculated fields may be manually edited.
  - a. Enter the relevant dollar values in Row A (Total Program Outlays to Date) and Row B (Cumulative Program Income). Row C (Net Program Outlays) will automatically calculate based on your entries in Row A and B.

a. Total program outlays to date	M/d/yyyy			
b. Less: cumulative program income				
c. Net program outlays (line a minus line b)		\$0.00		\$0.00

b. Row E (Sum of Line C and D) and Row F (Non-Federal Share of Amount on Line E) will also auto-fill based on Row A, B, and C.

e. Total (sum of lines c & d)	\$0.00		\$0.00
f. Non-Federal share of amount on line e	\$0.00		\$0.00

c. Enter the relevant dollar values in Row G (Federal Share of Amount on Line E) and Row H (Federal Payments Previously Requested). After completing one or both of these fields, Row I (Federal Share Now Requested) will automatically calculate (Row G minus Row H).

g. Federal share of amount on line e	\$0.00		\$0.00
h. Federal payments previously requested		\$0.00	
i. Federal share now requested (line g minus line h)	\$0.00		\$0.00

- d. Complete any additional lines in this section or adjust as necessary.
- 8. Locate the **Requested Amounts by Cost Element** section. In the **Direct Requested Amount** column, input relevant values for each **Cost Element** applicable to this claim.

The amount requested for an individual cost element **can** exceed the budgeted amount allocated to that line; however, the total amount requested for the entire claim **cannot** exceed the total amount of funds for the entire agreement.

14. Requested Amounts by Cost	1. Requested Amounts by Cost Element				
Cost Element	Disbursed Amount	Open Balance	Direct Requested Amount	Indirect Requested Amount	Total Requested Amount
Personnel	\$250.00	\$2,250.00	\$	\$	
Travel	\$0.00	\$0.00	\$	\$	
Supplies	\$2,750.00	\$3,250.00	\$	\$	
Construction	\$0.00	\$0.00	\$	\$	
Fringe Benefits	\$1,090.00	\$8,910.00	\$	\$	
Equipment	\$0.00	\$0.00	\$	\$	
Contractual	\$500.00	\$2,000.00	\$	\$	
Other	\$0.00	\$0.00	S	\$	
Total Direct Cost	\$0.00	\$0.00	\$	\$	
Total	\$4,590.00	\$16,410.00			





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14. Requested Amounts by	y Cost Element				
Cost Element	Disbursed Amount	Open Balance	Direct Requested Amount	Indirect Requested Amount	Total Requested Amount
Contractual	\$0.00	\$0.00			
Personnel	\$0.00	\$0.00			
Fringe Benefit	\$0.00	\$0.00			
Domestic Travel	\$0.00	\$0.00			
Foreign Travel	\$0.00	\$0.00			
Equipment	\$0.00	\$0.00			
Supplies	\$0.00	\$0.00			
Printing	\$0.00	\$0.00			
Other	\$0.00	\$0.00			
Total Indirect Cost Requested					
Totals	\$0.00	\$0.00			

9. Complete any additional fields on the SF-270 as necessary. The total amounts from section 11 and section 14 must match to submit the claim.

**Note:** The fields in the **Certification** section of the SF-270 will remain blank until the Certifying Official digitally signs the claim. The certification procedure is described later in this document.

10. Click the **Next** button to proceed to the **Signature** stage.







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### **Designate Certifying Official**

In the **Signature** stage, you will designate one or more Certifying Officials for your claim. The Certifying Official is responsible for digitally signing the claim. The certifying official is designated at the time the work item is prepared.

Certifying Official is a temporary role that only applies for a single claim, or report. Any user with ezFedGrants access for your organization can be a Certifying Official, including yourself.

1. You must designate at least one Certifying Official in the **Primary Certifying Official** field. This can be yourself or any other user with ezFedGrants access for your organization.

To select a Certifying Official, click in the **Primary Certifying Official** field, press the **Down Arrow** key on your keyboard, and then select the relevant user from the dropdown menu. It may take several seconds for the dropdown menu to appear, depending on the number of users in your organization.

You can filter the menu by typing one or more letters into the field. For example, if you want to assign Geoffrey Chaucer as your Certifying Official, you could type "ge" to see all users with "ge" in their name.

This field will not accept typed entries; you must select the username from the dropdown menu.

Signature				
Select a Certifying Official by typing their name into the appropriate field. As you type, a list of matching names will appear below the field (you may need to press the down arrow on your keyboard to display the list). Click the appropriate Certifying Official's name when it appears on the list of matches. Please note that the user must be registered in ezFedGrants. You can select yourself as the Certifying Official.				
A Primary Certifying Official must be selected. The Secondary Certifying Official is optional. Notifications and work items will be sent to each Certifying Official selected here.				
* Primary Certifying Official Q Clear	Secondary Certifying Official			

2. Repeat the above if you would like to assign an alternate Certifying Official in the **Secondary Certifying Official** field. This is only necessary if you believe the primary Certifying Official will not be available.

Assigning a secondary Certifying Official does not cause the claim to be reviewed twice. Only one of the two Certifying Officials will certify the claim.

3. Click the **Next** button to proceed to the **Attachments** stage.

Note: If you need to go back to an earlier stage, click the Previous button.





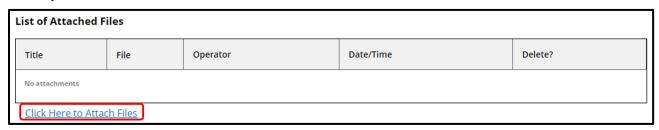


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#### **Add Attachments**

1. Upload any supporting documentation required for your claim by clicking the Click Here to Attach Files link.

**Note:** Do not include any personal identifying information (PII) on your attachments unless specifically instructed to do so. PII includes details such as dates of birth, social security numbers, and personal criminal history.



2. On the **Add Attachment** popup window, click the **Choose File** button to locate the relevant file on your computer.



3. Type a title for your document in the Other Attachment Title field, then click the OK button to upload the file.



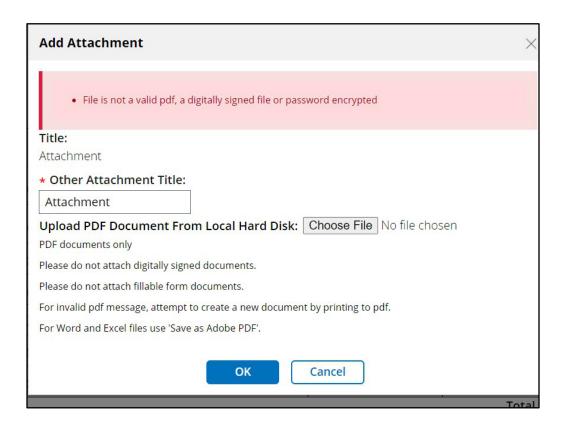
4. Repeat until you have uploaded all necessary documentation.





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5. Attachments will be limited to PDF files only (*Please no digitally signed or fillable PDFs*) The total size of all attachments cannot exceed 20mb. Users will receive the following error message if attachments do not meet these requirements:



6. To remove an attachment, click the button in the **Delete** column.







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#### **Finalize the Claim**

Once you have completed the SF-270, designated at least one Certifying Official, and uploaded all relevant attachments, you are ready to submit the claim to the Certifying Official for review and signature prior to submission to the relevant agency.

1. Click the **Submit** button to send the claim to the Certifying Official(s). The **Submit** button is only available when viewing the **Attachments** stage.



2. ezFedGrants will check that your claim meets all minimum requirements. If submission is successful, a confirmation message will appear at the top of the screen. Otherwise, you will see one or more error messages indicating what must be corrected before the claim can be submitted.

Once submitted, notifications and work items are sent to the designated Certifying Official(s).

Note: Click the Print button to print the claim.





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### Certifying Official: Review & Sign Claims

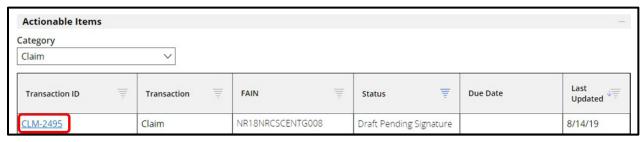
If you are assigned as a Certifying Official for a claim, you will receive a work item (Actionable Item) to review and sign the claim. You will receive this work item even if you are certifying your own claim. This section describes how to open and complete claim work items.

Each claim may have up to two Certifying Officials assigned, but only one Certifying Official needs to complete the claim work item. If you receive a work item notification, but do not see the work item in your **Actionable Items** list, the other Certifying Official may have already completed the work item.

Once a claim is certified, it is submitted to the relevant agency.

1. On the **ezFedGrants External Portal Home** screen, locate the claim you want to review in the **Actionable Items** section. Click the **Transaction ID** link to open the claim work item.

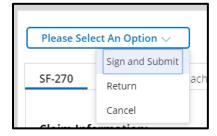
Note: If you have a lot of work items, use the Category dropdown menu to filter the Actionable Items list.



On the Claim screen, review the SF-270 form and attachments by clicking the tabs.



- 3. After reviewing the claim, select Sign and Submit, Return, or Cancel from the Decision dropdown menu.
  - Sign and Submit: The claim is ready to be submitted to the agency.
  - **Return:** The claim needs to be corrected before submission to the agency.
  - Cancel: The claim should be discarded.



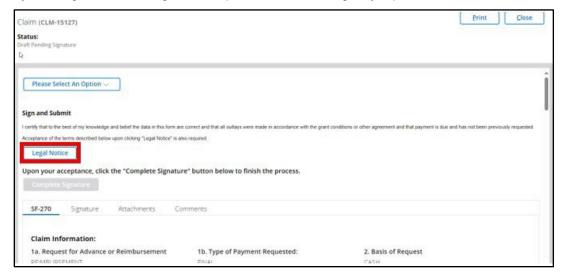




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4. If you selected the **Return** or **Cancel** option, enter relevant comments in the **Comments** text box.

If you selected the **Sign and Submit** option, you must click the **Legal Notice** button and accept the legal notice before finalizing your decision. Acceptance of the legal notice is required to submit your claim to the agency. If you disagree with the legal notice, please contact an agency representative.

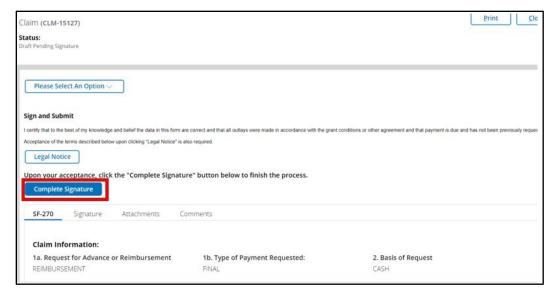


5. Click the Complete Signature or Submit button to finalize your decision.

If submission is successful, you will see a confirmation message. Otherwise, you will see an error message explaining why your decision was not accepted.

Based on your decision, one of the following outcomes will occur:

- Sign and Submit: The claim is sent to the appropriate agency for processing
- **Return:** The claim is returned to the creator for modification. You will receive a new work item when the creator resubmits the claim.
- Cancel: The claim is voided and no further action can be taken.







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### **Editing Claims**

Although all users with either the Grants Administrative Officer (GAO) or Grants Processor role can create new claims, once a claim is saved, sent to the Certifying Official, or submitted the awarding agency, the status of the claim determines who can edit the claim.

Users with the GAO role can reassign Draft and Returned claims if they are stuck with a Grants Processor who is unavailable or otherwise unable to act on the claim.

#### **Draft**

The claim creator and anyone with the GAO role can edit the claim.

### **Draft Pending Signature**

In this status, the claim is with the Certifying Official for signature and submission to the agency. If a claim must be edited after it has been submitted to the Certifying Official, the Certifying Official must send the claim back by selecting the **Return** option when reviewing the claim.

You must return a claim in order to edit it, even if you are self-certifying your own claim.

#### **Returned by Certifying Official**

The claim creator and anyone with the GAO role can edit the claim.

#### **Submitted**

If you need to make changes to a claim after it has been submitted to the relevant agency, please contact the agency to request return of the claim.

### **Acceptance Pending Edits**

The claim is returned by Awarding Agency The claim creator and anyone with the GAO role can edit the claim.





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### See Also

### **Job Aids**

- ezFedGrants External Portal User Roles Quick Reference
- Using ezFedGrants The Basics Job Aid
- Using ezFedGrants Searching Job Aid
- Reassigning Work Items in ezFedGrants Quick Reference

### ezFedGrants Hyperlinks

- ezFedGrants Home page
- ezFedGrants FAQs general

# **Need Help?**

Contact the ezFedGrants Help Desk at ezFedGrants-cfo@usda.gov.

# **Version History**

Name	Date Changes Made
Feb.2025	Updated hyperlinks throughout the document.
June.2024	Updated screen shots throughout the document.
Jan. 2022	Updated OCFO Website Link
March 2020	Replaced all Level 2 eAuthentication references with Verified identity verbiage
Sept. 2019	Initial document created