



**AUG 28 2017**

Food and  
Nutrition  
Service

Park Office  
Center

3101 Park  
Center Drive  
Alexandria  
VA 22302

SUBJECT: Fiscal Year 2018 Quality Control Tolerance Level; 275.12(f)(2)  
Quality Control Policy Memo: 17-04

TO: All SNAP State Agencies  
All Regional SNAP Directors  
Food and Nutrition Service

The Supplemental Nutrition Assistance Program's Quality Control (QC) system uses a tolerance level to set the threshold for determining which errors are included in the National payment error rate calculation. Errors above the threshold are included in determining error rates. Errors below the threshold are still recorded and referred to the eligibility worker to make any necessary case corrections, but are not included in the error rate calculation.

Pursuant to changes in Section 4019 of the Agricultural Act of 2014, the Department set the QC tolerance threshold at \$37 for Fiscal Year (FY) 2014 and adjusts the threshold each year following Section 3(u)(4) of the Food and Nutrition Act of 2008, as amended.

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For FY 2018, the tolerance threshold will be \$37. For FY 2018, a State agencies shall use \$37 as the QC tolerance level for excluding small errors. All errors, regardless of dollar amount, shall continue to be reported in accordance with existing policy. Please contact your Regional Office if you have any questions regarding FY 2018 QC tolerance level.

Sincerely,

Ronald K. Ward  
Director  
Program Accountability and Administration Division