



Food and  
Nutrition  
Service

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September 8, 2023

**SUBJECT:** Supplemental Nutrition Assistance Program (SNAP) – Quality Control (QC) Error Tolerance Threshold for Fiscal Year (FY) 2024 – QC Policy Memo 23-04

**TO:** All SNAP State Agencies  
All Regional SNAP Directors

The Food and Nutrition Act of 2008, as amended, requires the SNAP QC system use a tolerance level to set a monetary threshold for determining which QC errors are included in the calculation of payment error rates. This threshold is adjusted annually to correspond with changes in the Thrifty Food Plan (TFP). Following Congress' requirement and based on changes in the TFP, the threshold will increase from \$54 in FY 2023 to \$56 for FY 2024. For FY 2024, all State agencies must use \$56 as the QC tolerance level. Errors less than or equal to the threshold must be excluded from payment error rate calculations. However, all errors, regardless of amount, must be reported to the Food and Nutrition Service and to the appropriate State agency units that determine supplemental issuances or claims in accordance with existing policy.

State agencies with questions regarding the adjustment should contact their respective regional office representatives.

Sincerely,

Signed /s/

Rachel Frisk  
Director  
Program Administration and Nutrition Division  
Supplemental Nutrition Assistance Program

Attachment

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## APPENDIX A

### SNAP QC Error Threshold

The SNAP QC review process includes an error threshold (QC tolerance level) for its active frame cases. This threshold determines which cases reviewed by QC will end up in the calculation of a State's official error rate. Prior to FY 2014, the threshold required a regulatory or legislative change for the threshold amount to be adjusted. However, in 2014, an act of Congress required the FY 2014 threshold to be used as a baseline for all fiscal years moving forward. For fiscal years 2015 and thereafter, the 2014 QC tolerance level is adjusted annually by the percentage by which the Thrifty Food Plan (TFP) for the 48 contiguous States and the District of Columbia is adjusted. This appendix will be updated annually with the revised threshold amount.

Cases with a final error allotment amount *less than or equal to* ( $\leq$ ) the threshold are not included in the calculation of a State agency's official error rate for that fiscal year.

Cases with a final error allotment amount *greater than* ( $>$ ) the threshold are included in the calculation of the State agency's official error rate for that fiscal year.

#### **Important notes:**

- All cases determined ineligible for SNAP as a result of the final QC review, regardless of the error amount, are included in the calculation of a State's official error rate.
- All errors found during a QC review, regardless of its inclusion in the State's official error rate determination, must be cited and reported to the appropriate office(s) within the State agency that addresses SNAP overissuances, underissuances, and corrective action/improvement initiatives.

<u>Fiscal Year</u>	<u>Threshold Amount</u>
2024	\$56
2023	\$54
2022	\$48
2021	\$39
2020	\$37
2019	\$ 37
2018	\$ 37
2017	\$ 38
2016	\$ 38
2015	\$ 38
2014	\$ 37
2013	\$ 50
2012	\$ 50
2010 - 2011	\$ 25
2009 (6 mo only)	\$ 50
2000 - part of 2009	\$ 25
1979-1999	\$ 5